



THE UNIVERSITY  
OF AUCKLAND

NEW ZEALAND

Te Whare Wānanga o Tāmaki Makaurau

2015

The University of Auckland  
**Orientation Welcome Programme**  
Semester One 23 – 27 February







UNIVERSITY OF AUCKLAND PRESENTS

# SIGMA

04/03/15 SHED 10  
AUCKLANDWATERFRONT  
OCONCERT.CO.NZ

TICKETS EXCLUSIVE TO UNIVERSITY OF AUCKLAND STUDENTS.  
NO PUBLIC ADMISSION.



*Who Shot Rock*  
ARTIST TOURING & MANAGEMENT





## Contents

Get started	4
"What's On"	6
Arts	8
Business School includes BCom, BProp	9
Education	10
Engineering	11
Law	12
Medical and Health Sciences includes Health Sciences, Medicine, Nursing, Optometry, Pharmacy programmes	13
National Institute of Creative Arts and Industries includes Architecture and Urban Planning, Dance, Fine Arts, Music programmes	14
Science	15
Māori and Pacific Student Welcome	16
International Students' Orientation	17
First year student guide	18 – 23

## The University of Auckland welcomes you



E ngā taurira hou, nau mai, haere mai ki Te Whare Wānanga o Tāmaki Makaurau.

I warmly welcome all new students who will be attending the University of Auckland for the first time in 2015. This Orientation Programme is designed to help you settle into university life in an easy and enjoyable way. There are a range of introductory activities and talks designed to give you the best possible start. Whānau, families and partners of new students are most welcome to attend. Campus tours and a range of social events are also on offer. I hope you will take advantage of them as a way of getting to know your way around and meeting new people. I especially commend the UniGuide programme – a free programme that matches new students with current students to provide support and mentoring over the course of the semester. Our staff, UniGuides and Student Ambassadors are always ready to help you, whether it's showing you where your lectures will be held, how to access the University's many services or to answer any queries you may have. I wish you well in your studies and a rewarding time at the University of Auckland.

Stuart McCutcheon  
Vice-Chancellor  
The University of Auckland



# Get Started



In order to get you ready for your first semester at the University of Auckland, we have developed an Online Orientation that contains six useful modules. Each module will provide information you need as a first-year student in a fun, interactive and engaging way!

## Topics covered:

- Academic preparation (eg, tips on managing your time and course readings)
- Accommodation
- Specific information for International students and students from outside Auckland
- Interactive campus maps
- Student essentials such as getting your student ID card, logging into CECIL and student email
- Budgeting and money matters including information on StudyLink
- UniGuide programme and mentor support

So look out for your Online Orientation modules. Info about these will be sent through the post and by email. You can also check out: [www.auckland.ac.nz/getstarted](http://www.auckland.ac.nz/getstarted)

## Faculty Orientation Days

Each faculty holds their own Orientation Day. There you will receive vital information on your programme of study. You will also have a chance to complete your DELNA screening (Diagnostic English Language Needs Assessment) which is compulsory for all first-year students. You will be introduced to your UniGuide and be taken on a tour of your campus. Please see your faculty page for more information on this.

Faculty Orientations' run on the following days:

Tuesday 24 February	Wednesday 25 February	Thursday 26 February	Friday 27 February
Faculty of Arts	Faculty of Medical and Health Sciences	Faculty of Science	Business School
Faculty of Engineering	National Institute of Creative Arts and Industries (NICAI)		
Faculty of Education			
First-year LLB Part 1 students are encouraged to join the Orientation activities in the faculties in which they are taking their non-Law area courses.			

## Key Dates

### Campus Tours

**Tuesday 24 – Friday 27 February,  
Monday 2 and Tuesday 3 March**

If you missed the campus tour during your faculty Orientation Day, tours also run on March 2 and 3. They depart from the front steps (foyer if wet) of the ClockTower, 22 Princes Street at 12 noon and 2pm. Come along and explore our extensive range of facilities.

**Saturday 28 February, 9am-3pm**

The ClockTower Student Information Centre, Room 112, 22 Princes Street will be open to help students with all aspects of enrolment.

**Monday 2 March – Semester One starts**

Student helpers wearing blue “ask me” t-shirts will be on hand at the ClockTower, 22 Princes Street to answer your queries and direct you to your first lectures

## Diagnostic English Language Needs Assessment (DELNA)

All first-year students are required to have their academic English assessed at the beginning of their studies. There is no cost and DELNA is not a test. It will not appear on your official academic record. Students will have the opportunity to complete their DELNA screening during their faculty Orientation Day. Please register for the screening at:

[www.delna.auckland.ac.nz](http://www.delna.auckland.ac.nz)



## UniGuides

The UniGuide Programme is designed to help make your first semester easier by connecting you with a senior student who can show you the ropes. You will meet your UniGuides at your faculty Orientation Day. [www.auckland.ac.nz/uniguide](http://www.auckland.ac.nz/uniguide)

## Welcome for scholarship winners

**Thursday 26 February**

5.30pm Fisher & Paykel Appliances Auditorium, Owen G Glenn Building, 12 Grafton Road

Invited recipients of University of Auckland Scholarships, Alumni Scholarships and Chancellor's Awards for Top Māori and Pacific Scholars (CATS) and their whānau and families can meet the Chancellor, senior University staff and the recipients' mentors. Light refreshments will be served.

## 360° Leadership Programme

This is a five month leadership programme, starting in April, designed to build your leadership skills and create positive change. Here's what one of last year's students had to say about it: "Challenging and thought-provoking. It made me reconsider what I thought I knew, and gave me the resources to grow and develop the way in which I see myself as a leader." Places are limited and the deadline for applications is Monday 23 March. [www.auckland.ac.nz/leadership](http://www.auckland.ac.nz/leadership)

## Volunteer Hub

Interested in making new friends, learning new skills or getting to know the city? Why not volunteer? Volunteer Hub gives you the opportunity to volunteer for a wide range of organisations and community projects as well as for various initiatives on campus. You can also get official University recognition for your volunteering activities. Come along to the Volunteer Expo on Tuesday 31 March and check out the opportunities available! [www.auckland.ac.nz/volunteer](http://www.auckland.ac.nz/volunteer)



# Student Events

UNIVERSITY OF AUCKLAND

FEB-MAY 2015



O CONCERT  
WEDNESDAY 4 MARCH

at Shed 10  
on the Waterfront

Campus  
**Summer**  
Celebrations

24 FEBRUARY – 6 MARCH

Popping up in different locations  
throughout Orientation.

HAVE FUN!



FIRST-YEAR PARTY  
Friday 27 February

Toga meets garden party.  
[www.auckland.ac.nz/toga](http://www.auckland.ac.nz/toga)

Sign up to the What's On events  
newsletter and you'll go in the  
draw to win an iPad mini.  
[www.auckland.ac.nz/whatson](http://www.auckland.ac.nz/whatson)



13 Feb – 7 March

outside the ClockTower

Director Michael Hurst brings you a  
Midsummer's Night Dream.

[www.shakespeare.ac.nz](http://www.shakespeare.ac.nz)

**Interfaculty  
Sports Championship**

Put your pride on the line  
and represent your faculty.

[www.universitysport.auckland.ac.nz](http://www.universitysport.auckland.ac.nz)





# Get amongst it and get involved!

At the University of Auckland you'll not only get a top academic experience, but you'll be able to get a fantastic social experience too. Here we're giving you a chance to try out new things, meet new people and make friends and memories that will last a lifetime. Here's a taste of what's on in Semester One.

## Clubs Expo

**Monday 2 – Friday 6 March**

Outside the Rec Centre and around the Quad.

[www.auckland.ac.nz/clubs](http://www.auckland.ac.nz/clubs)

## AUSA's Hip Hop Day

**Monday 2 March at the Quad**

Kick your year off with AUSA's annual Hip-Hop Day

[www.ausa.auckland.ac.nz](http://www.ausa.auckland.ac.nz)

## AUSA presents Bands with 95bFM

**Wednesday 4 March**

Chill out on campus with homegrown beats courtesy of student-owned 95bFM.

[www.ausa.auckland.ac.nz](http://www.ausa.auckland.ac.nz)

## AUSA's Comedy Afternoon

**Friday 6 March**

Laugh off the first week of classes.

[www.ausa.auckland.ac.nz](http://www.ausa.auckland.ac.nz)

## Katchamaori

**Friday 13 March, 5pm at Waipapa Marae**

An action packed weekend planned to welcome all Māori students to the University run by Ngā Tauria Māori, the Māori Students' Association.

## The Great Waka Ama Race

**Saturday 14 March**

Faculty teams will be out on the water racing to Rangitoto Island and back. Come and support your team at the Takapuna beach party and have a go yourself.

## UNIM8S Social Sports Leagues

Get a group of mates together and play in our popular UNIM8S Social Sports Includes basketball, futsal, turbo touch, indoor netball and volleyball.

## The Great Outdoors

**From 21 March – 30 May,**

Six sessions in Semester One. Try stand-up-paddle boarding, take a surf lesson, go hiking with the Tramping Club and more.

## Scholars and Dollars: Managing your money while at University

**Thursday 5 March, 1pm at iSPACE**

Get moneywise. Hints and tips on how to manage on a student budget. [www.auckland.ac.nz/budget](http://www.auckland.ac.nz/budget)

## Quiz Night

**19 March**

Enjoy a night of fun and laughter at the quiz night. Put together a team of up to 6, or come along as an individual and you can join a team.

Sign up at [www.auckland.ac.nz/whatson](http://www.auckland.ac.nz/whatson)

## Humans vs. Zombies

**Saturday 2 May**

Human players must remain vigilant and defend themselves against a growing number of zombies on campus! [www.auckland.ac.nz/zombies](http://www.auckland.ac.nz/zombies)

## Coffee Time

**12 March, 10am iSPACE**

Come along to the first of our monthly coffee mornings. A great chance for students to meet new friends and catch up with existing ones.

## Mature Students Welcome - begin your journey to success

**Wednesday 4 March, 3-4pm iSPACE**

A chance for mature students to meet others, ask questions and connect with the Mature Students Club (MSC) in an informal setting.

[www.auckland.ac.nz/whatson](http://www.auckland.ac.nz/whatson)



# Faculty of Arts

Welcome to the Faculty of Arts and the start of an exciting new time in your life!

During Orientation there are a number of sessions to help ease you into University life. You will meet all the key people and get advice on how to make the most of your time here with us. So please come and see us during Orientation and we'll make sure you have the best possible start to your future.

Your Orientation starts at 8.45am with a pōwhiri and welcome by Professor Robert Greenberg, your Faculty Dean. You are invited to assemble at the gate on Waipapa Marae in front of the ancestral meeting house Tāne-nui-a-rangi, 16 Wynyard Street (behind the Human Sciences Building).

You will be split into groups where you will take part in a range of programmes and sessions introducing you to the Faculty of Arts. There will be an opportunity for a tour of the campus with our UniGuides and you will have a chance to complete your compulsory DELNA (Diagnostic English Language Needs Assessment) screening.

## Need help?

If you have any questions, visit AskAuckland ([www.askauckland.ac.nz](http://www.askauckland.ac.nz)), or visit the Arts Students' Centre, Room 416-418 (Symonds Street level, to the right of the café) Human Sciences Building, 10 Symonds Street, City Campus.

## Faculty of Arts Orientation Day – Tuesday 24 February

8.45am Pōwhiri and welcome Waipapa Marae, 16 Wynyard Street	Assemble at the gate on Waipapa Marae for your welcome by your Faculty Dean.
Getting to know the Faculty of Arts	Come and meet our friendly Arts Students' Centre staff, AUASA (Auckland University Arts Students' Association) representatives, our Tuākana and First Year Experience mentors, and other support teams.
The Ultimate Survivor – Dr Margaret Henley	Learn from the best - how do you survive a new environment?
University 101	Learn the basics about our University Services.
Campus Tour and DELNA screening	Take a tour of the City Campus with your UniGuide and complete the compulsory DELNA screening.
Arts party in the Quad 4pm finish	Join us for an afternoon of fun with the AUASA (Auckland University Arts Students' Association) and the Arts Undergraduate Advisers.





# Business School

The Business School Orientation is a full-day programme. Your Orientation starts at 8.45am with a pōwhiri and welcome by Professor Greg Whittred, the Business School Dean.

You will then take part in a range of programmes and sessions. You will be introduced to the different learning environments you will encounter as a Business School student, find out what is expected of you in your courses and learn how to manage your studies and communicate effectively. You will have a chance to meet other first-year students and receive plenty of tips about getting started in your business degree from Business School staff and second-year students.

There will be an opportunity for a tour of the campus with our UniGuides and you will have a chance to complete your compulsory DELNA (Diagnostic English Language Needs Assessment) screening.

## Need help?

If you have any questions, visit AskAuckland ([www.askauckland.ac.nz](http://www.askauckland.ac.nz)), or visit the Business Student Centre, Level 1, Owen G Glenn Building, 12 Grafton Road, City Campus.

## Business School Orientation Day – Friday 27 February

8.45am Pōwhiri and welcome	Assemble at the John Hood Plaza at the Business School (12 Grafton Road) for your welcome by your Faculty Dean.
Welcome	Welcome to the Business School and the starting point for your business career.
Your role in the Business School	This session will help you understand what is expected of you as a student in the Business School.
Courses and workload	Hear about the different experiences you can have when you attend lectures, team-based learning workshops and tutorials. You will also hear about timetables, study workloads and assessment.
Campus Tour and DELNA screening	Take a tour of the City Campus with your UniGuide and complete the compulsory DELNA screening.
Resilience and coping	This session will alert you to the challenges ahead and equip you with the strategies for managing the life-changing step you are about to take.
Facilities and services	This session will equip you for navigating our systems and finding out how to get things done and how to get help if you need it.
Clubs and social activities 5pm finish	Being involved in clubs is an important aspect of developing yourself into a well-rounded person. Many students have found that there are benefits from being a member of a University club.



# Faculty of Education

The Faculty of Education welcomes all new students to a programme introduction day at the Epsom Campus. Induction days start with an official welcome pōwhiri and will include various key speakers and programme information sessions. It is your chance to access student support and library service information, and take a tour of the Epsom Campus.

Schedules for the induction days will be posted to all first-year students. Tai Tokerau and MIT Campus students will have their own programme held at the Northland and MIT campuses respectively.

To view the induction day for your programme, please visit [www.education.auckland.ac.nz/orientation2015](http://www.education.auckland.ac.nz/orientation2015).

## Monday 19 January

Graduate Diploma in Teaching (Primary)  
Graduate Diploma in Teaching (Early Childhood Education)

## Tuesday 24 February

Bachelor of Education (Teaching) Primary  
Foundation Certificate Education  
Bachelor of Education (Teaching Huarahi Māori specialisation)  
Foundation Certificate Tohu Tūāpapa Mātauranga

## Wednesday 25 February

Tai Tokerau and MIT campuses  
Bachelor of Education (Teaching) Early Childhood Education  
Bachelor of Education (Teaching) Early Childhood Education Pasifika specialisation  
Bachelor of Education (Teaching) Huarahi Māori specialisation  
Foundation Certificate Tohu Tūāpapa Mātauranga

## Thursday 26 February

Tai Tokerau Campus  
Bachelor of Social Work and Master of Social Work (Prof)  
Bachelor of Human Services  
Bachelor of Physical Education

## Friday 27 February

Graduate Diploma in Teaching (Secondary)

## Need help?

If you have any questions, visit AskAuckland ([www.askauckland.ac.nz](http://www.askauckland.ac.nz)), or visit the Education Student Centre, A Block, Gate 3, 74 Epsom Avenue, Epsom Campus.

## BBQ and Beats

### Monday 2 March

11.30 – 1.30pm

Ease into the first day of semester with a free BBQ and beats by DJ Cade, in the heart of the Epsom Campus.



## Epsom Campus Map





# Faculty of Engineering

Welcome to the Faculty of Engineering, your home for at least the next four years. Attending the faculty Orientation Day is your first step toward success. The Engineering Orientation will familiarise you with the faculty and support structures, provide you with an opportunity to meet other students (both new and old) and prepare you for your first week of lectures. During orientation we have a number of activities and information sessions that will help prepare you for the challenges ahead, including tips and strategies for staying on top of your academic studies.

The day will start at 8.45am with a pōwhiri and welcome by key faculty staff and students. You are invited to assemble at the gate on Waipapa Marae in front of the ancestral meeting house Tāne-nui-a-rangi, 16 Wynyard Street (behind the Human Sciences Building). There will also be a networking session that will allow you to get to know Engineering faculty staff, your fellow students, and your future employers.

## Monday 23 February, 3-6pm

### Women in Engineering Welcome

An event to welcome female students to the faculty, and to kick-start a successful university career. First-year students will be introduced to key faculty staff and senior student leaders, get tips on how to succeed, and have the chance to meet each other over activities and refreshments. Registration details will be sent to students in January.

## Tuesday 24 February, 8am

### MAPTES/Māori and Pacific Students Welcome

Engineering Faculty, Building 402, 20 Symonds Street

MAPTES (Māori and Pacific Targeted Entry Scheme) students are expected to attend a meet and greet event. This function will outline the support available to Māori and Pacific students in the Engineering faculty through the MAPTES programme. The faculty would like to extend an invite to all Māori and Pacific students to attend this welcome.

## Need help?

If you have any questions, visit AskAuckland ([www.askauckland.ac.nz](http://www.askauckland.ac.nz)), or visit the Engineering Student Centre, Level 4, Faculty of Engineering, 20 Symonds Street, City Campus.

## Faculty of Engineering Orientation Day – Tuesday 24 February

8.45am Pōwhiri and welcome Waipapa Marae, 16 Wynyard Street	Assemble at the gate on Waipapa Marae for your welcome by key faculty staff and students.
Campus Tour and DELNA screening	Including an introduction to the Engineering facilities at the City Campus.
Being an Engineering Student	A presentation by current students about life in the Faculty of Engineering.
How to Succeed Academically in Engineering	A presentation by current students with helpful tips and advice for new students.
Where will Engineering take me?	A presentation by an Engineer about the exciting future awaiting first-year students.
Faculty BBQ	Also an opportunity to sign up to Engineering clubs and associations.
Employers fair and networking session 4pm finish	An opportunity to meet your new classmates, future employers, and Faculty of Engineering staff in an informal setting.



# Faculty of Law

The Auckland Law School warmly welcomes new Part I students to the faculty. If at any time during Orientation or throughout the year you need assistance, we welcome you to visit our Law School Student Centre on Level 2, 1-11 Short Street, City Campus.

Our first-year LLB Part I students are encouraged to join the Orientation activities in the faculties in which they are taking their non-Law courses. You are invited to attend a pōwhiri and welcome by the faculty Deans from your non-Law area of study. Further details on this can be found on the faculty pages in this programme.

## Māori and Pacific Students' Welcome

Each year the Pouāwhina Māori and Pasifika Academic Coordinator welcome new and returning students to the Faculty of Law. We host orientation evenings for Part I students and their whānau/aiga to introduce you to the Law School. New Part II students are formally welcomed with a pōwhiri and information evening to celebrate your success of entering Part II. In March we host a noho marae for Part II

students and above. As well as whanaungatanga and forming valuable study groups, the noho is there to benefit those who are going into Part II with study techniques and skills. (Pacific Island Law Students' Association) also organises an orientation barbeque in the second week of the first semester. Keep an eye out on CECIL and Facebook for more information about these events.

## International Students' Welcome

In the second week of semester the Faculty of Law organises a welcome for all of our international students. International students will be invited to this event via email.

## Join us on Facebook

The Auckland Law School has a Facebook page where we frequently update news, events and notices from within the faculty. Keep informed and "like" us at [www.facebook.com/akllawschool](https://www.facebook.com/akllawschool)

## Need help?

If you have any questions, visit AskAuckland ([www.askauckland.ac.nz](http://www.askauckland.ac.nz)) or visit the Auckland Law School Student Centre, Level 2, 1-11 Short Street, City Campus.





# Faculty of Medical and Health Sciences

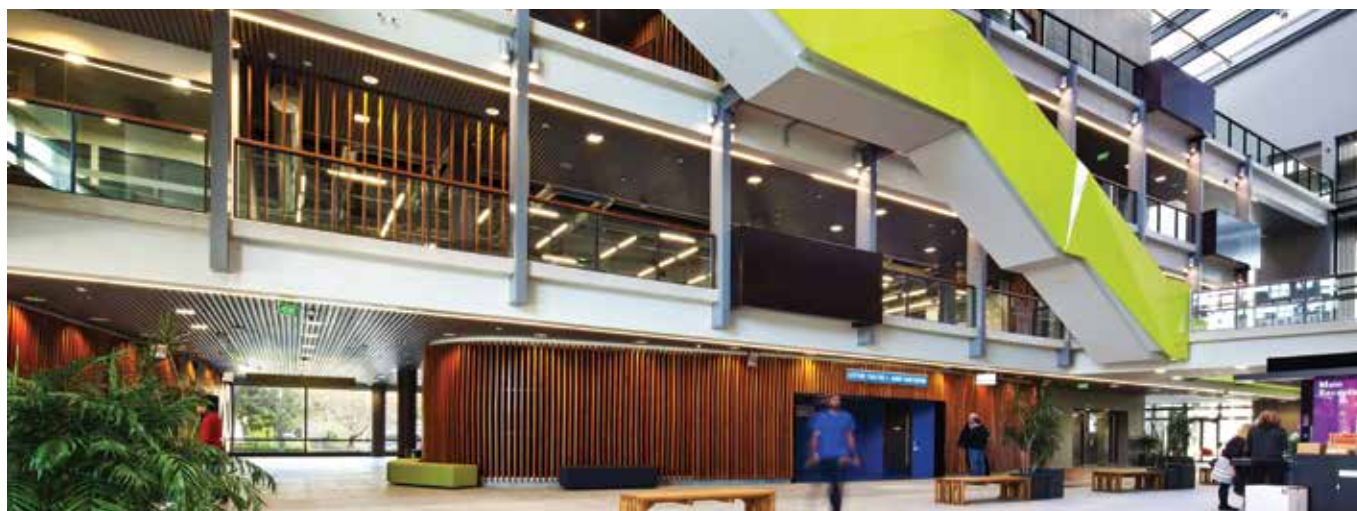
Orientation for all new FMHS undergraduate students will be held at the City, Grafton and Tāmaki Campuses. The programme commences at 8.45am with a pōwhiri and welcome by your Faculty Dean, Professor John Fraser. You are invited to assemble at the gate on Waipapa Marae in front of the ancestral meeting house Tāne-nui-a-rangi, 16 Wynyard Street, (behind the Human Sciences Building).

During your Orientation Day you will attend introductory sessions on your programme of study where you'll also receive your degree handbook. Your UniGuide will take you on a tour of the City Campus, and you will also be shown around either the Grafton or Tāmaki Campuses. You will have a chance to complete your compulsory DELNA (Diagnostic English Language Needs Assessment) screening as well.

## Need help?

If you have any questions, visit AskAuckland ([www.askauckland.ac.nz](http://www.askauckland.ac.nz)), or visit the Medical and Health Sciences Student Centre, Building 503, Ground Floor, Faculty of Medical and Health Sciences, Grafton Campus, 85 Park Road.

Faculty of Medical and Health Sciences Orientation Day – Wednesday 25 February	
8.45am Pōwhiri and welcome Waipapa Marae, 16 Wynyard Street	Assemble at the gate on Waipapa Marae for your welcome by your Faculty Dean.
Faculty Introduction	Welcome to the Faculty of Medical and Health Sciences. Introduction and information on Student Services, international student support and the programme for the day.
DELNA Screening and Campus Tour	Take a tour of the City Campus with your UniGuide and complete the compulsory DELNA screening.
Travel to the Tāmaki and Grafton Campuses	You will be split into groups and taken to either the Tāmaki or Grafton Campuses depending on your programme of study.
BHSc Year One Orientation events at the Tāmaki Campus	Includes Student Learning Services introduction and Campus Tour. Lunch will be provided.
BNurs Part I Orientation events at the Grafton Campus	Includes a tour of the Grafton Campus and lunch will be provided.
Return travel to the City Campus 5pm finish	Transport will be provided for your return to the City Campus.



# National Institute of Creative Arts and Industries (NICAI)

Welcome to all students. All new NICAI students should attend the full-day orientation programme held on Wednesday 25 February.

The NICAI Orientation Day starts at 8.45am with a pōwhiri and a formal welcome from Professor Diane Brand, Dean of the Faculty. You are invited to assemble at the gate on Waipapa Marae in front of the ancestral meeting house Tāne-nui-a-rangi, 16 Wynyard Street (behind the Human Sciences Building).

You will then attend school-specific essential information sessions, and have an opportunity to socialise at the faculty BBQ. There will be a chance for a tour of the campus with our UniGuides and you will have a chance to complete your compulsory DELNA (Diagnostic English Language Needs Assessment) screening.

## International Students' Welcome

Tuesday 24 February, 10-11am

NICAI Courtyard, Level 2, 26 Symonds Street, City Campus  
Meet and greet morning tea and informal welcome to the faculty, where you can meet other NICAI students and the NICAI International Advisers.

## Need help?

If you have any questions, visit AskAuckland ([www.askauckland.ac.nz](http://www.askauckland.ac.nz)) or visit the NICAI Student Centre, Level 2, Building 421 (Architecture and Planning Building), 26 Symonds Street, City Campus.

National Institute of Creative Arts and Industries (NICAI) Orientation Day – Wednesday 25 February	
8.45am Pōwhiri and welcome Waipapa Marae, 16 Wynyard Street	Assemble at the gate on Waipapa Marae for your welcome by your Faculty Dean.
Campus Tour and DELNA screening	Take a tour of the City Campus with your UniGuide and complete the compulsory DELNA screening.
Getting to know your School / Programme	Come and meet key staff and other students from your School / Programme, view the specialist facilities and attend discipline-specific information sessions.
Faculty BBQ 5pm finish	Find out about faculty services and life as a NICAI student at the NICAI undergraduate BBQ.





# Faculty of Science

The Faculty of Science welcomes all BSc and conjoint students. Give yourself a head start on life at University with our Orientation Welcome Programme on Thursday 26 February. The programme commences at 8.45am with a pōwhiri and welcome by Professor John Hosking, your Faculty Dean. You are invited to assemble at the gate on Waipapa Marae in front of the ancestral meeting house Tāne-nui-a-rangi, 16 Wynyard Street (behind the Human Sciences Building).

Meet your UniGuides! Your student mentors will escort you to the Owen G Glenn Building where there will be sessions held in both the Fisher and Paykel Appliances Auditorium and Lecture Theatre 260-098. You will receive great tips on time and learning management. This will be followed by lunch and then school and departmental sessions. There will be an opportunity for a tour of the campus and you will have a chance to complete your compulsory DELNA (Diagnostic English Language Needs Assessment) screening.

## Need help?

If you have any questions, visit AskAuckland ([www.askauckland.ac.nz](http://www.askauckland.ac.nz)) or visit the Science Student Centre, Ground Floor, Building 303, 38 Princes Street, City Campus.

## Faculty of Science Orientation Day – Thursday 26 February

8.45am Pōwhiri and welcome Waipapa Marae, 16 Wynyard Street	Assemble at the gate on Waipapa Marae for your welcome by your Faculty Dean.
Faculty Introduction 260.098 and F&PAA Lecture Theatres at the Business School	Our inspiring teaching staff will present tips on time and learning management.
Lunch and social time Level 1 Foyer and the John Hood Plaza	A casual lunch will be provided – a great opportunity to chat with fellow students and make new friends.
School and departmental sessions	Come to your majoring school or department to meet staff and students, and find out all you need to know. UniGuides will help you find your way - please see <a href="http://www.auckland.ac.nz/getstarted">www.auckland.ac.nz/getstarted</a> for details of what your school or department will be offering.
Campus Tour and DELNA screening 4pm finish	Take a tour of the City Campus with your UniGuide and complete the compulsory screening.



# Māori and Pacific Welcome

Kia ora, Talofa lava, Malo e lelei, Kia orana, Bula vinaka, Fakatalofa atu, Fakaalofa lahi atu, Halo Oloketa, Ia Orana, Mauri, Aloha, Malo ni, Hafa Adai.

Congratulations to you and your whānau and family on your academic achievement and for choosing to study at Te Whare Wānanga o Tāmaki Makaurau, the University of Auckland. We value all our Māori and Pacific students and we warmly welcome you to your new home here. To help ensure your University journey is successful and enjoyable, the Equity Office – Te Ara Tautika invites you and your whānau, family and friends to attend our Māori and Pacific Welcome. This is an opportunity to meet the Equity Office team and to get to know the people who will support you while you are here. It’s also an awesome chance to meet other students from your chosen field of study.

A programme is provided below (please note times are subject to change).



## Māori Welcome

### Monday 23 February

8am	Early bird registration (Fale Pasifika)
9.15am	Assemble outside Waipapa Marae, 16 Wynyard Street
9.30am	Pōwhiri
10am	Morning tea
10.30am -2pm	Introduction and overview of the day
	Whakawhanaungatanga – meet other students
	Faculty Tuākana workshops
	Campus awareness
	Meet faculties and support services
	Campus tour and competition
	Evaluations
2pm	Lunch and entertainment in the Quad
3.30pm	Students depart

## Pacific Welcome

### Monday 23 February

8am	Early bird registration (Fale Pasifika)
9.15am	Assemble outside Waipapa Marae, 16 Wynyard Street
9.30am	Pōwhiri
10am	Morning Tea
10.30am	Return to Fale Pasifika
10.40am	Registrations
10.50am	Opening prayer and welcome
11am	Faculty Tuākana workshops (students); family time with Equity Office team
12.10pm	Keynote speaker
12.40pm	Support Services – make the most of O'Week
1.40pm	Evaluations, closing prayer and blessing Group photo
2pm	Lunch and entertainment in the Quad
3.30pm	Students depart

The Equity Office leads the University of Auckland’s commitment to be a fair and inclusive place to study and work. “Equity” means fairness and justice. We are committed to equal educational opportunities for all students who have the potential to succeed at our University – and we will do everything we can to help you achieve. To find out more about equity at the University of Auckland and the support available from the Equity Office visit: [www.equity.auckland.ac.nz](http://www.equity.auckland.ac.nz).



# International Students' Orientation



## Monday 23 February

10am-12.30pm

### International Office Welcome and Essential Information

Fisher & Paykel Appliances Auditorium,  
Owen G Glenn Building, 12 Grafton Road

This session will start with an introduction of staff. You will then receive important information on the events being held throughout the University as well as essential advice for new students.

This session is strongly recommended for all new international students.

Morning tea will be served, where you will get a chance to meet other new international students.

12.30-1.30pm

### Study Abroad and Exchange students only

Fisher & Paykel Appliances Auditorium,  
Owen G Glenn Building, 12 Grafton Road

If you are a Study Abroad or Exchange student, you are encouraged to attend this informal chat with the Auckland Abroad team.

12.30-1.30pm

### US Federal Financial Aid Counselling session

iSPACE, Level 4, Student Commons,  
2 Alfred Street

If you are a borrower of a US Federal Loan (Federal Stafford Subsidised, Unsubsidised and PLUS loans), you are advised to attend this information session with Anyuan Wang, US Federal Loan Coordinator. Discussion will include the US Federal loan process, procedures and other requirements relating to the loan programme once on campus.

2-3pm

### Accommodation Solutions

iSPACE, Level 4, Student Commons,  
2 Alfred Street

Choosing the right accommodation can impact on your experience while in New Zealand. Come along to meet with our Accommodation Adviser to have an informal introduction about the types of accommodation, what to expect with contracts, fees, bond (deposits), and costs. A brief demonstration on how to use the tools available to find accommodation is included in the session along with a chance for questions and answers.

## Tuesday 3 March

5-7pm

### Travel Information Session

Lecture Theatre 206.098, Owen G  
Glenn Building, 12 Grafton Road

Make the most of your time in New Zealand. Join us for this informative travel information session and discover how to enjoy NZ's outdoors and attractions. Not only will the team from Base Travel tell you about "must see" places but you will also find out about "off the beaten track" destinations.

You will learn about NZ as a country and what makes it such a popular place to visit. Make sure you are there to get some great ideas for travelling that will save you time, money and effort.

Base Travel will be offering great prizes for students to win, from Skydives to Bungy Jumping. Guest speakers will tell you about their amazing products and exclusive deals available to all University of Auckland students.

## Need help?

If you have any questions, visit AskAuckland ([www.askauckland.ac.nz](http://www.askauckland.ac.nz)).



# First Year Student Guide

## GET LOCATED ON CAMPUS

### Telephones

Card phones in:

- Basement, General Library, 5 Alfred Street
- Level 0, Kate Edger Information Commons, corner Symonds and Alfred Streets
- Science Centre lobby, 23 Symonds Street

### Finding food on campus

- The Quad Café at the Student Quad, 34 Princes Street (8am-4.30pm)
- Faculty of Engineering, 20 Symonds Street (8am-4pm), Human Sciences Building, 10 Symonds Street (8am-2pm)
- Food Court, Student Quad, 34 Princes Street: Chinese, Indian, Sushi, Turkish
- Relax Lounge, 34 Princes Street, 8am-4pm
- Pod Espresso and Munchy Mart, Level 2, Student Commons.
- Slurp licensed café, Level 0, Kate Edger Information Commons
- Strata Café, Level 4, Kate Edger Information Commons
- Excel Café, Level 1, Owen G Glenn Building

### Money machines

- Student Union, 34 Princes Street (by the Quad)
- Level 1, Student Commons, 2 Alfred Street
- Level 1, Owen G Glenn Building

### Parking

Visitors can park on campus in the lower five levels of the Owen G Glenn Building car park for \$5 an hour. Access is from Grafton Road (see map on pg. 24). There is pay and display parking within walking distance of the City Campus at Carlaw Park Avenue, Beach Road and Mahuhu Crescent as well as on Princes Street.

### Campus Store

Student Quad, City Campus.

The University of Auckland Campus Store offers a wide range of University-branded apparel and accessories, from American-varsity-style tees and hoodies, to travel mugs, graduation gifts, and high-quality garments produced by iconic NZ fashion label Huffer.

Visit our store at the City Campus, or shop the range online at [www.campusstore.auckland.ac.nz](http://www.campusstore.auckland.ac.nz)

### University Bookshop

Student Commons, 2 Alfred Street.



### Toilets

- Basement, The ClockTower, 22 Princes Street
- Basement, Student Union, 34 Princes Street
- All levels, Kate Edger Information Commons and Student Commons, corner Symonds and Alfred Streets
- Basement, General Library, 5 Alfred Street

### University App

With the free University of Auckland mobile app you'll never be lost on campus. Download it now:

[www.auckland.ac.nz/app](http://www.auckland.ac.nz/app)



### Lost property

Collect or drop off lost property from anywhere on campus at AUSA Reception at 4 Alfred Street. Opening Hours: Mon-Thurs 8:30am-4:30pm, Fri 8:30am-4pm

### Public transport

The Go! Transport Ticket Office is located in the Quad and can provide you with all of your transport needs. The office can top up your AT Hop cards, give you advice as to which buses and trains would suit you best and issue you your Tertiary Travel discount sticker. Open from 8.30am-5pm during semester.

### AT Tertiary Travel discount stickers

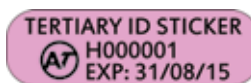
Having a Tertiary Travel discount sticker on your ID card allows you to receive a tertiary discount on all public transport. To receive a sticker you must be enrolled as a full-time student and have a student ID card.

Stickers are issued from Level 0 of Kate Edger Information Commons and the Quad during Orientation Week and from the Go! Travel Ticket Office in the Quad for the rest of Semester.

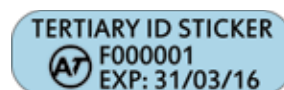
1. Take your Student ID to the Quad or Level 0 of Kate Edger Information Commons.



2. Get a Tertiary sticker placed on your ID Card.



OR



3. Register your sticker with your AT Hop card online at [ATHOP.co.nz/studentconcessions](http://ATHOP.co.nz/studentconcessions)
4. Take your AT Hop card and Student ID to one of the Auckland Transport Customer Service Centres listed on the Auckland Transport website.





# GET INVOLVED

## Recreation Centre

There is something for everyone at the Rec Centre. For a very affordable student membership fee you will have access to a sports hall, huge gym with cardio, weights and fitness zones, 50 bike spin studio, squash court, climbing wall, women's space, stretch studio, dance studio, table tennis and a comprehensive range of group fitness classes.

Phone: +64 9 373 7599 ext 84788

[www.universitysport.auckland.ac.nz](http://www.universitysport.auckland.ac.nz)



## 360° Leadership Programme

This is a five-month leadership programme, starting in April, designed to build your leadership skills and create positive change. Here's what one of last year's students had to say about it: "Challenging and thought-provoking. It made me reconsider what I thought I knew when I began, and gave me the resources to grow and develop the way in which I see myself as a leader. It changes you for the better, and will have a resounding impact upon my future in all respects" Places are limited and the deadline for applications is 23rd March 2015. [www.auckland.ac.nz/leadership](http://www.auckland.ac.nz/leadership)

## Auckland University Students' Association (AUSA)

Formed in 1891, AUSA represents and advocates for all students at the University of Auckland. Run by students for students, we try to help you enjoy your time at Uni without too much hassle. AUSA is a voluntary association, which means students choose to join.

Completely free, membership gives you access to a range of services and benefits both inside and outside of your academic life.

AUSA offers students a focal point for all student activities and acts as the student voice within the University and wider community. We help to create an engaged campus community, because as students we know what you value from your time at University. Equally important, we make sure we are able to represent the student voice at all levels. Join AUSA for free at [www.ausa.org.nz](http://www.ausa.org.nz) or outside AUSA House on Alfred Street during O'week. If you want to help out behind the scenes, running events and providing support to students, email [delegates@ausa.org.nz](mailto:delegates@ausa.org.nz) to find out about volunteering as an AUSA Delegate.

AUSA put on a jam-packed schedule of events and activities during O'Week. Make sure you head down to the Quad from Monday 2 March and check out what's going on. [www.ausa.auckland.ac.nz](http://www.ausa.auckland.ac.nz)



## Class Representatives

All classes have a rep to make sure you are getting the most out of your classes. The Class Rep's job is to represent their class, liaise with their lecturer(s) and bring issues related to teaching and learning to the University's attention. AUSA runs the Class Rep system, providing training and recognition of representative work at the end of each semester. Class Reps are elected or appointed at the beginning of each course. This is a great way to get involved with your classmates and University life, so if you are interested volunteer in class.

Email [classreps@ausa.org.nz](mailto:classreps@ausa.org.nz) or visit the website

[www.ausa.org.nz/representation](http://www.ausa.org.nz/representation).

## Sustainability and environment

Our programme engages staff and students to improve our environmental performance and make real progress toward becoming sustainable. Join us on our Help Green our Uni Facebook page to learn about how you can get involved and help reduce the University's environmental footprint, join in on volunteering activities and make new friends on campus.

[www.auckland.ac.nz/environment](http://www.auckland.ac.nz/environment)

## Career Development and Employment Services (CDES)

Have you thought about your future beyond University? Career Development and Employment Services (CDES) are here to help you build your preferred future! CDES offers online tools, workshops, events and personalised services to assist students. We also organise special events such as career expos, networking opportunities and presentations that help students to connect with potential employers.

[www.cdes.auckland.ac.nz](http://www.cdes.auckland.ac.nz)

## 360° Auckland Abroad Exchange Programme

Exchange opportunities for students. Visit the Auckland Abroad office located on Level 4, Student Commons, or visit our website at [www.auckland.ac.nz/360](http://www.auckland.ac.nz/360) and get advice on overseas study opportunities for University of Auckland students.

## Volunteer Hub

Interested in making new friends, learning new skills or getting to know the city? Why not volunteer? Volunteer Hub gives you the opportunity to volunteer for a wide range of organisations and community projects as well as for various initiatives on campus. You can now get official University recognition for your volunteering activities.

[www.auckland.ac.nz/volunteer](http://www.auckland.ac.nz/volunteer)

## Clubs, Societies and Associations

Join a club to make new friends! There are almost 200 clubs on campus. Make sure you check them out during the Club Expo held during O'Week. They'll be set up outside the Rec Centre, and around the Quad too. [www.auckland.ac.nz/clubs](http://www.auckland.ac.nz/clubs)

## What's On

What's On is the University's hub for events and activities on campus. Sign up to the fortnightly e-newsletter and we'll keep you up to date with what's happening on campus. If you sign up at the start of Semester One you will go into the draw to win an iPad Mini!

[www.auckland.ac.nz/whatson](http://www.auckland.ac.nz/whatson)



# First Year Student Guide

## GET SUPPORT - PERSONAL SUPPORT

### Equity Office – Te Ara Tautika

The Equity Office leads the University's commitment to be a fair and inclusive place to study. Equity initiatives include the Tuākana Learning Community for Māori and Pacific students, services for students with disabilities and support for our student equity groups.

[www.equity.auckland.ac.nz](http://www.equity.auckland.ac.nz)

### Student Disability Services (SDS)

SDS provides support for students with a range of impairments, both visible and invisible. Contact us for a confidential chat about how we can help you succeed at University.

#### City Campus

Room 036, Clock Tower, 22 Princes Street

#### Epsom Campus

Room N329, N Block (inside the Academic Success Centre)

#### Tāmaki Innovation Campus

Building 730, Room 291A, Morrin Road

[www.disability.auckland.ac.nz](http://www.disability.auckland.ac.nz)

### Māori and Pacific Equity Advisers

Our Māori and Pacific Equity Advisers offer programme, enrolment, scholarship, financial and pastoral advice.

Jonaan McLeod, Kaitakawaenga Māori Liaison Officer

[j.mcleod@auckland.ac.nz](mailto:j.mcleod@auckland.ac.nz) / +64 9 923 2141

Fritz Evile, Pacific Equity Adviser

[fn.evile@auckland.ac.nz](mailto:fn.evile@auckland.ac.nz) / +64 9 923 4309

### Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) students

The University of Auckland's Equity Policy includes Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) students and staff as an equity group. This forms part of the University's commitment to supporting all those who have the potential to succeed at New Zealand's world-ranked university. Our LGBTI student and staff network provides opportunities to meet, socialise, and share information and resources.

[www.equity.auckland.ac.nz/lgbti](http://www.equity.auckland.ac.nz/lgbti)

### Students from refugee backgrounds

The University of Auckland's Equity Policy includes Students and Staff from Refugee Backgrounds (S&SRB) as an equity group. This forms part of the University's commitment to supporting all who have the potential to succeed at New Zealand's world-ranked university.

[www.equity.auckland.ac.nz/refugee](http://www.equity.auckland.ac.nz/refugee)

### Students from low socio-economic backgrounds

The University of Auckland's Equity Policy includes students from low socio-economic backgrounds (low SEB) as an equity group. This forms part of the University's commitment to supporting all who have the potential to succeed at New Zealand's world-ranked university.

[www.equity.auckland.ac.nz/lowseb](http://www.equity.auckland.ac.nz/lowseb)

### Scholarships Office

Each year we award scholarships and prizes worth almost \$35 million to thousands of students such as you.

[www.auckland.ac.nz/scholarships](http://www.auckland.ac.nz/scholarships)

### International Office

The International Student Information Centre is the first point of contact for all international students at the University of Auckland and is located at G23, Old Choral Hall, 7 Symonds Street (Mon-Fri, 9am-4pm).

Phone: 09 373 7513

Email: [int-questions@auckland.ac.nz](mailto:int-questions@auckland.ac.nz)

[www.auckland.ac.nz/international](http://www.auckland.ac.nz/international)

### UniGuides

The UniGuide Programme is free and is designed to help make your first semester easier by connecting you with a senior student who can show you the ropes. To find out more visit [www.auckland.ac.nz/uniguide](http://www.auckland.ac.nz/uniguide)

### Accommodation Solutions

Accommodation Solutions offer a range of accommodation options to New Zealand and international students. These are:

- University-managed halls of residence.
- University-managed self-catered apartments and flats.
- Assistance in finding private accommodation in privately-managed student residences, flats or homestays.

Full details about all accommodation options are available on the website, or contact us at:

Level 3, Student Commons. Phone: 0800 61 62 63

[www.accommodation.ac.nz](http://www.accommodation.ac.nz)

### AUSA Student Advice Hub

The AUSA Student Advice Hub offers free support, advice and information to all students. We provide a support network and service to students through advocacy, welfare, advice and representation.

We are a free, confidential and independent service to help advocate for individual students, and represent all students. We provide a range of advocacy support to make your time at the University the best it can be.

Our services include:

- Face-to-face student advocacy
- Advice on academic, financial and personal disputes and matters
- Welfare and financial grants
- Parentspace, a dedicated common room for student parents
- Student representation at class, programme and university committee level
- Action on wider education issues

The Student Advice Hub can help to give you advice before a problem arises. Our Student Advisers offer advice and information about StudyLink, tenancy and employment rights and other sources of support.

Email: [cityhub@ausa.org.nz](mailto:cityhub@ausa.org.nz)

Phone: 09 923 7294

Location: Old Choral Hall, Room G09 & G15 (accessible from the Alfred Street entrance). [www.ausa.org.nz/support/student-advice-hub](http://www.ausa.org.nz/support/student-advice-hub)





## Student Emergency Fund

There is an emergency fund students can apply for if an unexpected event causes financial difficulties for you and is affecting your studies. Find out more at [www.auckland.ac.nz/hardship-support](http://www.auckland.ac.nz/hardship-support).

## AUSA Welfare

It's not always easy getting by on a student budget, but AUSA Welfare is there for you if things get too tight. Available welfare support includes food parcels, textbook grants and financial hardship grants.

[welfare@ausa.org.nz](mailto:welfare@ausa.org.nz)

## University Health and Counselling Service

We offer specialised support for the health and wellbeing of students across our four main campuses. Our skilled staff includes physicians, registered nurses, counsellors and clinical psychologists. Our after hours service, managed by registered nurses, is available throughout the night, weekends and public holidays or at any time the service is closed. Phone:

09 923 7681 Email: [uhsinfo@auckland.ac.nz](mailto:uhsinfo@auckland.ac.nz)

[www.auckland.ac.nz/healthandcounselling](http://www.auckland.ac.nz/healthandcounselling)

# GET SUPPORT – ACADEMIC SUPPORT

## Tuākana Learning Community

The Tuākana Learning Community is a University-wide tutoring and mentoring programme to help Māori and Pacific students achieve the best possible grades through tutorials, workshops and study groups led by student mentors (tuākana). For more information contact your faculty or visit [www.auckland.ac.nz/tuakana](http://www.auckland.ac.nz/tuakana)

## Libraries and Learning Services

Libraries and Learning Services can help you locate articles and course readings, learn how to reference, develop your academic writing and provide a quiet place to study.

## Libraries

From the Libraries and Learning Services website you can access subject guides, electronic resources (eg, databases, e-journals, e-books) or ask for help. Subject guides will give you a starting point to find information for assignments and keep up-to-date with current research. Most electronic resources can be accessed via the website anywhere, anytime, with your NetID and password.

Visit a library to access quiet study space, print and multimedia resources, manuscripts and archives or to ask for help. Libraries are located on many of the University's campuses, for details about locations and opening hours visit [www.library.auckland.ac.nz](http://www.library.auckland.ac.nz).

Regular tours of the General Library (for Arts, Business and Science) will be offered from Wednesday 25 February to Friday 6 March. Please meet on Level G of the General Library. You don't need to book.

## Student Learning Services

Student Learning Services offers academic development workshops, advice, and online resources relevant to undergraduate and postgraduate study. Themes include academic reading and writing, communicating and presenting, critical thinking, mathematics and statistics, research skills and study skills. For further information visit

[www.library.auckland.ac.nz/student-learning](http://www.library.auckland.ac.nz/student-learning)

## English Language Enrichment

English Language Enrichment (ELE) is the dedicated English language service provided by Student Learning Services on campus and online. Visit

## Early Childhood Centres

There are six University-managed early childhood centres at our City, Epsom and Grafton campuses. The centres are available for students and staff and, if space allows, members of our local communities. Two centres are Māori-centric with one on the City Campus and another at our Epsom Campus. All centres are staffed by qualified, experienced and caring people who provide a safe, nurturing environment and high standards of early childhood education. [www.auckland.ac.nz/ECEcenters](http://www.auckland.ac.nz/ECEcenters)

## Parenting support

Support services for students who are parents.

[www.auckland.ac.nz/parentingsupport](http://www.auckland.ac.nz/parentingsupport)

## Optometry Clinic

The University of Auckland Clinics offers all current students a comprehensive eye examination, free of charge. Under the supervision of expert optometrists and dispensing opticians, optometry students use state-of-the-art equipment to perform exams. There are a wide range of frames, lenses, sunglasses and contact lenses, all at competitive prices.

[www.clinics.auckland.ac.nz/optometry](http://www.clinics.auckland.ac.nz/optometry)

ELE, speak to the staff, access resources online or take part in a discussion group to help develop your academic English.

Located on Level 1 of the Kate Edger Information Commons, opening hours and resources can be found at [www.library.auckland.ac.nz/ele](http://www.library.auckland.ac.nz/ele).

## Information Commons and IC Helpdesks

Information Commons provide study spaces, computers, laptops for loan, photocopiers, printers and scanners. IC Helpdesk staff can help with student computing resources and services including:

- NetID and password
- Student email
- Internet access
- CECIL
- Wireless network
- Copy and print service (CAPS)
- Student Services Online
- Student file storage

For more information see Student IT Essentials on pg. 22 or visit

[www.auckland.ac.nz/information-commons](http://www.auckland.ac.nz/information-commons)

## Workshops

To become familiar with the essential IT services, library resources and academic skills you need to succeed at University, book into Libraries and Learning Services workshops. These are offered throughout the semester.

Workshops that new students may find useful include:

- Libraries and Learning Services Overview
- Uni IT essentials
- Strategies for succeeding at University
- Learning effectively
- Note-taking
- Find course readings, articles and exams
- Find articles: Where to start
- Thinking critically
- Essay writing
- Referencing: The basics

To find out more or to book any of these Libraries and Learning Services workshops visit



# First Year Student Guide

## GET CONNECTED

### Student IT Essentials

Everything you need to know about IT services and support at the University of Auckland. [www.auckland.ac.nz/it-essentials](http://www.auckland.ac.nz/it-essentials)

### Logging in

Log in using your NetID and password to gain access to University of Auckland electronic services. Your password is the one you created when you applied for admission. Your NetID is provided in an acknowledgement email that the University sends you after you submit your application for admission. You must keep your password confidential and you are not permitted to share it with anyone else.

[www.auckland.ac.nz/login-details](http://www.auckland.ac.nz/login-details)

Your NetID and password allow you access to:

- CECIL
- Internet
- Student email
- Library databases, electronic journals and electronic books
- Student Services Online
- Copy and print service (CAPS)
- Computers
- Student file storage

### Student Services Online

Student Services Online allows you to apply for admission to the University, enrol in classes, view your timetables, deal with your finances, update your details and much more.

[www.studentservices.auckland.ac.nz](http://www.studentservices.auckland.ac.nz)

### Student email

All students are provided with a free University student email account. Your email account is one of the University's main ways of officially communicating with you; this means you must check your student email regularly. [www.auckland.ac.nz/email](http://www.auckland.ac.nz/email)

### CECIL and Moodle

CECIL and Moodle are the University's web-based Learning Management Systems. CECIL is used by all faculties and Moodle is used by the Faculty of Education. [www.auckland.ac.nz/cecil](http://www.auckland.ac.nz/cecil)  
[www.auckland.ac.nz/moodle](http://www.auckland.ac.nz/moodle)

### Internet and wireless

Internet access is provided over wired and wireless networks on all campuses using your NetID and password from desktop computers, laptops and mobile devices. [www.auckland.ac.nz/internet](http://www.auckland.ac.nz/internet)  
[www.auckland.ac.nz/wireless](http://www.auckland.ac.nz/wireless)

### Copying and printing

Copiers and printers are available in all libraries, computer labs and information commons. There is a charge to copy and print. You can add money at any of the Information Commons Helpdesks or by using one of the self-service ePOS stations located on each campus.  
[www.auckland.ac.nz/copy-print](http://www.auckland.ac.nz/copy-print)

### Apps and tools

Use the University app to find out how to get around campus, stay up-to-date with the latest news, get answers to your questions, and more. Use the Library app to search the catalogue, check your account and book computers in the Kate Edger Information Commons.  
[www.auckland.ac.nz/apps-tools](http://www.auckland.ac.nz/apps-tools)

### File saving and sharing

All enrolled students are provided with free University file storage that is regularly backed up. File storage (often called H:\ or home drive) is available on campus from all University computers and can be accessed off campus via the internet. The Web DropOff Box allows easy sharing of executable files and/or large files which would be difficult to transfer via email. [www.auckland.ac.nz/file-storage](http://www.auckland.ac.nz/file-storage) or [webdropoff.auckland.ac.nz](http://webdropoff.auckland.ac.nz)

### Computer facilities

The University of Auckland provides computers for the purposes of students' academic use. Computer facilities are located on all campuses in faculty computer labs, libraries, and information commons. The courses you are enrolled in determine which computing facilities and additional software you will have access to.  
[www.auckland.ac.nz/computers](http://www.auckland.ac.nz/computers)

### Software

The University of Auckland provides a limited range of software to students for purchase or download for free. The software provided includes; reference management software, data analysis software and Microsoft Office 365. [www.auckland.ac.nz/software](http://www.auckland.ac.nz/software)

### Lecture and TV recordings

Some lectures are recorded so you can use and review them in your own time, or catch-up if you have missed one. The University provides access to recorded digital television content from a range of sources.  
[www.auckland.ac.nz/recordings](http://www.auckland.ac.nz/recordings)

### Safe computing

The University aims to provide a safe and secure computing experience and has policies, standards and guidelines for computer use. You are expected to follow policy and advice which protects devices, information, and identity. It is prohibited to use, download or copy unlicensed digital files in any format, or to plagiarise material accessed from the internet. [www.auckland.ac.nz/safe-computing](http://www.auckland.ac.nz/safe-computing)

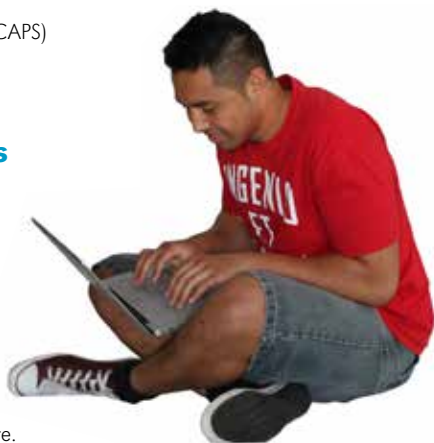
### IT help

You can get computer assistance and training from a number of places, including faculty and departmental computer labs and resource centres, and Libraries and Learning Services. Information Commons helpdesks are located on the City, Grafton, Epsom and Tamaki campuses, and can also be contacted by phone and email:

Phone: +64 9 923 2333

Email: [ichelpdesk@auckland.ac.nz](mailto:ichelpdesk@auckland.ac.nz)

[www.auckland.ac.nz/it-help](http://www.auckland.ac.nz/it-help)





# GET HELP AND CONTACT US

## Don't have your ID card yet?

Have you:

- Submitted a suitable passport-sized photo to us?
- Provided us with your current New Zealand mailing address on Student Services Online?
- Enrolled into your courses?

It is only when these steps are completed that your ID card will be sent to you in the mail.

For more information or if you are a returning student and need a new ID card please go to: [www.auckland.ac.nz/uoa/cs-id-cards](http://www.auckland.ac.nz/uoa/cs-id-cards)

International students need to collect their student ID cards from the International Student Information Centre (Room G23, Old Choral Hall).

Please have your passport and valid student visa with you.



## Student Information Centre

For general student enquiries.

Room 112, ClockTower, 22 Princes Street.

## General enquiries

Phone 0800 61 62 63 or email us at: [studentinfo@auckland.ac.nz](mailto:studentinfo@auckland.ac.nz).

## Need help?

If you have any questions, visit AskAuckland. [www.askauckland.ac.nz](http://www.askauckland.ac.nz)

## Lost?

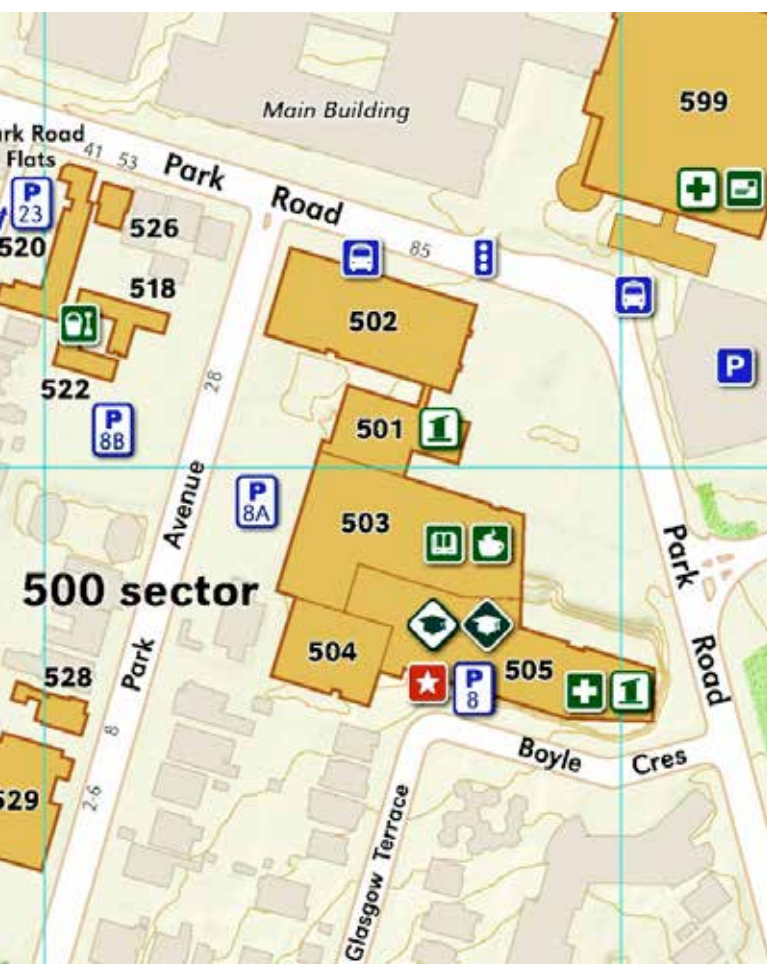
Go to a Student Helpdesk (marked H on map) or approach a student helper in a blue "Ask me" t-shirt. Or come to the Student Information Centre, The ClockTower, 22 Princes Street. You can also visit AskAuckland. [www.askauckland.ac.nz](http://www.askauckland.ac.nz)

## Emergencies

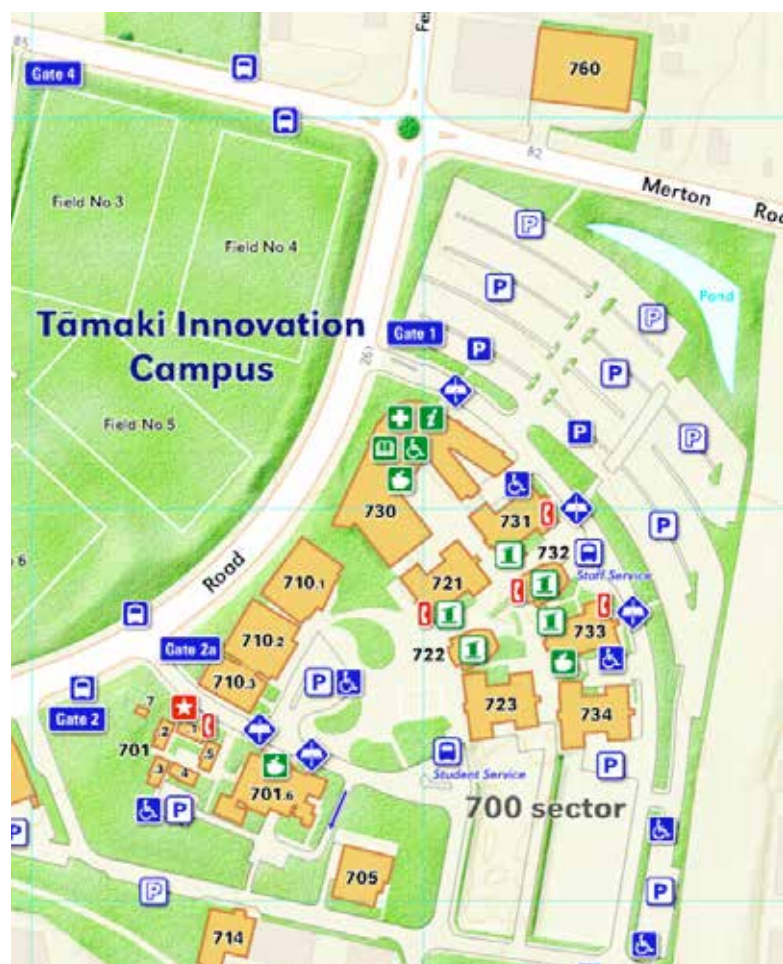
Call UniSafe on ext 85000 from any University telephone or an emergency telephone. Direct dial 373 7550.



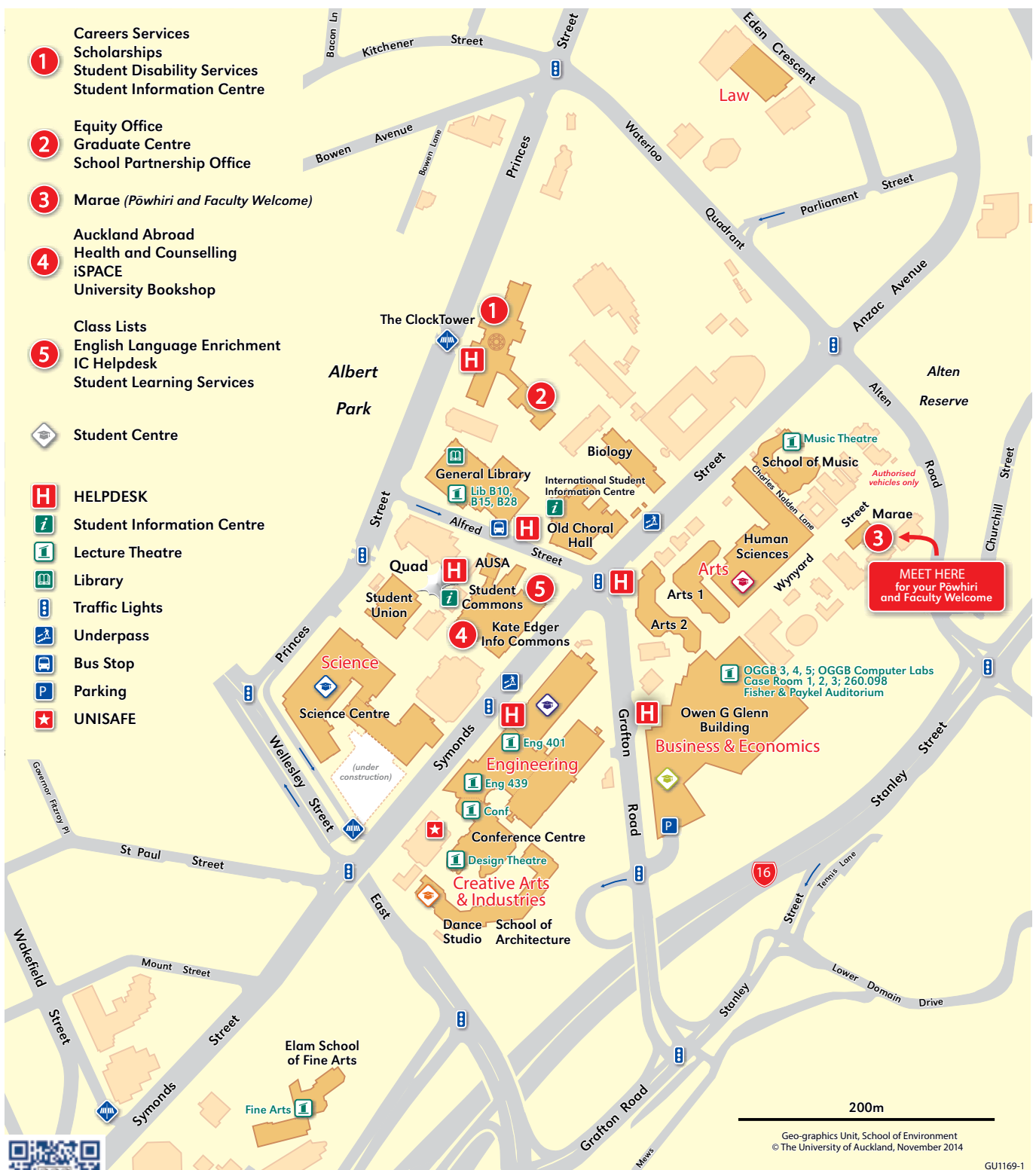
## City Campus Map



## Tāmaki Innovation Campus Map



# City Campus map



With the free University of Auckland mobile app you'll never be lost on campus. Download now: [www.auckland.ac.nz/app](http://www.auckland.ac.nz/app)