

# UoA-WiFi wireless printer setup

For Windows 32-bit operating system

**Note:** This guide is for use with computers using a 32-bit version of Windows. The screenshots are a guide only and may vary for different editions of Windows.

## 1. Connecting to UoA-WiFi

Before printing on the UoA wireless network, you must first be connected to UoA-WiFi.

An instruction guide on how to connect can be downloaded from:

<http://www.auckland.ac.nz/wireless>

## 2. Downloading the wireless printing setup file

The wireless printing setup file for Windows can be downloaded from:

[ftp://ftp.auckland.ac.nz/pub/CAPS/Win/print\\_drivers/CAPSWirelessPrintPackage\\_for\\_W2K.exe](ftp://ftp.auckland.ac.nz/pub/CAPS/Win/print_drivers/CAPSWirelessPrintPackage_for_W2K.exe)

When prompted, save this file on your computer.

## 3. Installing the wireless printing setup file

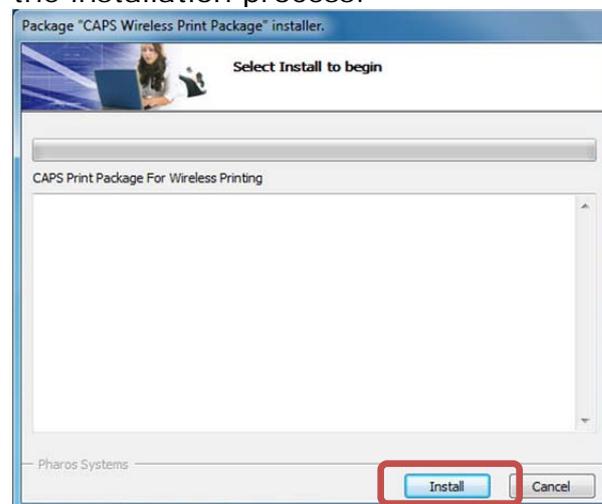
After saving the setup file, double click on the **'icon'** to install the application:



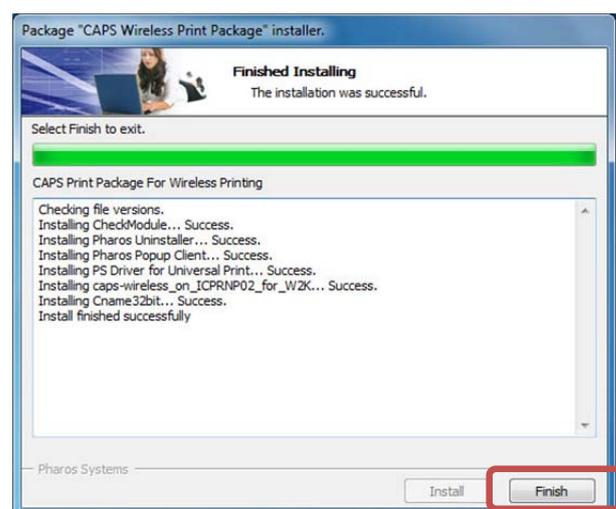
Simply double-click on the file you just downloaded to start the installation process.

In the first pop-up window, double click on the **'Package...Installer'** window, then click **'Install'**:

A window will open. Click 'Install' to begin the installation process:



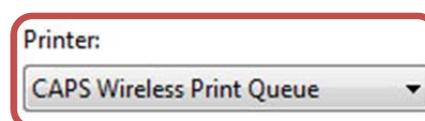
When the installation is complete, click on **'Finish'**:



## 4. Wireless printing on UoA-WiFi

First, ensure that you are logged on to UoA-WiFi and that you can browse the internet.

When you print your document, select the printer **'CAPS Wireless Print Queue'**:

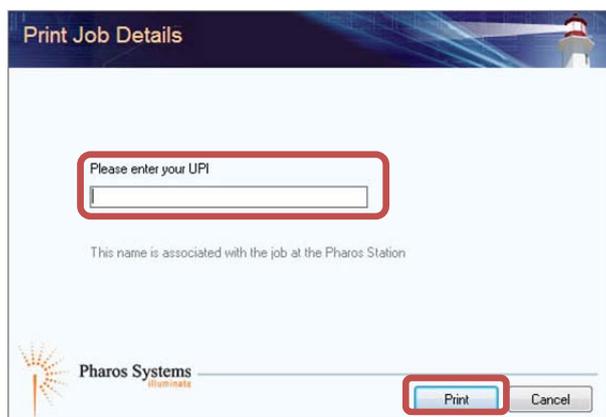


Select the settings you would like, then click 'Print'.

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The 'Print Job Details' window will open and prompt you to enter your UPI. Enter your UoA **'UPI'**, then click on **'Print'**:

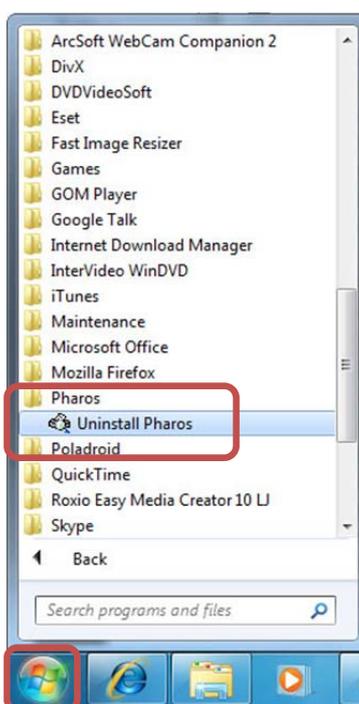


The print job will be sent to the print queue and you will be able to print on the UoA-WiFi wireless network.

## 5. Troubleshooting FAQs

### I want to uninstall the wireless printer but I don't know how!

Click the **'Start'** button on the bottom left of your screen, browse to the 'Pharos' program folder', then click **'Uninstall Pharos'**:



Follow the on-screen instructions and the printer will be uninstalled automatically.

### I'm getting an error window instead of the window asking me for my UPI!

If, after selecting 'Print', instead of being prompted enter your UPI you see the following window, then you are not currently connected to UoA-WiFi.



Check your wireless connection and wireless signal strength and reconnect if necessary.

### My PDF is Printing out really slowly!

UoA wireless printing is currently restricted to using PostScript drivers. This may sometimes result in certain files, such as some PDFs, to much slower than if they were printed from a hardwired computer.