



THE UNIVERSITY OF  
**AUCKLAND**  
Te Whare Wānanga o Tāmaki Makaurau  
NEW ZEALAND

## PARENTS' GUIDE



# Contents

## Welcome to the University of Auckland

The time of their life	3
It's an important decision	5
Why the University of Auckland?	7
Choosing the right degree programme	8
Student support and services	9
Getting informed	11
Auckland City – a home away from home	12
Accommodation	14
Applying to study at the University of Auckland	16
Fees and money matters	18
What's it like at Uni?	19
Where does the year go?	20
How you can support your student	22
Glossary of terms	23
Useful contacts	23



# The time of their life

---



Moving from secondary school to university is one of life's major milestones. It's a key time of change as students transition not only into tertiary education, but also into adulthood.

As a parent or guardian, you want the best for your son or daughter. You want them to earn a quality degree that will help equip them for whatever paths they choose in life. But you also want to know that during their time at university they are happy, safe and supported, and that they are making the most of the opportunities presented to them.

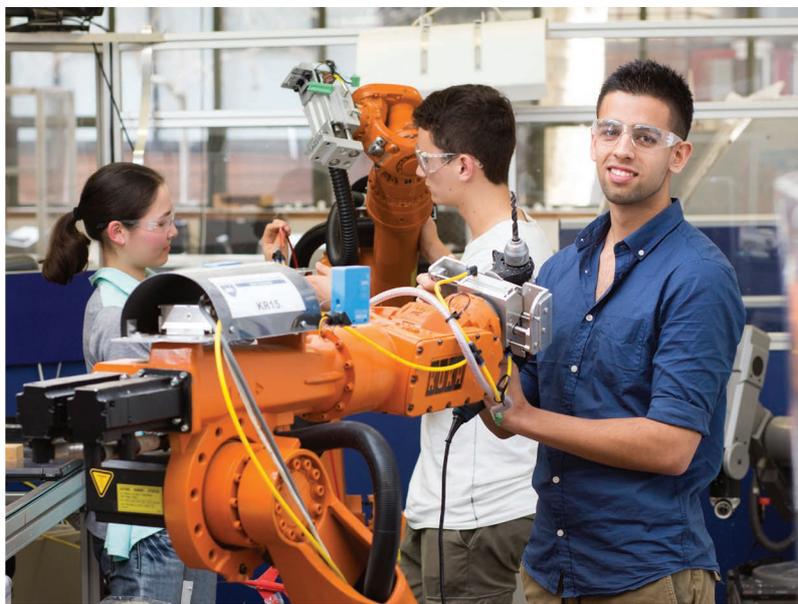
At the University of Auckland we want the same thing. We are committed to providing a safe and inclusive environment for our students and their whānau and families. While academic success is our cornerstone, there is a lot more to a university experience than just a great

education. We offer myriad opportunities for our students to get involved, make friends and feel at home on our campuses and in our city. And if the transition proves challenging, we have support networks and help on hand.

We understand that starting university is a time of change and uncertainty. It's a big step not only for your son or daughter, but also for you. This Parents' Guide is designed to answer the many questions you may have as a parent or guardian, so you can help them make an informed choice – a choice that will help set them up for life.

We're glad you are considering the University of Auckland and look forward to welcoming your family into ours.

**STUART MCCUTCHEON**  
Vice-Chancellor  
The University of Auckland



# It's an important decision

With a wealth of tertiary institutions and a range of degree programmes available, helping your son or daughter to choose the right degree at the right university is an important process.

A student's choice of university will be primarily influenced by the degree programme they want to study, and whether the institution has a good reputation in their chosen field.

There are many other things to also consider when choosing the right university. Alongside reputation and areas of study, other key factors to consider are:

- Facilities and services
- Support and safety
- Accommodation
- Quality of teaching and course content
- Location and size
- Social life and opportunities outside of study
- Career planning, development and employment assistance
- Scholarships
- Study abroad opportunities

It's a lot to think about, and having the correct information is vital.

## About this guide

Students seek advice from a wide range of people when making decisions about what and where to study. Your support and guidance is invaluable in helping them to think through the critical factors so they can make a choice that best matches their aspirations.

This guide is designed for parents, guardians, whānau, care-givers and other adults invested in a young person's decision-making. It aims to inform you about studying at the University of Auckland and hopefully answer any questions you have.

The content is based on common parent enquiries that are fielded by our various University information centres and services.

For the purposes of this publication we refer to you as the “parent” and the young adult you are supporting as “your son or daughter”.

## The University of Auckland Undergraduate Prospectus

This guide is an accompaniment to the *University of Auckland Undergraduate Prospectus*. Please refer to the Prospectus for all general information including information on our range of programmes, entry criteria, fees and services. The prospectus can be viewed online or you can request a copy to be posted to you.

[www.auckland.ac.nz/prospectus](http://www.auckland.ac.nz/prospectus)

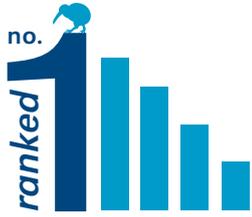
**Ko te whāinga o Te Whare Wānanga o Tāmaki Makaurau kia whai wāhi tāu tamaiti, tamāhine, whanaunga hoki ki tēnei taiao ora, whakamana.**

**Otirā, kia riro ki a rātou he tohu mātauranga hei whakatatu atu i a ratou ki ngā taumata teitei, hei whakaahuru i a rātou mō ngā huarahi katoa kei mua i a rātou.**

**Nō reira, haere mai, tirohia, whakaarohia.**

# THE UNIVERSITY OF AUCKLAND

## Key Statistics



The University of Auckland is the highest ranked university in New Zealand by both Times Higher Education and QS rankings.



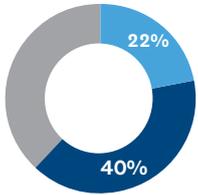
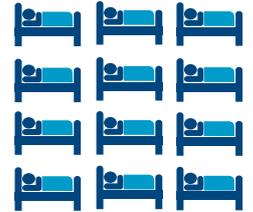
# 10,000

students successfully graduate each year from the University of Auckland. We prepare our students for success!



# 1,500

beds are available for school leavers via Accommodation Services.



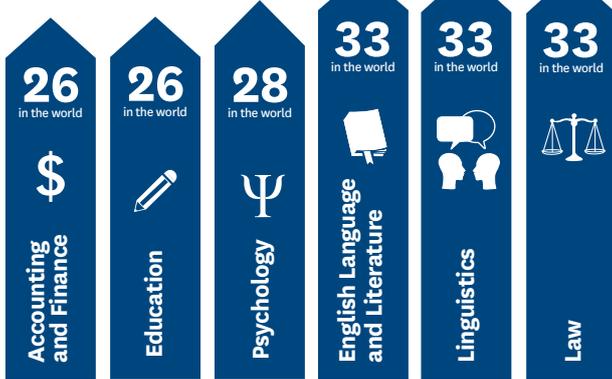
22% of all Māori degree graduates in New Zealand in 2013 graduated from the University of Auckland. And 40% of NZ's Pacific graduates were ours too.

# 8

faculties offer undergraduate degree programmes with a wide range of majors, minors and specialisations.



## QS World University Rankings by subject 2015



10 subjects are ranked in the top 50

# 110

partner universities (across 24 countries) offer opportunities to complete part of your degree overseas via our 360° Auckland Abroad programme.



# 31

undergraduate conjoint programmes



20 National Tertiary Teaching Excellence Awards have been won by our teachers.

# 34 million dollars

worth of scholarships are available for students per annum.

Statistics current at May 2015



# 200

clubs make our University a great place to get connected and meet like-minded people.

# Why the University of Auckland?

With internationally recognised qualifications, excellent student services and support, exciting overseas exchange opportunities, award winning career development advice, leadership programmes and a vibrant social environment – you and your son or daughter have strong reasons for considering the University of Auckland.

## A strong foundation

As New Zealand's world-ranked university we have a strong reputation for quality teaching. We are proud to be ranked as the top university in New Zealand and to be ranked respectably internationally.\* Our graduates are global citizens who benefit from the high quality education and qualification they receive from the University of Auckland and are taking on the world and making a difference in an impressive range of ways.

Our bachelor degree programmes give your son or daughter focused skills and knowledge in their area of study. They will also gain transferable skills that will help them adapt well and manage the different roles they may take on over their career.

It's true that university graduates earn more than those who do not have a degree qualification and that earnings increase with the level of qualification completed. Employment rates are also higher for university graduates.\*\*

Gaining a respected qualification that is internationally recognised is pivotal to your son or daughter even getting the opportunity to show future employers their own unique abilities and talents. Employers can field large numbers of applications for just one job; with the University of Auckland on their CV your son or daughter can be confident that this reflects relevant learning and a high standard of education and preparation.

\*See [www.worldranked.ac.nz](http://www.worldranked.ac.nz) for our international rankings.

\*\*Source: [www.educationcounts.govt.nz/publications/80898/146542](http://www.educationcounts.govt.nz/publications/80898/146542)

## A safe and vibrant place to be

While studying with us, your son or daughter will enter a vibrant community of 40,000 students. It sounds like a big number, and possibly sounds a bit impersonal, but life at the University is far from that. It is a place where like-minds meet, friendships and networks abound and there is a great sense of community through the different campuses, areas of study, halls of residence, projects, clubs, events and competitions. We are committed to ensuring our University is safe and inclusive for all our students.

We have excellent facilities and support networks for students, 5,000 staff and eight faculties representing each of our main disciplines: Arts, Business, Creative Arts and Industries, Education and Social Work, Engineering, Law, Medical and Health Sciences, and Science.

## Research-led learning

The University of Auckland has the largest number and highest concentration of top-ranked researchers of any New Zealand university. Almost all teaching staff engage in research, which attempts to advance the frontiers of knowledge and understanding. Your son or daughter benefits from this through up-to-date research informed programme content and opportunities to participate in projects.

## Quality teaching, inspiring teachers

Many of our academic staff are leaders in their fields both nationally and internationally. In fact, many write the leading textbooks on the

subjects they teach. Our quality in teaching is reflected in our success at the annual National Tertiary Teaching Excellence Awards.

## Culturally connected, culturally diverse

We are proud that 22% of all Māori and 40% of all Pacific graduates come from our University. We put focused strategies in place to ensure that our Māori and Pacific students are well represented and well supported at the University. This includes specialist scholarships on offer to school leavers, a mentoring programme where experienced students support new students and a range of student clubs and cultural groups to join.

The University also has an international community that includes students from over 110 countries. International students can enjoy both academic and pastoral support from the University and join or set up clubs and groups to share and express their culture on campus.

## Looking forward

The University is continuously investing in development needed for the future and to create excellent campus environments such as purpose-built teaching and research facilities and student accommodation. This includes the recently opened Newmarket Campus, which along with the City and Grafton campuses creates an integrated campus cluster in Auckland's inner city.

We also offer a full range of postgraduate programmes for your son or daughter to extend their knowledge, progress their career and undertake research.

# Choosing the right degree programme

It's an exciting time deciding what to study, and understanding the opportunities available is important. The University of Auckland has more than 50 undergraduate programmes available, from certificate-level through to bachelor degrees. Whether your son or daughter has a study path worked out, or they are keen to explore several options, our wide range of programmes provide a variety of opportunities for success.

## Our undergraduate degree programmes at a glance

### Arts:

Bachelor of Arts

### Business School:

Bachelor of Commerce

Bachelor of Property

### Creative Arts and Industries:

Bachelor of Architectural Studies

Bachelor of Dance Studies

Bachelor of Fine Arts

Bachelor of Music

Bachelor of Urban Planning (Honours)

### Education and Social Work:

Bachelor of Education (Teaching)

Bachelor of Human Services

Bachelor of Physical Education

Bachelor of Social Work

### Engineering:

Bachelor of Engineering (Honours)

### Law:

Bachelor of Laws

### Medical and Health Sciences:

Bachelor of Health Sciences

Bachelor of Medicine and

Bachelor of Surgery

Bachelor of Nursing

Bachelor of Optometry

Bachelor of Pharmacy

### Science:

Bachelor of Science

For more information on our undergraduate degrees visit

[www.auckland.ac.nz/programmes](http://www.auckland.ac.nz/programmes)

Once your son or daughter has decided on their preferred degree programme, there will most likely be decisions to make around majors, minors and specialisations.

Most degree programmes consist of 120 points of full-time study per academic year. A three-year degree involves 360 points of study, while a four-year degree involves 480 points, and so on. Most full-time students will study eight courses in an academic year, although the number can vary.

Not all decisions need to be made prior to starting study. Depending on the programme, some of these decisions can be made during the first year of study or even the second year. Consult the programme pages of the current *Undergraduate Prospectus* or our website for details.

[www.auckland.ac.nz/futureundergraduates](http://www.auckland.ac.nz/futureundergraduates)

If you and your son or daughter prefer to talk with someone in person about degree options and planning a programme of study, then visiting one of our student centres will be useful, as well as coming to Courses and Careers Day (our annual open day). See pg. 11 for more information.

## Conjoint degrees

There are conjoint degree options available where students can study two degrees at the same time and within a shorter timeframe than if they were completed individually.

This is a way to combine different interests or gain greater breadth in knowledge and perspective for a chosen career.

[www.conjoints.ac.nz](http://www.conjoints.ac.nz)

## 360° Auckland Abroad

Depending on the programme your son or daughter studies, they may be able to complete part of their degree overseas (one or two semesters, or shorter opportunities such as Summer School) while earning credits toward their University of Auckland degree. With over 100 partner universities in 24 countries, they can study and live in another country, make new friends, get international experience and much more. [www.auckland.ac.nz/360](http://www.auckland.ac.nz/360)

See pg. 23 for a short glossary of commonly used terms.

# Student support and services

There is a full range of student support and services at the University of Auckland to ensure your son or daughter's academic success, personal wellbeing and enjoyment.

These include a number of support groups and advocacy, health and counselling services, well-resourced libraries, information commons and computer rooms, and clubs and student associations.

A full list and information can be found at [www.auckland.ac.nz/studentsupport](http://www.auckland.ac.nz/studentsupport)

These services are available to all students of the University. Faculties may also offer additional services tailored to their students' needs, so check the faculty websites for information on what each offers.

## Orientation

Orientation events are held the week prior and over the first few weeks of semester. It's a chance for first-year students to get familiar with where everything is, be introduced to their programme of study, meet other students, join clubs, sort out their transport discounts, and attend social events such as concerts, shows and parties.

Encouraging your son or daughter to attend Orientation events for their programme of study will help make sure they get off to the best start possible. These include a welcome pōwhiri and information sessions about what they will be studying as well as the support and services available to them.

An important part of Orientation is our annual Māori and Pacific students' welcome, which is also open to whānau, families and communities of support.

## Online Orientation

The University of Auckland also has an Online Orientation to help new students get ready for their first year at the University. It comprises

six useful modules on student life on campus, support and services, handy tips on a variety of topics, information specific to the faculty they are studying under, key information and useful checklists. They will be sent a link to the first online module once they receive an offer of a place in programme from the University and the rest of the modules are delivered up until halfway through the first semester.

## Academic support

Student Learning Services provides workshops, online resources, advice and other opportunities for students to improve their academic performance and study skills. This includes helpful advice on essay writing, exam preparation, note taking, referencing and using the library effectively.

[www.library.auckland.ac.nz](http://www.library.auckland.ac.nz)

## UniGuides, mentors and support programmes

As a new student, it can be challenging to make new friends, learn about campus resources and services, or find out where classes are located. There are free services designed to help make your son or daughter's first semester easier by connecting them with a student mentor who can show them the ropes.

## UniGuides

UniGuides are current students who volunteer their time to welcome new students and assist in creating a positive academic and social transition to university life. During their first semester, your son or daughter can sign up for a UniGuide mentor who will provide guidance and support through tips and advice, letting them know about the different events and activities on campus, checking in on them and answering or following up on any questions they might have.

[www.auckland.ac.nz/uniguide](http://www.auckland.ac.nz/uniguide)



## First Year Experience programme

Some faculties run a First Year Experience Programme. This often runs for the full year and aims to quickly integrate first-year students into University life and make the transition to university study smoother. It is similar to having a UniGuide, where new students are matched with a current student as a mentor, but is also based around a programme of support to ensure they are starting their study well.

## Tuākana programme

Tuākana is a University-wide mentoring and tutoring programme for Māori and Pacific students. Based on the concept of older siblings (or Tuākana) supporting younger ones, Tuākana helps students transition to University life and achieve academically. Tuākana will connect your son or daughter with senior Māori and Pacific students, academic teaching staff and key people across the University through tutoring, mentoring and workshops. Dedicated Tuākana staff and spaces are in every faculty. Students who engage with Tuākana are more likely to not only maintain their grades but improve them.

[www.auckland.ac.nz/tuakana](http://www.auckland.ac.nz/tuakana)

## Keeping healthy and well

What happens if your son or daughter gets sick or needs to see a doctor? This is especially worrying for parents when their son or daughter is not living at home. You need not worry as there are on-campus health, medical and counselling services here for students. For domestic students, the costs of medical and health appointments at University Health and Counselling are lower if they are registered with them as their primary health organisation (PHO). A confidential counselling service is also offered through a great team of skilled and experienced counsellors and psychologists.

Keeping healthy and well is also made easier by joining the University Recreation Centre. This includes a well-equipped gym with weights and cardio machines, group fitness classes, a sports hall, squash court, climbing wall, and personalised training and advice from professional Sport and Recreation staff. If your son or daughter is living in one of the University's Halls of Residence they will

automatically receive membership to the University Recreation Centre.

Clubs, sports and social events are another way to keep healthy and well. Having interests outside of study helps create balance in their life and exposes them to new experiences and people.

## Equity Office – Te Ara Tautika

We are committed to being a safe and inclusive place to study and work, and to ensuring everyone who has the potential to succeed here can do so. The University acknowledges the distinct status of Māori as tangata whenua. Student equity groups include: Pacific students; students with disabilities; Lesbian, Gay, Bisexual, Transgender, Intersex (LGBTI) students; students from low socio-economic backgrounds and from refugee backgrounds. Find out more about the Equity Office [www.equity.auckland.ac.nz](http://www.equity.auckland.ac.nz)

## Student Disability Services

Student Disability Services can provide support for students with a wide range of impairments, both visible and invisible. If your son or daughter lives with an impairment that impacts their studies, or if they had special conditions for exams at school, they should contact us for a confidential chat about how we may be able to help them succeed at University.

[www.disability.auckland.ac.nz](http://www.disability.auckland.ac.nz)

## Clubs, sports and social events

Joining a club is a great way for your son or daughter to get involved in an activity and meet new people. It can be something that they already love doing or something they've never tried before.

There are over 200 clubs and societies to become part of, such as tramping, canoeing, photography, politics, dressing up as a superhero or eating desserts, so there is bound to be something that takes their interest.

By joining one of the sports clubs they can continue with their sporting interest from

secondary school (eg. rowing, football, rugby) or take up something new. Students can also represent their faculty in interfaculty sports tournaments or get a group of friends together to play in the social sport league.

They'll find out about how to join at Orientation and information is on the website too.

[www.auckland.ac.nz/clubs](http://www.auckland.ac.nz/clubs)

## Career Development and Employment Services (CDES)

CDES is the University's award-winning career development service. First-year students are encouraged to connect with CDES early on to find out the steps they can take to ensure they are employable when they graduate. CDES provide advice, workshops, one-on-one assistance and also help with identifying internships and graduate jobs. CDES also hold events for students to engage with potential employers.

[www.cdes.auckland.ac.nz](http://www.cdes.auckland.ac.nz)

## Leadership programmes

The University offers a range of opportunities for students to develop their leadership skills while studying. These include a six-month leadership development programme and a series of talks that explore contemporary leadership topics.

For more information see

[www.auckland.ac.nz/leadership](http://www.auckland.ac.nz/leadership)

## International students

On top of the general University services on offer, we have some specialist support for international students to make sure their stay in New Zealand is as comfortable and enjoyable as possible. This includes a round the clock (24/7) emergency number, pastoral care, Student Visa assistance, an International Students' Orientation and Welcome, and English language assessment and support services. We can even meet your son or daughter at the airport when they arrive in New Zealand and get them settled in their accommodation.

[www.international.auckland.ac.nz](http://www.international.auckland.ac.nz)

# Getting informed

From the website and prospectuses to student information centres and Courses and Careers Day, you can choose the best ways to satisfy your questions, concerns and all those things you are curious to know.

## University publications

All general information for both you and your son or daughter is in the *University of Auckland Undergraduate Prospectus*, which is produced annually.

Faculty prospectuses are also produced annually. These provide greater detail once key areas of interest are identified.

You can view the prospectuses online, or you can get a printed copy by either visiting our Student Information Centre or requesting a copy to be posted to you via the online form or by calling us.

[www.auckland.ac.nz/prospectus](http://www.auckland.ac.nz/prospectus)

Phone: 0800 61 62 63

The University of Auckland Calendar is the University's official publication containing all regulations and statutes. You can view the current year's Calendar at

[www.calendar.auckland.ac.nz](http://www.calendar.auckland.ac.nz)

## The University of Auckland website

The University website is a comprehensive source of the most up-to-date information available. We even have a section especially for parents and family.

[www.auckland.ac.nz](http://www.auckland.ac.nz)

[www.auckland.ac.nz/futureundergraduates](http://www.auckland.ac.nz/futureundergraduates)

[www.auckland.ac.nz/parents](http://www.auckland.ac.nz/parents)

[www.equity.auckland.ac.nz](http://www.equity.auckland.ac.nz)

## Come to Courses and Careers Day

Held in late August, Courses and Careers Day is the University of Auckland's annual open day where your son or daughter can visit our City Campus, speak with advisers, lecturers and current students, get information about programmes and much more.

Courses and Careers Day is also popular with parents, with many accompanying their son or daughter as they explore their options. It's an action-packed day with a variety of lectures, demonstrations, displays and performances.

Whether your son or daughter knows exactly what they want to study or are yet to make up their mind, our open day is their chance to find out what it's like to be a student here. They can participate in lectures, ask questions, tour the campus and also experience the social side of studying at the University of Auckland.

Buses to and from some regions are usually arranged for those wishing to travel from outside of Auckland. Find out about the next Courses and Careers Day at

[www.coursesandcareersday.ac.nz](http://www.coursesandcareersday.ac.nz)

## Guide to choosing school subjects

Each year we publish a *Subject Guide for School Students*. This outlines the Year 13 school subjects that are required or recommended for University of Auckland degree programmes. See [www.auckland.ac.nz/school-subject-guide](http://www.auckland.ac.nz/school-subject-guide)

## Schools advisers, parents' evenings and appointments

The Schools Partnership Office (SPO) offers advice and information to secondary school students, their parents and guardians and school careers advisers about all aspects of the University of Auckland, including degree programmes, accommodation, scholarships, student life and choosing and planning a degree. We have dedicated Māori and Pacific student advisers as well.

Our Schools Advisers visit secondary schools throughout New Zealand and also attend careers events, host parent information evenings and offer on-campus appointments for parents and

students. Check the website for information on when our team will visit somewhere near you and what events are going on that you can attend.

[www.auckland.ac.nz/parents](http://www.auckland.ac.nz/parents)

## Visit our Student Centres

You are welcome to come in with your son or daughter to discuss options together with a Student Adviser. Each faculty has a Student Centre where you can go for assistance and information specific to the degrees the faculty offers. Staff can help with programme planning and clarify degree requirements. Most centres offer both drop-in and appointment services. The Student Information Centre in the ClockTower at City Campus (22 Princes Street) is another good place to go for general enquiries.

[www.auckland.ac.nz/student-centres](http://www.auckland.ac.nz/student-centres)

## Campus tours

A good way to familiarise yourself with the University is to take a campus tour. You can do this independently or guided tours are run regularly.

[www.auckland.ac.nz/visit-our-campuses](http://www.auckland.ac.nz/visit-our-campuses)

## AskAuckland

AskAuckland is the place to find instant answers to your questions about the University of Auckland. You can search online by keywords, browse topics or view popular questions.

[www.askauckland.ac.nz](http://www.askauckland.ac.nz)

**Privacy Act:** Remember that your son or daughter is the person applying to study at the University and any application, grades or other personal information can only be shared between the University and them. This ensures we comply with the New Zealand Privacy Act but also affirms that they are the adult responsible for all aspects of their application, enrolment and study while at University.

# Auckland City — a home away from home

Auckland is New Zealand's largest city, and the home of the University of Auckland. The University is a prominent feature of the city, conveniently located alongside the central business district and arts and commerce centres.

Students of the University of Auckland can enjoy all the experiences, infrastructure and advantages of a vibrant city and also the beautiful, natural surrounds that makes New Zealand such a unique place to be. The harbour setting, lively atmosphere and fantastic bush and beaches make Auckland a great place to live.

## Where are the University of Auckland campuses?

City, Grafton and Newmarket campuses are our inner-city campuses, where most students will be based during their study. Just a short bus ride away is Epsom Campus, where students studying education (teaching) and social work are based. Tāmaki Innovation Campus has a free shuttle service and can be reached by train or bus too. Here students can take courses in health sciences and sport and exercise science. [www.auckland.ac.nz/campuslocations](http://www.auckland.ac.nz/campuslocations)

## Getting settled in

If your son or daughter is new to Auckland, it can seem like a big place at first. They might find it takes a few weeks to get orientated, but the close proximity of our campuses to our accommodation and the central city mean they will quickly get their bearings. And there's plenty of help on hand too. From our inner city campuses and accommodation, it's an easy stroll to downtown Auckland, shopping precincts, cafes, live theatre and concerts, museums, galleries and sports venues.

## Getting around

While Auckland's suburbs are geographically spread out, the centre of the city is fairly compact and easy to get around. Car parking can be expensive, particularly in the centre of Auckland, so walking, cycling or taking public transport are good options.

The bus and train systems are comprehensive, affordable and reliable. Students get a discount too. A City Circuit bus circulates the CBD every 10 minutes, 8am-6pm daily. The Link bus runs through the City Campus every 10-15 minutes, 6am-11.30pm daily (from 7am on weekends) and is a cheap way of getting around the city and inner suburbs.

## Work experience and opportunities

In Auckland, your son or daughter is well placed to take advantage of some fantastic work opportunities – either through part-time work, during holiday breaks or after graduation. The head offices of many of New Zealand's largest companies and branches of international companies are located close to the University in the Auckland CBD.

The University's Career Development and Employment Services assist current University of Auckland students (as well as graduates up to three years after graduation) with all aspects of career development. [www.cdes.auckland.ac.nz](http://www.cdes.auckland.ac.nz)

Student Job Search is another great service that helps students with job hunting. [www.sjs.co.nz](http://www.sjs.co.nz)

## Are you from out of Auckland?

If you're nervous about your son or daughter coming to study in Auckland, be assured that there are lots of opportunities for them to get settled and introduced to city life. We recommend living in a Hall of Residence in the first year so they can be supported by a network of people invested in their happiness and achievement. It's also a great way for them to quickly make friends and adjust well to University life.

Auckland can seem like a big city, but once settled in your son or daughter will quickly find the places they enjoy socialising in, where the bargains are, how to budget and make their money stretch, and learn how to navigate Auckland with ease. It is an ideal opportunity to experience "city living" in a safe environment and this independent experience of living in a lively metropolitan, yet friendly, city will be a valuable asset.

Check out the student blog *The Inside Word* to read about students' experiences of living in Auckland. Many of our bloggers have come from out of Auckland to study at the University and will give you an honest report of how they've found living in Auckland to be like. [www.theinsideword.ac.nz](http://www.theinsideword.ac.nz)



In the 2015 Mercer Quality of Living Survey, Auckland was once again ranked third out of more than 200 world cities for quality of living.



# Accommodation

Finding the right place to live in Auckland is an important step in a student's university journey - and applying to live in a University Hall of Residence in their first year makes adjusting to the demands, challenges and opportunities of student life at the University of Auckland that much easier.

## The first year

Our first-year halls of residence actively promote living environments that are conducive to a students' academic, social and personal growth. The academic support programmes that each Hall provides offer students the chance to join study groups with other residents studying the same subjects, and the social programmes provide residents the chances to not only make lifelong friends, but also make a positive contribution to the Hall community.

We have five halls of residence offering standard single, large single, twin-share and deluxe twin-share rooms. These are all comfortably furnished, with power, water, internet and membership to the University Recreation Centre included in the fees.

At Grafton, O'Rorke, University and Whitaker Halls, all meals are provided and included in the residential fees. At Huia Residence, students can choose to be self-catered, or partially catered with two meal plans available at an additional cost. Each hall has its own security access systems and residential teams who live on site.

## Applying for a place

Applications open on 1 August each year with first offers made in early October, so your son or daughter should apply for accommodation ahead of being offered a place in a programme.

As there is no closing date for applications, they are strongly encouraged to complete their application before 15 September to be considered in the first offer selection process. Those who do not receive a first offer, or who apply after 15 September, will be waitlisted until further offers can be made.

If your son or daughter has accessibility needs, it is important they speak with the accommodation solutions team so they can best advise on the most suitable accommodation options for them.

Each year we receive more applications for some residences than we have beds available. In these cases, we will offer waitlisted students an alternative residence. Students can choose to accept the guaranteed offer - which we strongly advise - or remain waitlisted for their preferred residence.

If your son or daughter is offered a place in one of our halls of residence, they will receive a notification of the offer by email, with the response due date outlined (usually 10 days) and instructions on how to accept the offer and pay the required deposit online.

## Payment

A deposit is required at the time of accepting the offer of accommodation. This deposit amount is made up of an accommodation deposit (which forms part of the overall residence fee total and is credited to the room account towards the end of the residential period) and a placement fee.

Before your son or daughter moves into residence, they will also need to have organised payment of their residential services fee and a first instalment of their accommodation fee. See our website for detailed information on these costs.

## Getting settled

We know that moving away from home for the first time, or moving into a big city can be a daunting experience - but our Resident Managers and their teams of Resident Advisors have plenty of activities planned for the first few

weeks to ensure everyone gets to know each other. Most new residents make new friends and settle in quickly, but there are those that take a little longer to fully adjust to their new environment and will undoubtedly call home for support. If this occurs, we would recommend that they make time to speak with their Resident Manager to discuss any issues or concerns they have.

## Returning students

Following on from their first year, many students wish to continue on in student accommodation - and we welcome it. With 2,500 beds on offer, we have accommodation options available to suit all students throughout their time at University.

For those students who wish to seek accommodation outside the university residences, our Accommodation Advisory Service can assist students with private accommodation options, short term accommodation options, tenancy advice, and offer up-to-date Auckland rental market information. We also offer flatting seminars each year to provide our students with relevant information, tips and tools to help them successfully navigate the rental market.

The Accommodation Solutions team welcomes your enquiries and can show you around the residences by appointment. For further information see [www.accommodation.auckland.ac.nz](http://www.accommodation.auckland.ac.nz)

They also put out a handy *Student's Guide to Living in Auckland* each year. Find a copy on their website.



# Applying to study at the University of Auckland

A student's offer of place in a programme depends on two things: their admission to the University (which for school leavers may depend on their final school results) and their assessment for selection into programme by the relevant faculty.

## The application and enrolment process



### Application closing dates

Your student must apply for all programmes that they might wish to study before the published closing dates. You can check these dates in the *Undergraduate Prospectus* or at [www.auckland.ac.nz/admission](http://www.auckland.ac.nz/admission)

If there are places available, applications received after the closing date will be considered on the basis of academic merit.

## Applying

Applications to study at the University are made online. For information on the application process and how to make an Application for Admission see [www.auckland.ac.nz/applynow](http://www.auckland.ac.nz/applynow)

The application process is also explained in the *University of Auckland Undergraduate Prospectus* along with entry requirements for all programmes, or refer to [www.auckland.ac.nz/admission](http://www.auckland.ac.nz/admission)

## The application and enrolment process

Depending on the programme or programmes your son or daughter is applying to study (as they are able to apply for up to six programmes), there may be additional information that they

need to submit. Some programmes also require an interview, assessment and/or an audition. All this will be explained during the application process.

Parents sometimes get concerned that things are not progressing or wonder if the application has been received. Your son or daughter can check their application status online at any time by signing into their Application for Admission.

The additional information required to assess their application is listed in detail in the "Things you need to do" section of their online Application for Admission.

As we process each item, we will update the "thing you need to do" list as follows:

- Documentation that they need to submit to support their application will have a status of "Incomplete".
- If we receive a document and it requires further processing, or assessment, the status will be updated to "Received".
- If the document meets our requirements, the status will be updated to "Completed" and later removed from the list.
- If the document does not meet our requirements, the item will be updated to "Resubmit" and we ask that they submit the documentation again, ensuring it meets the acceptable requirements.

Please be aware that during peak admission periods (October to February, June to July), documents may take two to three weeks to process and assess. If your son or daughter has sent in all their admission documents at one time, certain admission documents may take longer to process and be updated in the system than others. They should continue to check their online Application for Admission for updates.

### Offers and conditional offers

If your son or daughter is waiting on their secondary school qualification results (NCEA, CIE (taken in NZ) or IB) for University Entrance, then their application will be assessed and once these results are available they will be contacted by the University with an offer of place in a programme or other advice. For some programmes, your son or daughter may receive a conditional offer ahead of the availability of their secondary school qualification results. This is an offer of place in a programme dependent on specified conditions being met – including the required admission criteria. They need to accept the conditional offer and once all conditions have been met, the offer will be processed.

**Note:** The University is able to access NCEA, CIE (taken in NZ) and IB results directly. Your son or daughter does not need to send these to us. In the Application for Admission it will ask for any information or permissions required (eg, NSN number for NCEA).

## Enrolling

Once your son or daughter has accepted an offer of a place in a programme they will need to enrol in their courses. Information can be found at [www.auckland.ac.nz/enrolment](http://www.auckland.ac.nz/enrolment)

They can also refer to

[www.studentservices.auckland.ac.nz](http://www.studentservices.auckland.ac.nz)

at any time to check things such as their programme requirements, timetables and how to change, drop or swap courses.

## Payment of fees

Once enrolled, they will also need to pay their fees. Statements and tax invoices are all accessed online. They will not receive an invoice in the post. There are a number of different payment methods available (see [www.auckland.ac.nz/fees](http://www.auckland.ac.nz/fees)). All fees are due by the first day of the semester they start. A fee for late payment may be charged so it's best to get onto this early.

## What if they are not offered a place?

If your son or daughter gained University Entrance but was unsuccessful in gaining admission to the programme of their choice, they can consider other programmes at the University of Auckland. They will receive an email advising them.

If they meet the programme entry requirements, the Bachelor of Arts and Bachelor of Science offer a wide range of courses they could consider studying. Good grades in these courses

may provide an opportunity to reapply for their preferred programme(s) at a later date.

If they would like to apply for another programme, they can add a new programme to their current application by signing into their online Application for Admission and selecting to apply to another programme. Late applications may be accepted if there are places available.

## Undergraduate Targeted Admission Schemes (UTAS)

At the University of Auckland we have a range of admission schemes to improve access into higher education for equity groups. If your son or daughter is Māori or Pacific, or has a disability, or is from a refugee background or low socio-economic background, and has not met the guaranteed entry score they may be eligible for inclusion in a targeted admission scheme. See [www.auckland.ac.nz/utas](http://www.auckland.ac.nz/utas)

## Preparation programmes

If your son or daughter has not attained University Entrance, they may wish to consider completing one of our preparation programmes before reapplying. Our range of preparation programmes help to develop the confidence and skills for studying at University and some programmes are a pathway to gaining a university entrance qualification. Many students have been successful in gaining entry into a degree programme after pursuing a preparation programme and have been successful in their study. See [www.auckland.ac.nz/preparationprogrammes](http://www.auckland.ac.nz/preparationprogrammes)

## Student email

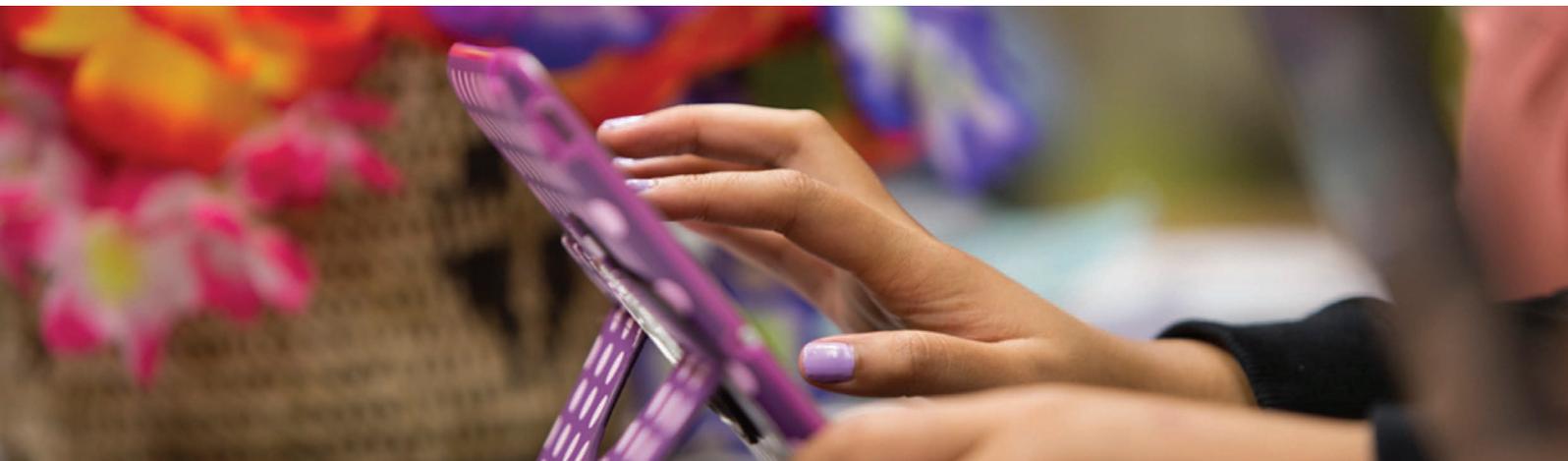
All students are provided with a free University email account. This is one of the University's main ways of officially communicating with students, so they need to check their email regularly or set up a forward from their student email to a preferred email address. It's important they regularly check this email account to make sure they are fully informed of anything to do with their University study (eg, exams, assignments and updates).

## Student ID cards

All students must have a Student ID card, and carry it with them on campus. It's needed to access some University services, and they may be asked to present it as proof they are a student of the University. They can also use it to get student discounts at many places.

New students receive their ID card after they have completed their enrolment in courses and have provided a suitable photo. This is all done on Student Services Online.

Their Student ID card will be posted to them to the mailing address they have listed in their details on Student Services Online. [www.student.auckland.ac.nz](http://www.student.auckland.ac.nz).



# Fees and money matters

What are the costs of university study? Beside annual tuition and student service fees, the other costs to account for include accommodation, transport and living costs. If your son or daughter has certain sports or hobbies they follow, the costs need to be considered as well as whether or not to take up part-time work during the year. Scholarships and awards, student loans and student allowances are some of the options available to help fund university study.

## Fees

Fees can be broadly divided into Tuition fees and Student Services fees.\* Each of the main fees that we administer is charged on a per-point basis. A full-time student usually takes 120 points over one year. A part-time student will take fewer points and pay proportionally lower fees.

The New Zealand Government subsidises the fees of domestic students, so they generally pay a lower rate than international students. A domestic student is someone who is a New Zealand citizen or holds a New Zealand residence class visa, or an Australian citizen or permanent resident residing in New Zealand.

Fees are adjusted annually, so you will usually find the previous year's fees noted in our prospectuses and online as an indicative cost until the upcoming year's fees are confirmed. Fees for the following year are set around November. International student tuition fees are set a year in advance.

The most up-to-date information on fees is at [www.auckland.ac.nz/fees](http://www.auckland.ac.nz/fees)

\*Accommodation fees are a separate cost to University fees.

## Scholarships

It pays to look into what scholarships your son or daughter may be eligible to apply for. A scholarship or award can offer so much more than monetary value – although the financial benefits can be far-reaching. Assistance with tuition fees, accommodation and travel costs may be part of the scholarship, potentially reducing their need to take on part-time work or a large student loan. They might receive

mentoring, support or opportunities for work – all providing valuable input into their studies and future career.

Submitting an application is worthwhile, so check the application closing dates and encourage your son or daughter to complete all application details in full and to their best ability. [www.auckland.ac.nz/scholarships](http://www.auckland.ac.nz/scholarships)

## University of Auckland Scholarships and awards

Each year the University of Auckland awards over \$30 million worth of scholarships and awards at all levels of study. More than 300 of these are available for school leavers. Scholarships are awarded for many reasons: for overcoming adversity, financial hardship, or rewarding success at secondary school. The University offers a range of entry level and first-year scholarships. You can find a list of University and faculty scholarships and awards in the *Undergraduate Prospectus* and further information on our website.

## External scholarships

Many external organisations offer scholarships for university students. You can check the University of Auckland website for scholarships and grants funded and administered by external parties that University of Auckland students are eligible to apply for. The website [www.breakout.org.nz](http://www.breakout.org.nz) is also a good source.

## Student loans and allowances

Student loans and allowances are administered through StudyLink, a service of the Ministry of Social Development. The University of

Auckland's only official involvement with student loans and allowances is to provide a student's enrolment and/or fee information to StudyLink so they can assess their eligibility. It is important your son or daughter makes contact with StudyLink well in advance of beginning study as it can take time to organise. Students need to reapply for their student loan and student allowance each year. [www.studylink.govt.nz](http://www.studylink.govt.nz)

## Budgeting

We strongly recommend that students create and follow a budget to avoid financial difficulties. The University facilitates free money management workshops on campus and access to tips and support on creating a budget and handling expenses. Students' Associations also offer support in various ways and there are many free external services and websites that are useful.

## Part-time work

Taking on part-time work not only helps your son or daughter with finances but can also provide valuable experience. The important thing though is they balance this with the requirements of university study. Taking on too many hours of work can interfere with the hours of study needed to achieve well in courses. Also, before committing to a part-time job, students should check whether they are expected to undertake professional placements or work experience as part of their degree and how these affect their availability to work certain hours. A part-time job with some flexibility around exam times and opportunities to take on more hours over the holidays is ideal.

# What's it like at Uni?

Whether you have been to university yourself or not, you might be wondering what's expected of your son or daughter once they start at the University.

## What do they do?

They'll take courses that add up to the completion of a programme of study, which leads to the award of a qualification (eg, bachelors degree). See the glossary on pg. 23 for an explanation of commonly used terms.

They'll learn through a mix of lectures, tutorials, labs, workshops, group work, individual study, assignments and studio work – the exact combination is dependent on the subjects and courses they study.

## How do they know when classes are on?

They'll have a timetable each semester based on the courses that they enrol in. This details the lectures, tutorials and any other classes they need to attend (eg, lab work) to learn the content of the course. They will create their timetable when they enrol online for each semester using the University's Timetable Planner - a handy software tool where students enter all their requirements and it matches classes to the best possible fit so there are no timetable clashes between courses. Depending on their timetable, they may have gaps between lectures or even days that they have no lectures at all (students love to try and arrange their timetable so they have no lectures on Fridays!)

## Do they have homework?

They also need to allocate time in their week for their own independent study, which includes readings, assignments and exam preparation. As a rule it is recommended that they allow two hours of independent work for each hour of lecture/tutorial time. But this is not a hard and fast rule, your son or daughter will learn how to manage their time and the requirements of their courses. Some courses may be "easier" for them

and not require as much independent study, while others that they find "harder" may require a bit more self-study. They may also spend more hours studying prior to exams and on assignments closer to their due date than they will spend at the start of the semester. There will be times when they may feel under pressure and have multiple deadlines to manage too.

## What else?

The university learning environment is more independent than it is at secondary school (which is more directed). Your son or daughter is responsible for organising and managing their time, making it to lectures and ensuring that they have all they need. In general, no one will be following up on their movements, whether they attend lectures or if they understand what the assignment is or when it's due. So they need to be proactive by seeking out advice, help and answers to their questions as needed. There are lots of people willing and ready to help but often your son or daughter needs to make the first contact to get the support they need. Sometimes a certain number of hours are required in order to pass the course (eg, laboratory work) so they need to keep this in mind.

## Who will they study with?

At University, their classes won't consist of only like-aged students. There is a wide age range and diverse mix of cultures, beliefs and backgrounds amongst our student population at all levels of study, so they may be studying alongside and doing group work with a diverse mix of students. Class and lecture sizes will also vary depending on the course.

See the student blog  
[www.theinsideword.ac.nz](http://www.theinsideword.ac.nz)  
for real insights into uni life.

## What if they need a hand?

Having a UniGuide or mentor, or speaking with one of our Māori and Pacific student equity advisers, is a good way to transition through the freedoms and expectations of University compared to secondary school – and to get familiar with uni life and how to use the varied student support services on offer (see pg. 10).



Students have lots of options for buying food on campus and nearby or can bring their own from home. There are lots of seats and tables and green spaces for them to take a break and relax.

# Where does the year go?

It's more like a rollercoaster ride than travelling a straight path for a first-year student. There's the excitement and worries at the beginning of the year of everything being new, settling in and getting on with courses of study and then the pressures of managing multiple deadlines as well as exams. Here is how the first year is typically structured.

## The ups and downs

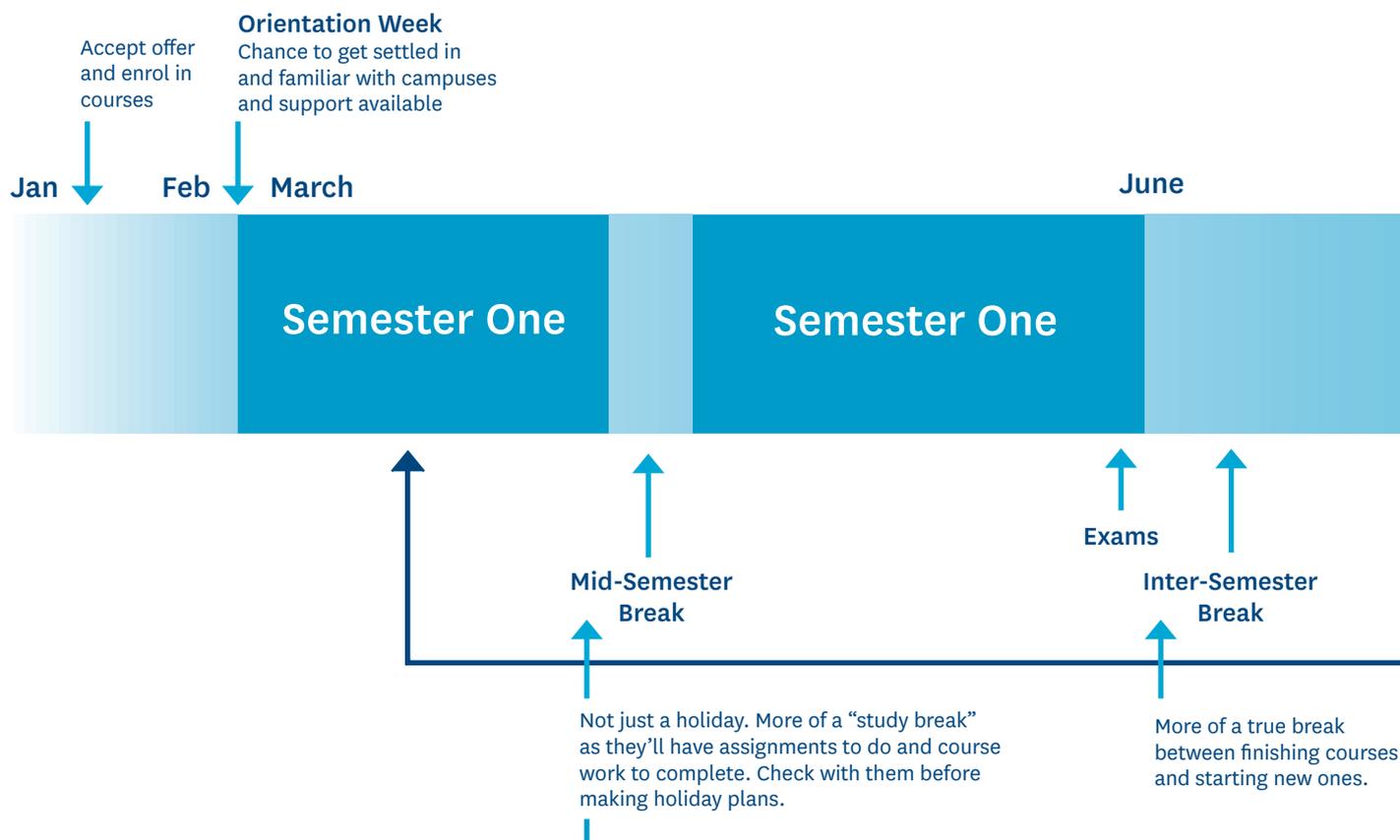
Attending university is an incredibly exciting time for your son or daughter. It can also be a time of apprehension and uncertainty. New students often experience times of celebration and excitement when things are going well in their study or in their social life, but can also feel a bit low if they fall ill, feel stressed or need

some help – personally or academically. These are all normal and common experiences, but accessing help early on can help reduce anxiety levels.

The University provides a full range of services to students, whether things are going well or they need a little extra support (see pg. 9). Your understanding and encouragement during their ups and downs will be of great support.

## Experience for life

For many students, when they start attending university it's the first time they have to navigate daily life on their own. Through this autonomy, they learn to be self-sufficient, find solutions to problems, manage stress and emotions and develop resilience. While studying for a qualification they are also gaining a lot of life experience that will help in building their future.





## How can you find out how your son or daughter is doing?

Ask them! Your son or daughter's application status, progress, grades and any other personal information can only be shared between the University and them. This ensures we comply with the New Zealand Privacy Act but also affirms that they are the adult responsible for all aspects of their application, enrolment and study while at University.

A chance to:

- Work and save money
- Plan holidays and take a break
- Apply and enrol for next year's courses



July

Nov

Dec

Jan

Feb

March

Semester Two

Semester Two

Summer School

Year Two Semester One starts

Mid-Semester Break

Exams

It's possible to take a course (or two) over the summer break (see pg. 23)

A full-time student will usually take four 15-point courses per semester  
= 8 courses over one year  
= 120 points per year

For the academic dates for the year see [www.auckland.ac.nz/dates](http://www.auckland.ac.nz/dates)

# How you can support your student

One week they're calling you every day, the next week they aren't even replying to your texts. Your son and daughter will experience a full range of emotions as they navigate University life. As a parent, you can help prepare, encourage and support them as they begin their journey at the University of Auckland.

## Deciding what to study

Your son or daughter will benefit from talking with you – and others – about the subjects and topics that they are interested in and the careers that interest them. This may also inform the secondary school subjects they should include in their options to ensure they can apply for study in this area at University. Some degree programmes have “required subjects” that students need to have taken at secondary school in order to enter into the programme. See our guide at [www.auckland.ac.nz/school-subject-guide](http://www.auckland.ac.nz/school-subject-guide)

There are also online tools that can help to identify their interests and career interests. The Careers New Zealand website is particularly useful and a good way to find out what they may need to study to enter into certain professions. [www.careers.govt.nz](http://www.careers.govt.nz)

There is also information on the demand for jobs and skills, projected demand and current income expectations at [www.mbie.govt.nz/occupation-outlook](http://www.mbie.govt.nz/occupation-outlook)

It is helpful for parents to get a good understanding of the University Entrance qualification that your son or daughter is taking (eg, National Certificate of Educational Achievement (NCEA) Level 3, Cambridge International Examinations or International Baccalaureate) and the rank score that is required for University of Auckland programmes (see our Prospectus). Remember too, that Schools Advisers from the University's Schools Partnership Office visit all secondary schools in New Zealand to help students with their questions and they also hold parents' evenings throughout the year. Check for upcoming events at [www.auckland.ac.nz/parents](http://www.auckland.ac.nz/parents)

## Identifying scholarships and other funding options

It's a good idea to start thinking about and looking at funding opportunities as early as possible. Your help with identifying what your son or daughter is eligible to apply for will be of great support to them. Some have early application closing dates so you need to plan ahead. See the scholarships section on pg. 18 as well as student loans and allowances.

## While at University

Take an interest in what their workload is like each semester and what assignments and exams they have. Offer your proofreading skills if you think this may be helpful or note exam dates so you know when they will be busy studying and for what.

If your son or daughter is living at home, it is useful if you can provide a quiet place for them to study with a desk and chair. This way they can pick and choose where to study (eg, at the library or other study space at University or at home).

If your son or daughter is living away from home while studying (eg, in a University Hall of Residence) you could send them a care package every now and then full of the treats you know they love or things you think they might need. Ideas include home baking to share, their favourite chocolate, socks, toiletries and stationery such as post-it notes and highlighters.

We can help with many things including academic skills, degree planning, counselling and targeted support for those studying with a learning impairment. Encourage your son or daughter to ask us for help!

## Tip for parents

**Support** your son or daughter but don't do everything for them. It's important they take responsibility for being informed and for checking what they need to do. Your support and guidance can be really helpful as they navigate their way.

**Prepare** them for financial success. Talking through expected expenses and how to budget accordingly will help develop financial responsibility and decrease stresses that may coincide with living on a student budget.

**Motivate** them to practise healthy habits while at University. Now is the time for them to take ownership and responsibility for their own health and wellbeing.

**Encourage** them to get involved on campus. Not all learning takes place in the classroom, labs or lecture theatres and research shows positive outcomes for those who actively engage in wider campus activities. There are a variety of clubs, societies and communities to get connected with to complement their University experience.

**Familiarise** yourself with resources available to students at the University of Auckland. Your son or daughter may turn to you with an issue or concern, and as a parent you can empower them by discussing available University services and encouraging them to access these. Having a basic knowledge and awareness of support services will give you some tangible solutions to talk about. See pg. 9.

# Glossary of terms

---

**Course:** A basic unit of study (eg, BIOSCI 101 or ENGLISH 109). Also known as a “paper”. A course is normally taught and assessed over one semester. A double-semester course is taught over consecutive semesters of the same academic year.

**Faculty:** The generic term used to differentiate each broad area of study and the staff who teach in, research and manage that area (eg, Faculty of Engineering).

**Laboratory (Lab):** A teaching session of a practical nature.

**Lecture:** A basic unit of instruction. A main component of teaching and learning at the University.

**Major/specialisation:** A primary or focus subject area.

**Points:** A value is assigned to each course to indicate its weighting within the programme. For example, the Bachelor of Arts degree requires 360 points (24 courses, 15 points each).

**Programme:** A prescribed set of one or more courses or other work, which when satisfactorily completed leads to the award of a University of Auckland certificate, diploma or degree (eg, Bachelor of Science).

**Semester:** A period of about 15 weeks, which includes about 12 teaching weeks and about three weeks for study and examinations. There are two semesters per year with a mid-semester break during each semester and an inter-semester break between semesters.

**Stage:** The academic level of study in a subject. Most undergraduate programmes comprise three stages. Stage I is the introductory level, Stage II is the intermediate level and Stage III is the advanced level.

**Summer School:** A six-week period during which a selection of courses is taught and assessed. Students take Summer School courses to progress through their programme more quickly, to compensate for a poor performance in a previous semester or to spread a heavy workload.

**Tutorial:** A small group-learning session.

**Undergraduate:** A student who is studying towards their first degree, or the courses that are part of their first (bachelors) degree.

## Disclaimer:

Although every reasonable effort is made to ensure accuracy, the information in this document is provided as a general guide only and is subject to alteration. All students enrolling at the University of Auckland must consult its official document, the current Calendar of the University of Auckland, to ensure that they are aware of and comply with all regulations, requirements and policies.

ACHIEVE THE  
AMAZING

[www.achievetheamazing.ac.nz](http://www.achievetheamazing.ac.nz)

## Useful contacts

### The University of Auckland

Phone: 0800 61 62 63  
Email: [studentinfo@auckland.ac.nz](mailto:studentinfo@auckland.ac.nz)  
[www.auckland.ac.nz](http://www.auckland.ac.nz)

### Faculty of Arts

Email: [asc@auckland.ac.nz](mailto:asc@auckland.ac.nz)  
Web: [www.arts.auckland.ac.nz](http://www.arts.auckland.ac.nz)

### Business School

Email: [comenquiry@auckland.ac.nz](mailto:comenquiry@auckland.ac.nz)  
Web: [www.business.auckland.ac.nz](http://www.business.auckland.ac.nz)

### National Institute of Creative Arts and Industries

Email: [info-creative@auckland.ac.nz](mailto:info-creative@auckland.ac.nz)  
Web: [www.creative.auckland.ac.nz](http://www.creative.auckland.ac.nz)

### Faculty of Education and Social Work

Email: [education@auckland.ac.nz](mailto:education@auckland.ac.nz)  
Web: [www.education.auckland.ac.nz](http://www.education.auckland.ac.nz)

### Faculty of Engineering

Email: [foe-enquiries@auckland.ac.nz](mailto:foe-enquiries@auckland.ac.nz)  
Web: [www.engineering.auckland.ac.nz](http://www.engineering.auckland.ac.nz)

### Faculty of Law

Email: [undergradlaw@auckland.ac.nz](mailto:undergradlaw@auckland.ac.nz)  
Web: [www.law.auckland.ac.nz](http://www.law.auckland.ac.nz)

### Faculty of Medical and Health Sciences

Email: [fmhs@auckland.ac.nz](mailto:fmhs@auckland.ac.nz)  
Web: [www.fmhs.auckland.ac.nz](http://www.fmhs.auckland.ac.nz)

### Faculty of Science

Email: [scifac@auckland.ac.nz](mailto:scifac@auckland.ac.nz)  
Web: [www.science.auckland.ac.nz](http://www.science.auckland.ac.nz)

### Accommodation Solutions

Email: [accom@auckland.ac.nz](mailto:accom@auckland.ac.nz)  
Web: [www.accommodation.auckland.ac.nz](http://www.accommodation.auckland.ac.nz)

### University Health and Counselling Service

Phone: 09 923 7681  
Web: [www.auckland.ac.nz/health](http://www.auckland.ac.nz/health)

### Auckland Transport

Phone: 0800 10 30 80 or 09 366 6400  
Web: [www.at.govt.nz](http://www.at.govt.nz)

### StudyLink

Phone: 0800 88 99 00  
Web: [www.studylink.govt.nz](http://www.studylink.govt.nz)



**THE UNIVERSITY OF  
AUCKLAND**  
Te Whare Wānanga o Tāmaki Makaurau  
**NEW ZEALAND**

### **Student Information Centre**

The University of Auckland  
The ClockTower, Ground Floor  
22 Princes Street, Auckland  
Phone: 0800 61 62 63

Questions: [www.askauckland.ac.nz](http://www.askauckland.ac.nz)  
Email: [studentinfo@auckland.ac.nz](mailto:studentinfo@auckland.ac.nz)  
Web: [www.auckland.ac.nz](http://www.auckland.ac.nz)

### **International enquiries**

Email: [int-questions@auckland.ac.nz](mailto:int-questions@auckland.ac.nz)  
Web: [www.international.auckland.ac.nz](http://www.international.auckland.ac.nz)