



# Phase 3 Research Findings

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THE UNIVERSITY OF  
**AUCKLAND**  
Te Whare Wānanga o Tāmaki Makaurau  
NEW ZEALAND

EDUCATION AND  
SOCIAL WORK  
STARPATH  
TE ARA WHETŪ

# Introduction

What research have we undertaken in Phase Three?

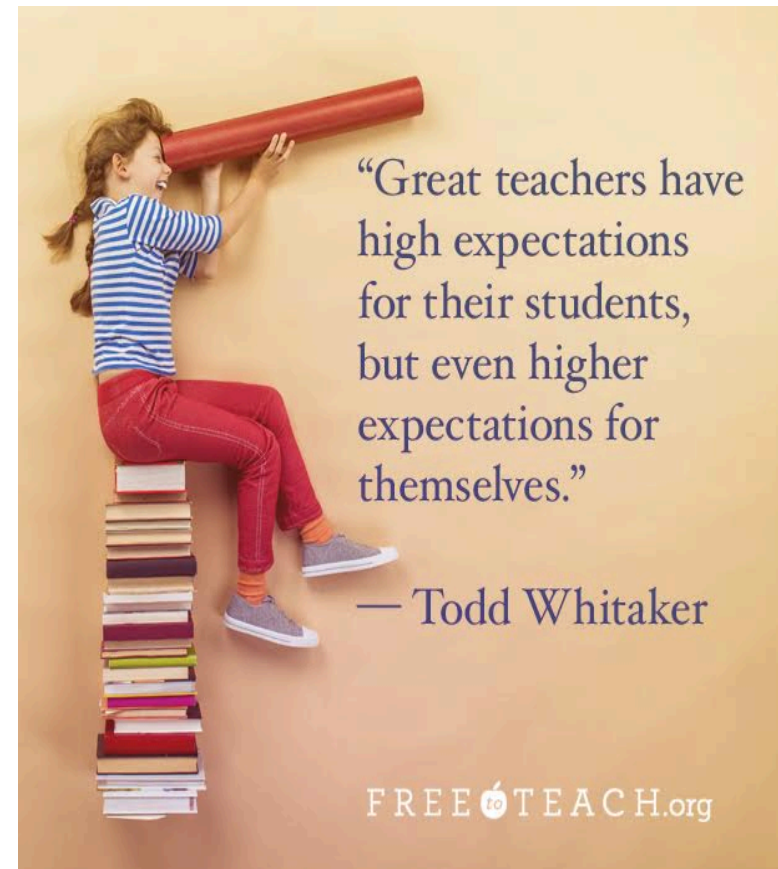
- Observations and feedback of 2-way and 3-way conversations in 2016 (n=92).
- School practices survey 2017 (n=318).
- Student and whānau interviews 2017 (n=70).
- Leader interviews 2017 (n=49).
- UE Literacy audits for x6 schools.
- Visits to x9 schools on course design.



# School Enablers

## Effective classroom teachers:

- Individualised instruction and support.
- Encouragement.
- Appropriate level of tasks.
- Specific feedback.
- Appropriate scaffolding.
- Explicit instruction for merit and excellence.
- Go the extra mile, after school.
- Commitment of individual teachers.
- High expectations for behaviour and achievement.



# School Enablers

## Whanaungatanga

Students and whānau talked about:

- Engagement with families – easy connection with families about lateness/absenteeism as well as positives.
- Connecting with families to engage students post Yr13 for reassessments.
- Having a sense of belonging to a supportive community.
- Engagement with iwi/hapu and community.

Good practice observed in 3-Way conversations showed:

- Teachers appearing to be genuinely interested in their students' lives outside the classroom (co-curricular activities, driver's licence, after school job).



# School Enablers

## Systems, Processes and Practices

Effective Tracking and Monitoring Practices:

- Regular tracking (i.e., at least twice a term) of credit attainment.
- Mentors use this time to ensure students are achieving the credits that they are offered.
- Leaders have oversight of academic mentors.



# School Enablers



## Systems, Processes and Practices

### Data:

- Use of data to inform teaching – teachers generally believe they use achievement data although comments made in the school practices survey indicated that while teachers use data they may not be using it **consistently** to change teaching practices.
- Data literacy amongst teachers and leaders.
- Cross-curricular data sharing.



# School Enablers

## Academic Counselling

- Genuine, mutually respectful relationships.
- Establishment of relationships and agenda for the conversation
- Setting goals and targets.
- Variability about data – where data were present and up-to-date, teachers generally had specific conversations about student achievement.
- Advocacy for students – speak to subject teacher/dean.



# School Enablers

## Effective Course Design

**These are practices happening in schools:**

- Annual, in-depth course audits; and courses are reviewed by senior leaders. Middle leaders have appropriate knowledge and PLD to plan courses effectively.
- Checking viability of courses.
- Checking courses are matched to student aspirations.





# School Enablers

## Careers Advisors:

- Knowledgeable, committed personnel:  
accurate qualification knowledge, tertiary opportunity  
knowledge (across multiple institutions),  
networks with a variety of providers.
- Time investment: caring, deep  
knowledge of individuals.  
Organising of university visits.
- Systems around information  
availability. Scholarships – use of  
[generosity.org.nz](http://generosity.org.nz) and other  
philanthropic providers.
- Expertise and support for applications  
for scholarships, student loans,  
and admissions.



# School Barriers

- Ineffective teachers e.g., low expectations, poor relationships, poor communication.
- Perceptions of poor attendance.
- Perceptions of low literacy e.g., Ineffective/inconsistent interventions to combat issues around literacy.
- Poor/inconsistent academic counselling.



# School Barriers

- Data and SMS issues e.g., lack of data in 3-way conversations, poor/lack of use of data, not having up-to-date data.
- School systems and processes e.g. timetable, ineffective tracking and monitoring, poor course design.
- Lack of information – unis, scholarships, student loans.
- Time – management of interventions and busy-ness.
- Issues to do with MOE/NZQA, policy, BPSTs.
- Distance and financial issues.



# Recommendations

## Roles and responsibilities

- A person with responsibility for data management and analysis – and broad spectrum training around data literacy and evidence-based decision making.

## Student learning

- More individualised support.

## Leadership

- Accountability of teachers and mentors.
- Induction processes for new teachers.



# Recommendations

## Course Design

- Monitoring of OTL for UE Literacy and interventions to support attainment of UE Literacy.
- Appropriate number of credits offered in each course (not too few and not too many).
- Opportunities to gain credits from a mix of internals and externals.



# Recommendations

## Relationships

- Improve home/school relationships
- Improve student/teacher relationships.

## Literacy

- Cross-curricular collaboration for developing skills in writing.



## Teacher Knowledge and PLD

- All staff understanding goals and targets at the school level.
- Staff knowledge or language about NCEA (e.g., the difference between UE and UE Literacy).
- Shadow coaching for academic mentors.

# Recommendations

## Greater Supports for Transitioning to University Study

- Access to role models and peer support.
- Preparedness for further study and resilience, transition.





# Recommendations



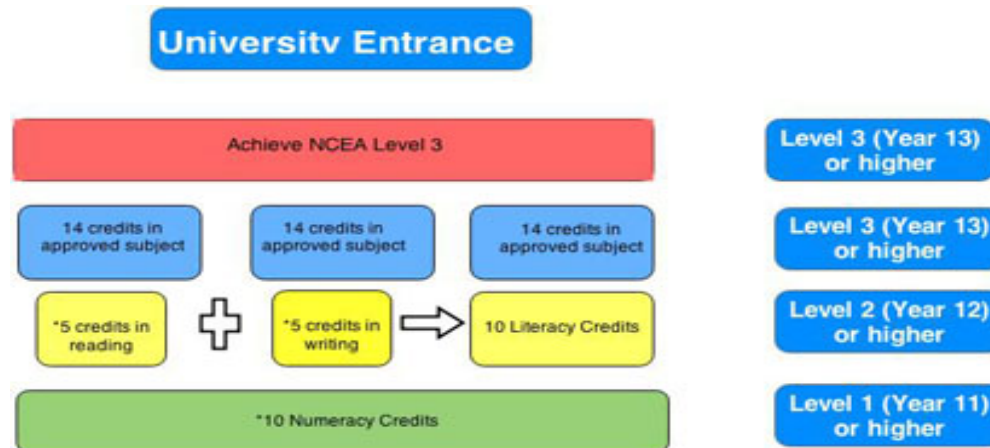
A chalkboard with a hand-drawn timetable titled "Timetable". The timetable is a grid with 5 rows and 8 columns. The rows are labeled with days of the week: Mon, Tue, Wed, Thu, and Fri. The columns are labeled with numbers 1 through 8. The grid is empty, ready for scheduling.

	1	2	3	4	5	6	7	8
Mon								
Tue								
Wed								
Thu								
Fri								

## School processes

- Timetabling (double periods, extra line on timetable, combining L1 and L2).
- More responsive curriculum.
- Other opportunities for learning e.g., connections with workplace.
- Stricter policies (non-completion of assessments, homework).
- Evidence-based whole school decision making.
- Smaller academic counselling groups.
- T+M - data carefully linked to students' goals and targets.
- T+M – regular checking of credit count relative to credits offered – followed by an intervention strategy.

# Talking Point



Is UE correctly named?

What might be a suitable alternative?

"One of the issues I have – Auckland University – you've got UE and then for better or worse UOA have their own entrance. So it comes back to – what is the point of UE?"

# What Schools say About Universities Generally

- Unis are doing a good job – as much as they can do.
- Students say they aspire to do better than others in their community.
- Pasifika students in particular want to honour the sacrifices of their parents – burden on the students to bring the family success.
- Evidence for aspiration and resilience for some students – overcome high barriers striving for excellence.
- It's expensive, maybe too expensive. Can we afford to go?
- fear about debt/student loans: "Students are afraid of getting a loan, they need to know how the loan is going to be repaid so it's not scary to them."



# What Schools say About Universities

## **Bridging programmes:**

- Uniprep at AUT is well known and respected.
- Unibound is not marketed well – not targetting Careers Advisors. Those that know about UOA Unibound think it's a good programme.





# What Schools say About Universities

## Support Students get From Universities:

- AUT is in contact with home for students in first year of study.
- Surface level approach at UOA – other institutions appear to have a more genuine approach.
- The universities need to be connecting more with families and communities, like AUT do.



# What Schools say About Universities

## Mentoring:

- UOA programmes such as MAPAS, MATES (NIU), Tuakana and Dreamcamp were mentioned often as being supportive for students.



# What Schools say About Universities

## Scholarships:

- Have become more competitive AND declined in number e.g., MIT and AUT have halved the number of scholarships they award.
- Merit and Excellence endorsement does not guarantee a scholarship.
- Students in the north compete with students from all over Auckland and low decile compete with high decile.
- AUT First in Family Scholarship.
- Mixed comments on UOA Scholarship linked to halls of residence fees – some see it as a good thing, others not.

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# What Schools say About Universities

## Transitions and tertiary/school links:

- Need for greater partnerships between schools and tertiary institutions.
- Privileged knowledge – opportunities for universities to capitalise on Pasifika languages expertise in the SA community and Mātauranga Māori expertise in the north.
- Unis need to get out into the school communities.
- Otago model makes sense – genuine partnership with the schools and guaranteed offers of placements for students on mentoring programmes.



# Attitudes about UOA

- Considered elitist: “we’re the best”. This attitude doesn’t go down well in South Auckland.
- Don’t talk the same language as our students.
- “It’s probably that visibility. It was noticeable how many more brown faces there are at AUT – it’s just more comfortable at AUT.”
- “The UOA is just not going to change any time soon in terms of that demographic.”



# Recommendations for UOA

- Better teaching staff – culturally responsive and relational pedagogy.
- Get out there more – connect with students, families and communities. Be involved earlier in students' education pathways (e.g., Year 10). Get students on campus earlier.
- Connect with work experience so students can work while they are studying and see future work opportunities:
  - summer employment etc.,  
e.g., First Foundation
  - more of that.



# Recommendations for UOA

- Capitalise on existing expertise students have – offer NCEA credits or university points extra-murally for students who have expertise e.g., in languages.
- Regional – link in to what research is happening in the North – get science students up there to participate in the holidays.
- Financial support
  - lower the fees.
- Transport
  - bus in South Auckland.

