

Centre for Medical and Health Sciences Education (CMHSE)

MEDICAL AND

HEALTH SCIENCES

Research Seminar Series

Monday 16 March 2020, 12noon - 1.30pm Room 503-024, Grafton Campus

Conflict across the Psychiatric Spectrum

Dr Lillian Ng

Senior Lecturer, Department of Psychological Medicine

Lillian is a senior lecturer at the Department of Psychological Medicine and a forensic psychiatrist. This talk combines research, teaching and clinical perspectives on forensic psychiatry, a specialty fraught with dilemmas and conflict.



Listening up: the recipients' perspective on people speaking up in the operating room

Dr Jennifer Long

Research Fellow, Centre for Medical and Health Sciences Education

Speaking up to express concerns or challenge unsafe actions can prevent patient harm. However, for patient harm to be avoided, the recipient of speaking up must listen and take corrective action.

I will present early findings from research on operating room staff perspectives about the experience of being spoken up to. How does it feel when someone points out a mistake you have made in front of your team?



What factors influence how people interpret and respond to speaking up? How do reactions to speaking up shape future speaking up behaviour, patient care and team functioning?

RSVP to Doreen Presnall d.presnall@auckland.ac.nz

12noon – 12.30pm – light lunch and networking 12.30 – 1.30pm – Seminar presentations If you are interested in presenting at one of our monthly seminars please email your idea to: Yan Chen yan.chen@auckland.ac.nz