



#### **Transformative Learning**

Understanding educational processes that support communities of practice to engage in and sustain change

Dr Jacquie Bay Liggins Institute, University of Auckland j.bay@auckland.ac.nz

#### A Healthy Start for a Healthy Life



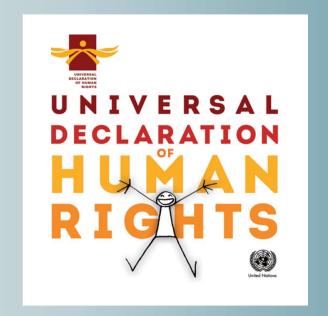
The process of science is not complete until the community for whom the scientific knowledge has relevance are **able to connect with** this knowledge and **decide for themselves** how to use it within their social context.

Sir Peter Gluckman, 2011

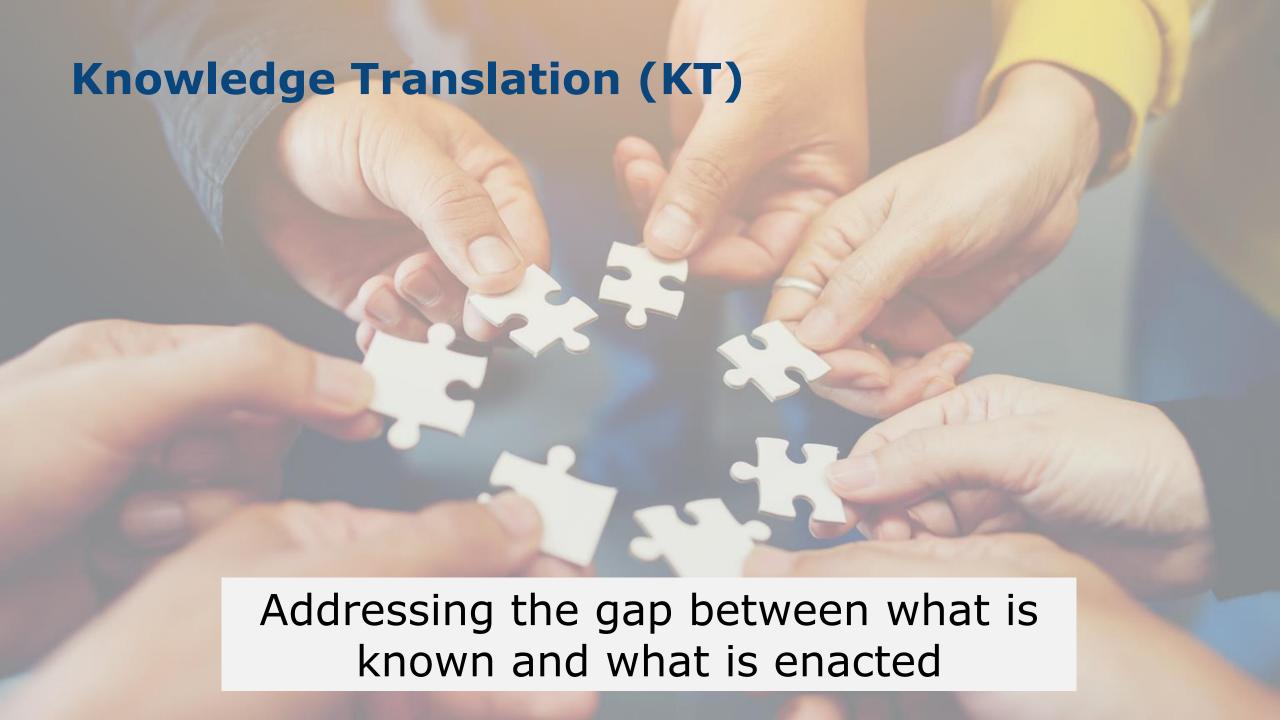
The Universal Declaration of Human Rights, Article 27(1)

Everyone has the right freely to participate in the cultural life of the community, to enjoy the arts and to share in scientific advancement and its benefits.

UN General Assembly. Universal declaration of human rights: United Nations 1948 Contract No.: 12.



http://www.un.org/en/udhrbook/#58



#### **Knowledge Translation**

Knowledge translation involves the synthesis, dissemination, exchange & ethically sound application of knowledge, where knowledge is not limited to research findings, but is inclusive of relevant knowledge from research, practice, community experience and culture that collectively will inform actions.

It occurs within a complex system of interactions between researchers and knowledge users.



Straus, S.E.; Tetroe, J.; Graham, I.D. Introduction Knowledge translation: What it is and what it isn't. In Knowledge Translation in Health Care, John Wiley & Sons, Ltd: 2013; pp 1-13.



#### **Adolescent Participation in the DOHaD Story**

Changing power relations through collaborative narrative to catalyse the potential of DOHaD for intergenerational change.

Collaborative narrative enables individuals and groups to join stories from within their personal and cultural context with stories from outside of their experience to construct meaning (Lauritzen & Jaeger 1997).

Lauritzen, C.; Jaeger, M.J. Integrating learning through story: The narrative curriculum.

Delmar Publishers: 1997

Approaches to supporting professional practice teams to explore, interpret and decide if and how to use the concepts associated with early-life origins of health and disease.



#### Gaining clarity by examining complexity



#### **Complex Adaptive Systems**

- Dynamic, involving multiple elements interacting nonlinearly with each other and the environment
- Elements evolve in response to interactions, influenced by historical and current settings
- Small changes within the system may produce disproportionately significant consequences

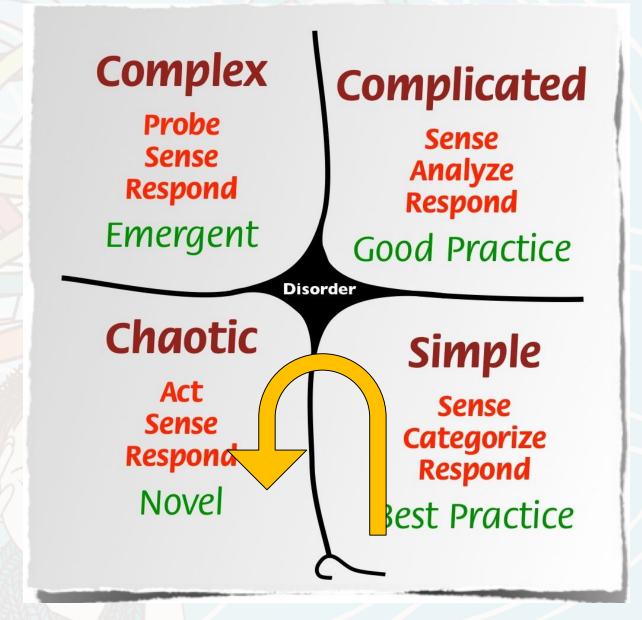
Snowden, D.J.; Boone, M.E. A leader's framework for decision making. Harv Bus Rev 2007, 85, 68-76. Plsek, P.E.; Greenhalgh, T. Complexity science: The challenge of complexity in health care. BMJ 2001, 323, 625-628

## **Cynefin Framework**

If we treat complex systems as simple, we risk falling off the cliff – and it is very hard to recover....

The Cynefin model, describes knowledge in relation to cause and effect as:

- simple (obvious)
- complicated (knowable)
- complex (emergent)
- chaotic



Snowden, D. (2011). Cynefin framework <u>File:Cynefin</u> framework Feb 2011.jpeg. CC BY 3.0 (<a href="http://creativecommons.org/licenses/by/3.0">http://creativecommons.org/licenses/by/3.0</a>), Wikimedia Commons. Snowden, D. J. and M. E. Boone (2007). "A leader's framework for decision making." <a href="https://creativecommons.org/licenses/by/3.0">Harv Bus Rev 85(11): 68-76</a>.

Kurtz, C. F. and D. J. Snowden (2003). "The new dynamics of strategy: Sense-making in a complex and complicated world." IBM systems journal 42(3): 462-483.

#### **Human Agency**

The ability of a person to act, make decisions, and take actions relating to their life and wellbeing. (DeJaehere et al, 2016)

The capacity to exercise control over the nature and quality of one's life.....requires

- intentionality
- forethought
- self-regulation
- self-reflectiveness (Bandura, 2001)



DeJaeghere, J.G.; McCleary, K.S.; Josić, J. Conceptualizing Youth Agency. In *Education and Youth Agency: Qualitative Case Studies in Global Contexts*, DeJaeghere, J.G.; Josić, J.; McCleary, K.S., Eds. Springer International Publishing: Cham, 2016; pp 1-24.

Bandura, A. Social cognitive theory: An agentic perspective. *Annual review of psychology* **2001**, *52*, 1-26.

#### Human agency exists within & is influenced by social systems

Decisions are not made in isolation of social systems.



#### The role of self efficacy in agency

Self-efficacy is the extent to which a person or group believes they have the capacity to learn, carry out a task, take action, or function socially (Bandura, 1977)

Self-efficacy is influenced by the socio-cultural environment of the individual – current and historical.

Self-efficacy is associated with engagement - which is an essential precursor to action. Engagement is a complex construct involving behavioural, emotional & cognitive dimensions (Fredericks, et al., 2004)

Bandura, A. Self-efficacy: toward a unifying theory of behavioral change. *Psychol Rev* **1977**, *84*, 191-215.

Fredericks, J., Blumenfeld, P. & Paris, A. School engagement: Potential of the concept, state of evidence. *Review of Educational Research* **2004**, *74*, 59-109.



#### **Agency Freedoms**

"Having the conditions to exercise agency, that is access to information, the chance for discussion and evaluation of goals, including education; the freedom to make up one's mind without violence" (Unterhalter, 2005)



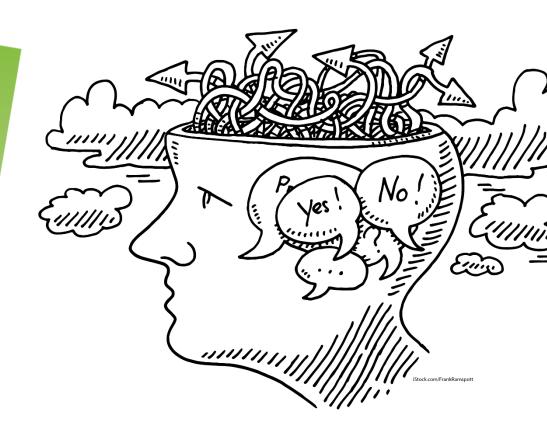
Unterhalter, E. Global inequality, capabilities, social justice: The millennium development goal for gender equality in education. *International Journal of Educational Development* **2005**, *25*, 111-122.

#### **Agency Freedoms**

To develop and exercise agency requires access to resources and the possession of capabilities required to interpret and act upon evidence.

CAPABILITIES
Knowledge
Skills
Attitudes
Values

What capabilities are required to enable people make and act on evidence?



Access to evidence: local, traditional, scientific, sociological

Supporting learning that shifts thinking and promotes action

Opportunities for discourse and learning

Opportunities for evaluation and testing of potential actions

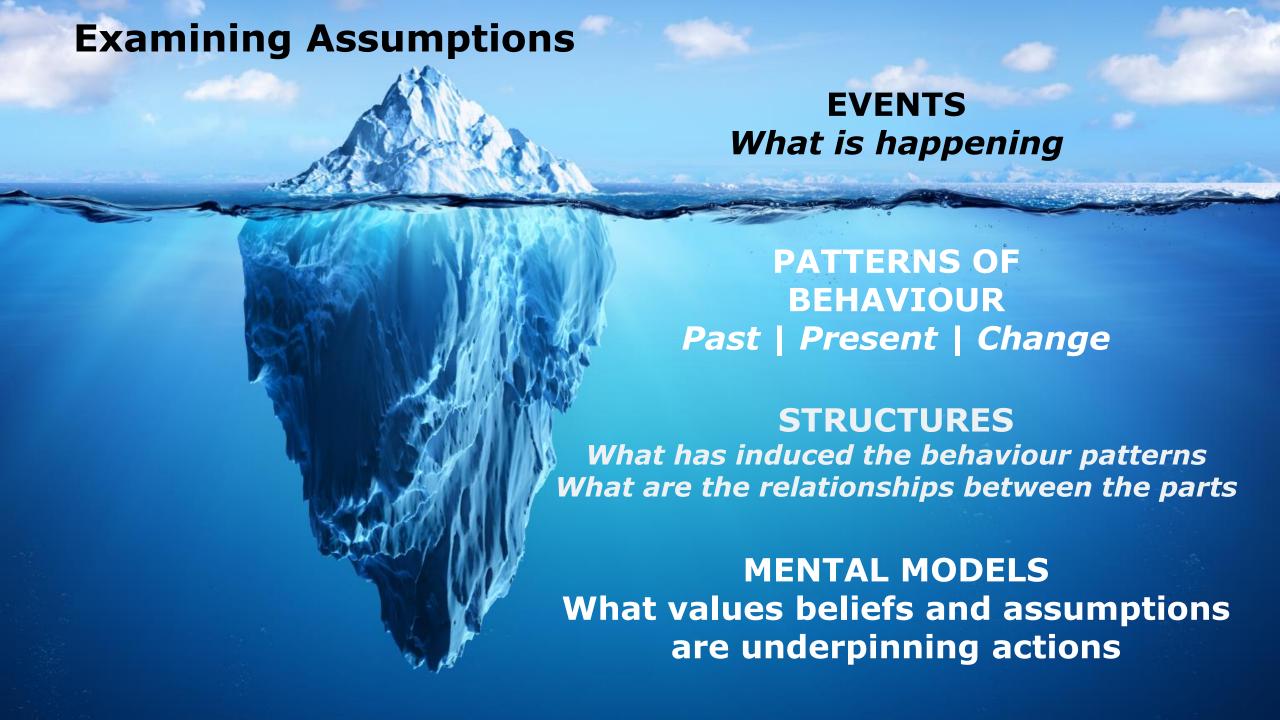
No.

Increased potential for evidence-based decisions

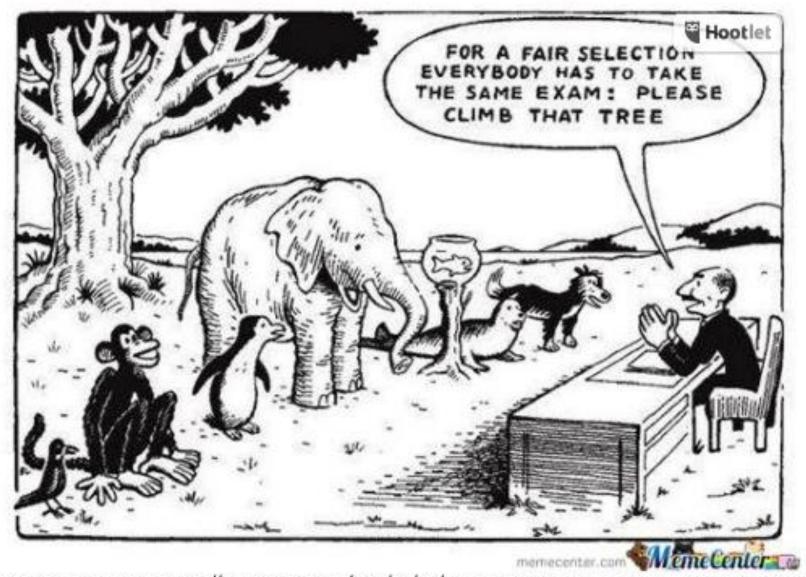
Promoting agency freedoms







#### Frames of Reference: Perceptions depend on situation

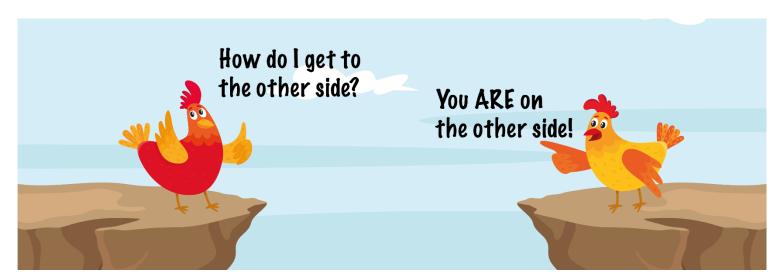


Comic retrieved from http://blog.ubcjoe.org/2012/04/05/1for-a-fair-selection-everybody-has-to-takethe-same-exam\_787144ec8906c416d5b842d5d9412257/

# e constructed via images from iStock.com/sabelskaya / prettyimages used under lico

#### Frames of Reference: Making the invisible visible

- When we interpret another persons point of view from our angle, we allow our preconceived notions and prejudices to influence our interpretations.
- A persons frame of reference is based on their socio-ecological context including experience, education, cultural, social and physical exposures, resources, community, family, personality and personal situation (physical, mental and emotional).
- Understanding our own frame of reference, and experiencing exposure to others frames of reference, can be transformational.



Frames of reference reflect a specific worldview, based on assumptions and expectations involving values, beliefs and concepts (Dirkx et al., 2006).

Frames of reference form over time through experience and the development of understanding, and are influenced by epistemic assumptions about what is and can be known and the role of evidence in problem solving (Mezirow, 2011).

Dirkx, J.M.; Mezirow, J.; Cranton, P. Musings and Reflections on the Meaning, Context, and Process of Transformative Learning. *Journal of Transformative Education* **2006**, *4*, 123-139.

Mezirow, J. Transformative learning theory. In *Transformative learning in practice: Insights from community, workplace, and higher education*, Mezirow, J., & Taylor, E. W., Ed. John Wiley & Sons.: 2011.

#### **Transformative Learning (Mezirow, 1994)**

"Transformative learning is the process of using prior interpretation to construe a new or revised interpretation of one's experience in order to guide future action."

Mezirow 1996

#### This can lead to:

- Planning a course of action
- Acquisition of knowledge and skills to implement the plan
- Testing out of new roles or perspectives
- Building competence and confidence in new roles and perspectives
- Reintegration of the new perspectives into ones life i.e. a change in frame of reference.

Critical reflection leading to decisions that may involve engaging or incorporating different ways of thinking or acting into everyday life

A disorienting dilemma

Define & reflect upon existing frames of reference

#### The process of transformative learning

Derived from (Kroth and Cranton, 2014)

Testing out potentially different or amended frames of reference

Developing new capabilities to enable different options

Examine different & potentially divergent frames of reference

Critical reflection & dialogue

Imagining, considering or developing different options or ways of thinking

Kroth, M., Cranton, P., 2014. Stories of transformative learning. Springer.

#### **Transformative Learning (Mezirow, 1994)**

"Transformative learning is the process of using prior interpretation to construe a new or revised interpretation of one's experience in order to guide future action."

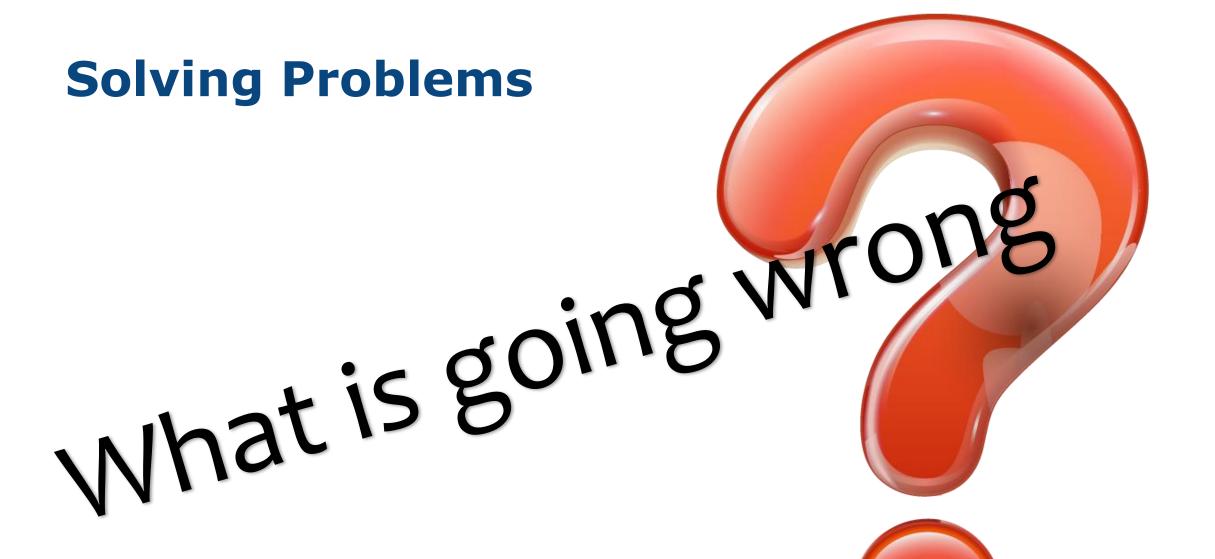
Mezirow 1996

#### This can lead to:

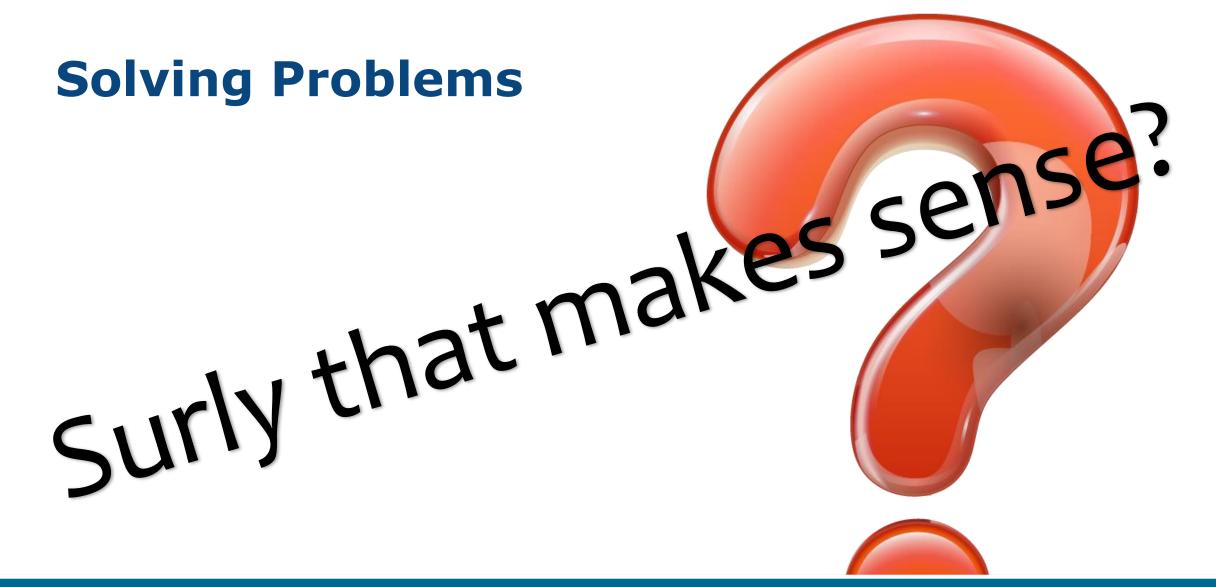
- Planning a course of action
- Acquisition of knowledge and skills to implement the plan
- Testing out of new roles or perspectives
- Building competence and confidence in new roles and perspectives
- Reintegration of the new perspectives into ones life i.e. a change in frame of reference.

# Shifting practice via appreciative inquiry



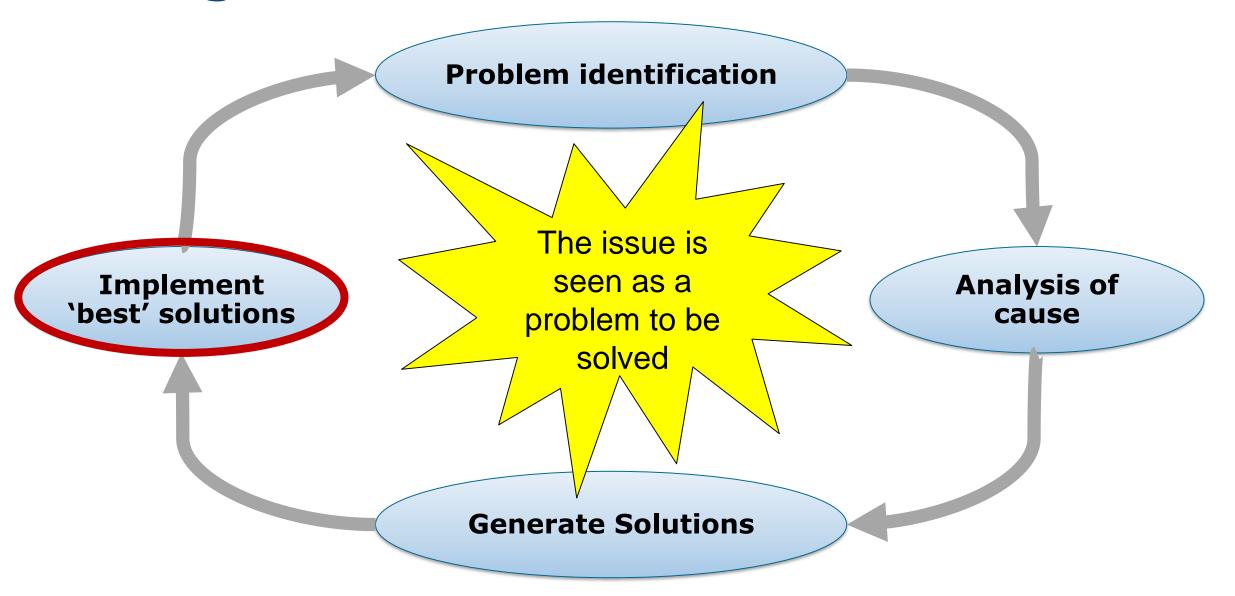


The default position is to look for what is wrong



The default position is to look for what is wrong

#### **Solving Problems**



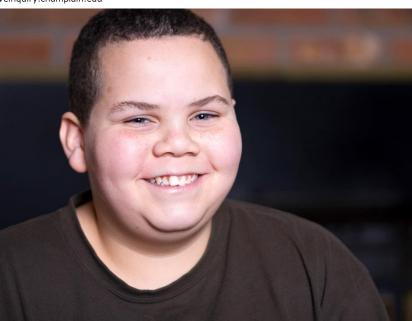
#### How might it affect people if they are labelled as a 'problem'?

Deficit thinking is negative
It often places blame on the individual
In the case of obesity – deficit thinking ignores the evidence of the complexity of the issue – and the role of socioecological and intergenerational factors

Adapted from `The Appreciative Inquiry Commons' https://appreciativeinquiry.champlain.edu





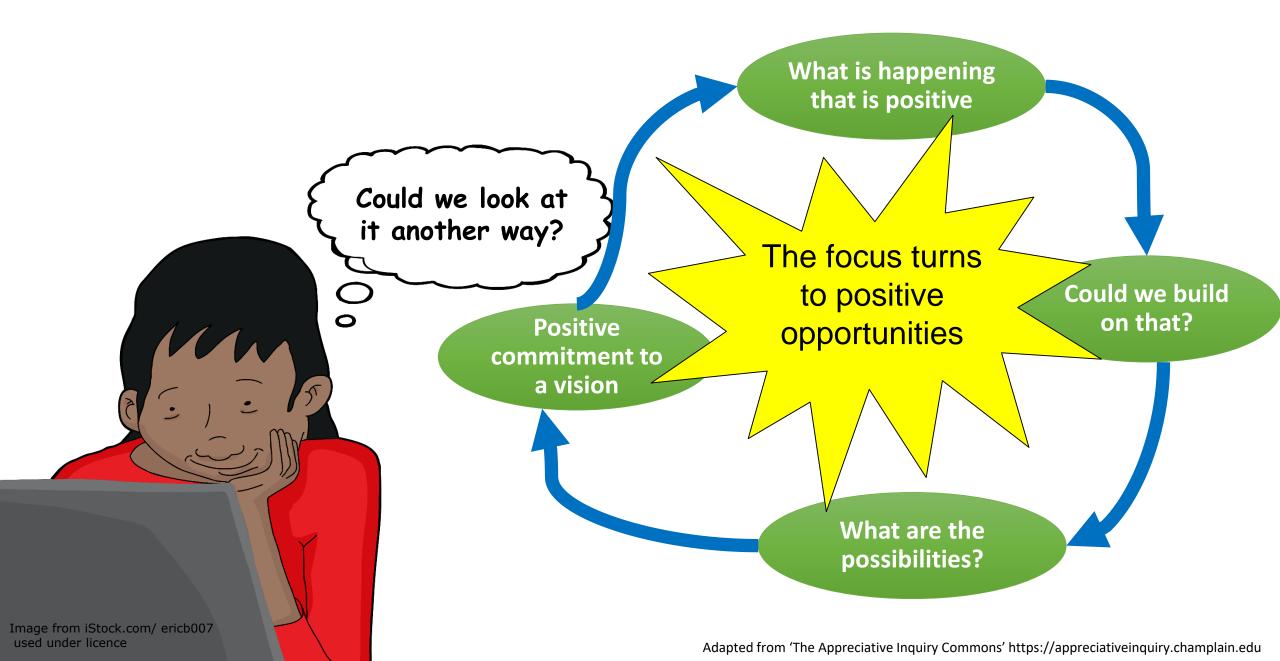


#### Deficit thinking feeds negativity



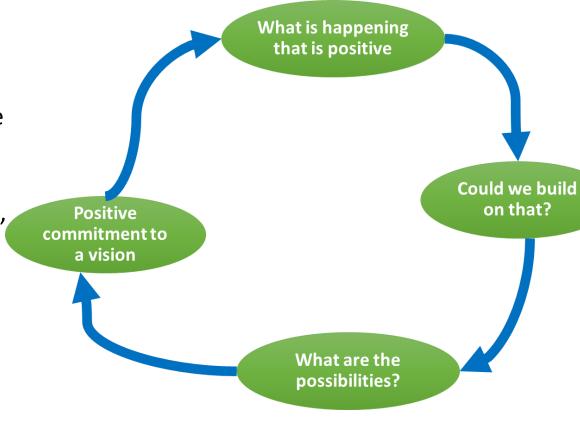
- Negativity reduces motivation
- Negative feelings are hard to disguise; they are reflected in professional practice
- If practitioners are feeling overwhelmed they are not capable of visualising positive opportunities & motivating clients towards positive actions

#### Identifying & building on what is working



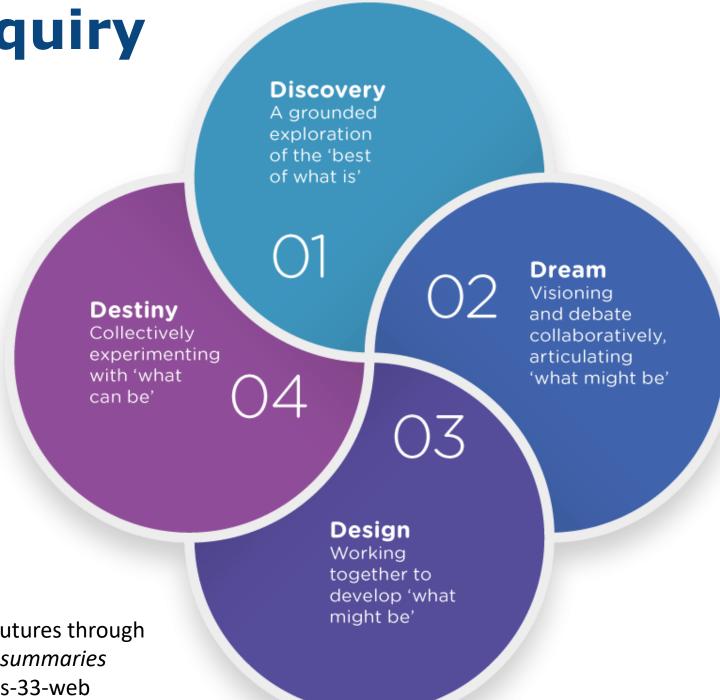
#### Why does appreciative inquiry work?

- Sharing positive experiences encourages discussions about what works
- Sharing success with others builds the confidence of the person who is sharing
- Colleagues in the discussion know and trust that person, making the success story credible and possible in their community
- Engaging in professional conversations about what is working builds positivity and hope – this encourages engagement in positive actions
- Generating a positive vision for the future as a community influences the behaviours in the community now, and the chance for positive change in the future



**Appreciative Inquiry** 

Once the focus of the inquiry is defined, the 4 Ds can guide the process of inquiry.



Sharp, C., Dewar, B., Barrie, K. (2016) Forming new futures through appreciative inquiry in *Insights: A series of evidence summaries* www.iriss.org.uk/sites/default/files/2016-08/insights-33-web



## Storyteling

Collaborative narrative enables individuals and groups to join stories from within their personal and cultural context with stories from outside of their experience to construct meaning (Lauritzen and Jaeger, 1997).

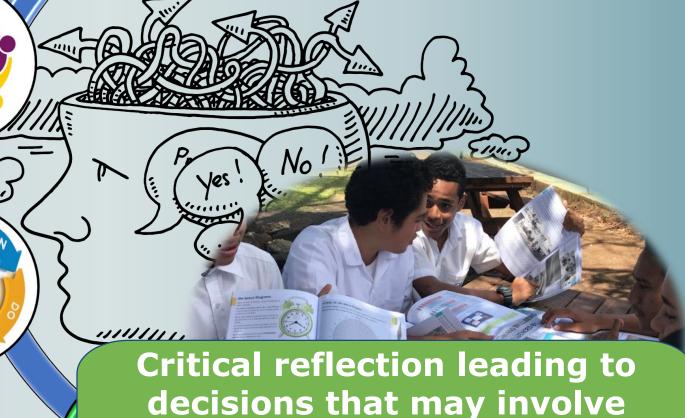
Lauritzen, C.; Jaeger, M.J. *Integrating learning through story: The narrative curriculum*. Delmar Publishers: 1997

Access to evidence: local, traditional, scientific, sociological

Opportunities for discourse and learning

Opportunities for evaluation and testing of potential actions

Increased potential for evidence-based decisions



engaging or incorporating

different ways of thinking or

acting into everyday life

# What would a workshop look like in your team that used

### Appreciative Inquiry

to explore and develop potential new ideas for practice?

