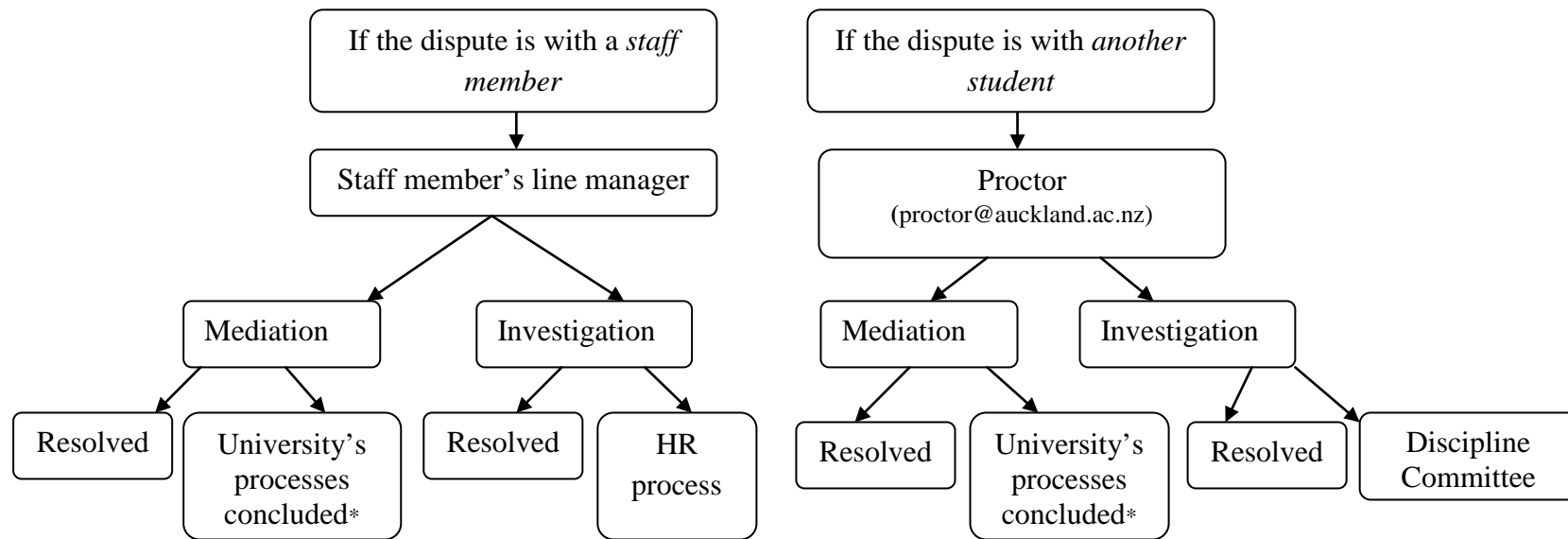


Dispute Resolution Processes for students

If you experience a dispute at the University, you may find it helpful initially to discuss it with one of the following support services: Auckland University Pacific Island Students' Association (AUPISA), AUSA Advocacy, a class representative, your faculty student association, Ngā Taurira Māori (NTM – Māori Students Association), the Post Graduate Students Association (PGSA), a Residential Assistant, a staff member, a Tuākana or other mentor, or a member of the Uni Guide team.

If discussions with these support services do not resolve the issue, the following procedure will apply:



* Students have recourse to external Ombudsmen after this point