

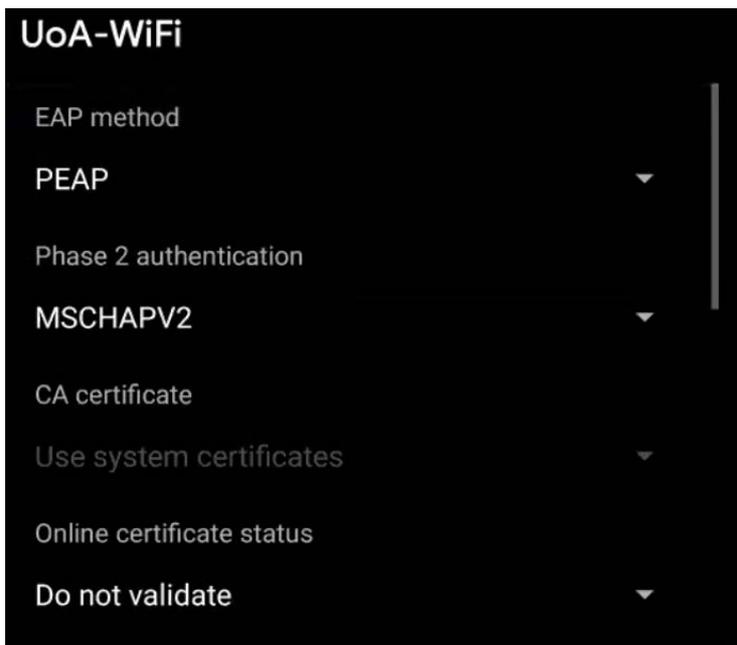
Wireless network instructions

Connecting to the UoA-WiFi network – Android 11

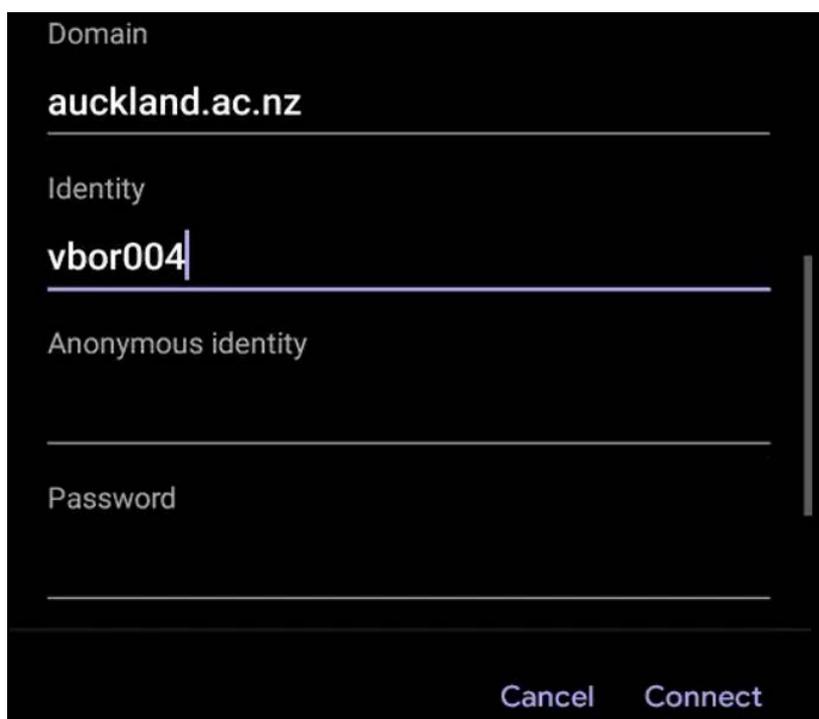
Note: This document is for Android devices running version 11 software, but the settings should work for previous software versions.

Settings

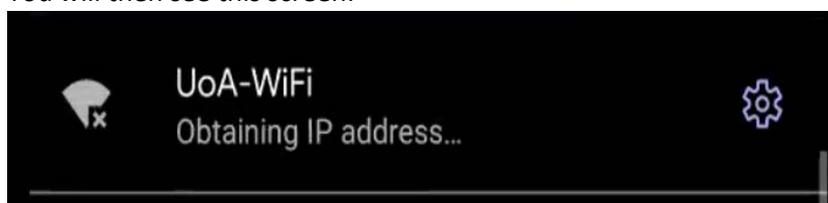
1. In **Settings**, click **Connections** then **Wi-Fi**.
2. When your Wi-Fi is enabled, a list of available networks will display. Select **UoA-WiFi**.
3. This will bring up a settings page, set the following settings according to the screenshot below. Make sure Online certificate status is set to “Do not validate”.



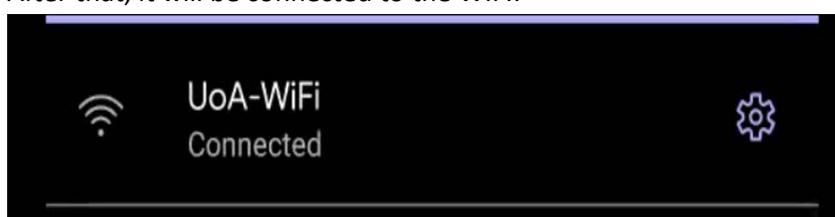
4. In the **Domain** setting, enter **auckland.ac.nz**
5. In the **Identity** field, enter your **username (UPI)**.
6. Leave **Anonymous Identity** blank.
7. Enter your **Password** (this should be the password to access University systems).
8. Then click **Connect**.



9. You will then see this screen:



10. After that, it will be connected to the WiFi:



General notes and pointers

Some phones do not have the root certificate installed, so the document settings will not work.

To fix that, please download and install the root certificate into your phone, but there are very few devices that require this.

Further information on username and passwords

To find out more about your username (UPI) visit the page:

- [Username and password combination incorrect](http://www.auckland.ac.nz/en/about-us/about-the-university/identity-and-access-management/single-sign-on/error-messages/username-password-combination-incorrect.html)
www.auckland.ac.nz/en/about-us/about-the-university/identity-and-access-management/single-sign-on/error-messages/username-password-combination-incorrect.html

This page also includes a link to **Reset your password**.