I am a student with an impairment. How do I access mobility parking on campus?

There are a limited number of mobility parking spaces available across the University's campuses for students with impairments. You will need to have a CCS Mobility Card which your doctor can help you obtain. There is also a provision for public disability parking. For more information contact Student Disability Services on 09 3737599 ext 82936 or email disability@auckland.ac.nz

I am a Deaf student wanting to study at The University of Auckland. How do I access interpreters?

It is important to make contact with Student Disability Services as early as possible once you have decided to study at our University. It can take some time to organise interpreters to support students. For initial enquiries email: disability@auckland.ac.nz

I am a staff member and I am concerned about a student. Who do I contact?

If you have a concern about a student’s behaviour or wellbeing, contact the University Counselling Service. More information can be found here

What kind of supports can Student Disability Services offer me?

Our website gives details on the range of supports we may be able to provide, depending on your impairment and specific needs.

Does the University have a targeted admission scheme for students with impairments?

The University of Auckland has a range of admission schemes to improve access into higher education for equity groups. The University's undergraduate targeted admission schemes (UTAS) is for Māori, Pacific and students who have a disability and reserves a number of places within undergraduate programmes for these students who have met the University Entrance (UE) standard but have not met the guaranteed entry score for the programme of their choice. For more information on UTAS click here

I have special conditions approved for my tests and exams. How do I arrange this?

Student Disability Services can help you organise your approved conditions for tests during the semester. Please bring a copy of your approval form to our offices as soon as you know the date of your test. We need at least a week before your tests to assist you.

Final Examinations are administered by the examinations office. Once your approvals form is filed with them, they will automatically organise your approved conditions. If you have concerns or queries email: exams@auckland.ac.nz

I am pregnant. Can I get support from Student Disability Services?

Student Disability Services can only assist if you are experiencing significant complications from your pregnancy. Please contact us for more information.
**Does Student Disability Services loan out mobility equipment to students?**

Students are encouraged to organise appropriate mobility assistance and aids before they come on to campus. We do have a limited range of equipment for short term loan on campus. Coordinators are available to assist you to apply for community support for equipment that meets your mobility needs.

**I require carer support. How do I arrange this?**

Student Disability Services are not able to provide carer assistance or coordinate this support. You need to contact your community provider to discuss your support needs while you are studying.

**Where is Student Disability Services located?**

We have offices on the City, Epsom and Tamaki campuses.

- **City Campus (Open Monday to Friday 8am to 4.00pm)**
  - Room 036
  - Basement Level
  - The ClockTower (Building 105)

- **Epsom Campus (Tuesday - Friday)**
  - Building K
  - Room 601

- **Tamaki Campus (Monday)**
  - Building 730
  - Room 291

**Why should I disclose my impairment to the University?**

In order to access supports at The University of Auckland, you need to disclose your impairment, either during enrolment, or later in direct contact with Student Disability Services. This information is strictly confidential.

**Do you provide learning assessments?**

Student Disability Services can assist you if you believe that you are affected by a learning impairment. This will usually involve a referral to Student Learning for an assessment. In the first instance, contact us to make an appointment to discuss your needs.

**How do I arrange assistance in labs?**

Contact Student Disability Services as early as possible to discuss your support needs. We can help you to arrange appropriate supports, in cooperation with the relevant academic departments.

**How do I become a note-taker?**

Enquiries regarding note-taking should be emailed to Student Disability Services: [disability@auckland.ac.nz](mailto:disability@auckland.ac.nz)
Are there scholarships for students with impairments?

There are a range of undergraduate and postgraduate scholarships available for students with disabilities. Most are intended for specific disabilities and are either for first year, second or final year students, and may be specifically for students studying within certain faculties. To find specific information about scholarships for students with disabilities you can download the Scholarships and Awards for Students with Disabilities brochure here.

The Scholarships Office also has information about the hundreds of other academic awards and scholarships available at The University of Auckland. Read more here.

Do I have to pay to access Student Disability Services?

Services are free for all domestic students enrolled at The University of Auckland.

How do I access resource rooms?

A limited number of spaces are available in our dedicated resource rooms on the City campus. These spaces are allocated according to need. The first step is to complete an application form, available from the Student Disability Services offices.

Is there someone in my faculty who can assist me with impairment related questions?

Yes, each faculty has a Disability Liaison person to assist you with enquiries.

Faculty Disability Liaisons

<table>
<thead>
<tr>
<th>Faculty</th>
<th>Name</th>
<th>Email</th>
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<tbody>
<tr>
<td>Arts</td>
<td>Moana Oh</td>
<td><a href="mailto:m.oh@auckland.ac.nz">m.oh@auckland.ac.nz</a></td>
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<tr>
<td>Business &amp; Economics</td>
<td>Yuli Quay</td>
<td><a href="mailto:yuli.quay@auckland.ac.nz">yuli.quay@auckland.ac.nz</a></td>
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<tr>
<td>Engineering</td>
<td>Nick Brewer</td>
<td><a href="mailto:n.brewer@auckland.ac.nz">n.brewer@auckland.ac.nz</a></td>
</tr>
<tr>
<td>Medical &amp; Health Science</td>
<td>Kate Snow</td>
<td><a href="mailto:kate.snow@auckland.ac.nz">kate.snow@auckland.ac.nz</a></td>
</tr>
<tr>
<td>Law</td>
<td>Hilary Smeeton</td>
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</tr>
<tr>
<td>NICAI</td>
<td>Karl Bartleet</td>
<td><a href="mailto:k.bartleet@auckland.ac.nz">k.bartleet@auckland.ac.nz</a></td>
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<tr>
<td>Science</td>
<td>Margaret Goldstone</td>
<td><a href="mailto:m.goldstone@auckland.ac.nz">m.goldstone@auckland.ac.nz</a></td>
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<tr>
<td></td>
<td>Hana Mata’u</td>
<td><a href="mailto:h.matau@auckland.ac.nz">h.matau@auckland.ac.nz</a></td>
</tr>
<tr>
<td>Education</td>
<td>Rebekah Williams</td>
<td><a href="mailto:r.williams@auckland.ac.nz">r.williams@auckland.ac.nz</a></td>
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</tbody>
</table>

What kind of impairments do you support?

You will need to provide us with relevant medical or professional evidence, but we may be able to assist you if you have:

- a mental health condition
- a learning disability
- an impairment due to a medical condition
- a physical/mobility impairment
- a head injury
- a speech impairment
- a vision or hearing impairment or if you are blind or Deaf
- another significant impairment.

Please contact Student Disability Services to discuss your specific needs.

**When should I contact Student Disability Services to arrange support?**

You should make contact with Student Disability Services early in the year in which you wish to begin study. You can contact us at any stage during the year, but the earlier we can meet, the easiest it is for us to assist you.

**Can I bring my guide dog/mobility dog on to campus?**

Fully trained and accredited mobility and guide dogs are permitted on campus. For more information, please contact Student Disability Services.

**Do you provide support for temporary injuries?**

Some limited support is available for students who have temporary impairments and injuries. This support varies depending on the impact of the injury. For more information, contact Student Disability Services to make an appointment with a Coordinator to discuss your specific needs.

**Should I tell my lecturers I have impairment?**

The question of whether or not to disclose an impairment to individual staff is a personal choice. We encourage students where possible to do so, and we can help you manage this process. Please contact us to make an appointment to discuss your needs.

More information on disclosure is available [here](#).

**Is there disability support on all of The University of Auckland’s campuses?**

A range of supports is available on all of the University’s campuses. For more information, contact either our City Campus office 09 373 7599 ext 82936 (for City and Grafton Campuses), or our Outreach Coordinator, Rebekah Williams, on 09 623 8899 ext 48459 (for Epsom, Tamaki and Tai Tokerau Campuses).

**Can you assist me with applying for funding for technology?**

Our staff can assist you explore community funding options where appropriate, and help with applications.

**I can only study part-time. Will this affect my student loan or allowance?**

Student Loans and allowances are administered by Studylink ([www.studylink.govt.nz](http://www.studylink.govt.nz)). They are in the best position to offer advice on the options that are available for you.

**Do I need to make an appointment to meet with Student Disability Services coordinators or advisers?**

It is always advisable to make an appointment to meet with our staff. The best way to do this is either by phone or via email: [disability@auckland.ac.nz](mailto:disability@auckland.ac.nz)
Can I bring a support person to meeting?

Yes, you can bring a family member, friend or anyone to your initial meeting with Student Disability Services. We try to make these informal meetings in as comfortable an environment as possible.

Can I still meet with the careers adviser at Student Disability Services once I finished my degree?

Yes, you can. The transition between study and work is crucial, so advice on career options and job search during the time immediately after you finish your studies is available.

Does the Student Disability Services Careers Adviser find jobs for students and graduates?

Our Careers Adviser provides students and graduates with advice on how to job search, preparing CVs and with interview preparation and other related career issues, but is not able to find specific roles for you.

What are the differences between Mental Health Support Services at Student Disability Services and the University Counselling Services?

In order to receive Mental Health Support Services at Student Disability Services, students must have diagnosable mental health conditions, such as an anxiety disorder or psychotic disorder. While there can be quite a lot of similarities to Counselling Services, Mental Health Support Services at Student Disability Services are primarily committed to ensuring you have equal opportunities for success in your University studies. Our Mental Health Advisers can assess your challenges and difficulties due to your condition in relation to your academic progress and can provide appropriate support for each situation. Support can be ongoing and there is no limit to the number of sessions a student can have. Support can also be intermittent as the need arises, or specific to a particular situation.

What kinds of support can I expect to receive from Mental Health Support Services?

The type of support varies according to each student’s specific needs. It may involve practical help and advice, assistance in crises, study planning, emotional support, and liaison with external agencies such as key workers or networking with University staff.

Students can be seen on an ongoing or intermittent basis or for assistance with specific issues requiring short term intervention/support.

Do you provide support for International Students?

Student Disability Services is funded to support domestic students. Prospective international students should contact the International Office and Student Disability Services well in advance of studying, so that we can discuss options and costs of support.

What support is available for placements in the Faculty of Education?

The Student Disability Services Outreach Coordinator can facilitate a meeting with yourself and the key people involved in your placement (eg, associate teacher, practicum coordinator, social work placement) to discuss appropriate supports. This may
include explaining the impact of your impairment, and brainstorming solutions to possible issues that may arise.

**Do I need to register with Student Disability Services every year?**

You need to complete a registration form every year that you access our services. This form can be obtained from any of our offices.