Decumulating retirement savings: making the options work

The rebirth of lifetime annuities in Australia – 'like a retirement pay cheque'

21 November 2014

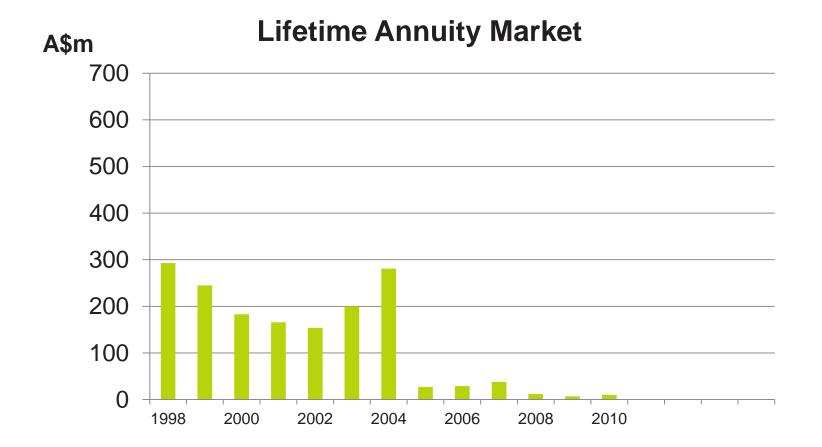
Jeremy Cooper

Chairman, Retirement Income, Challenger



Lifetime annuities seemed finished...

Post-removal of complying income stream status

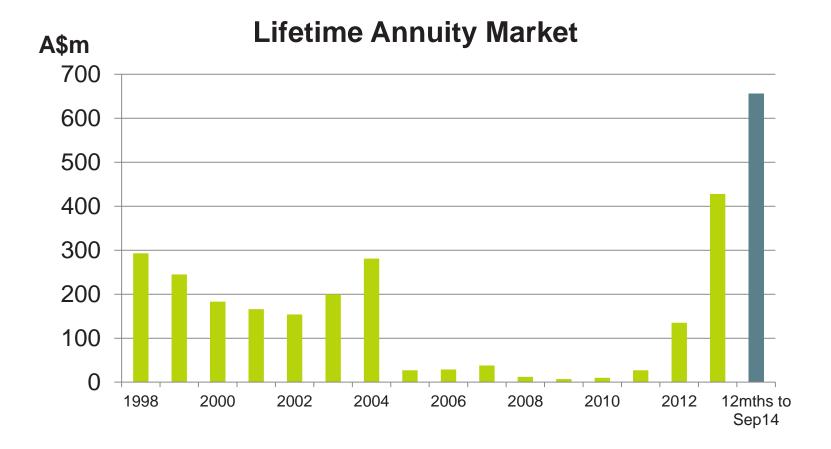




Source: Plan for Life

... until innovation reignited the market

Liquid Lifetime provided access to capital

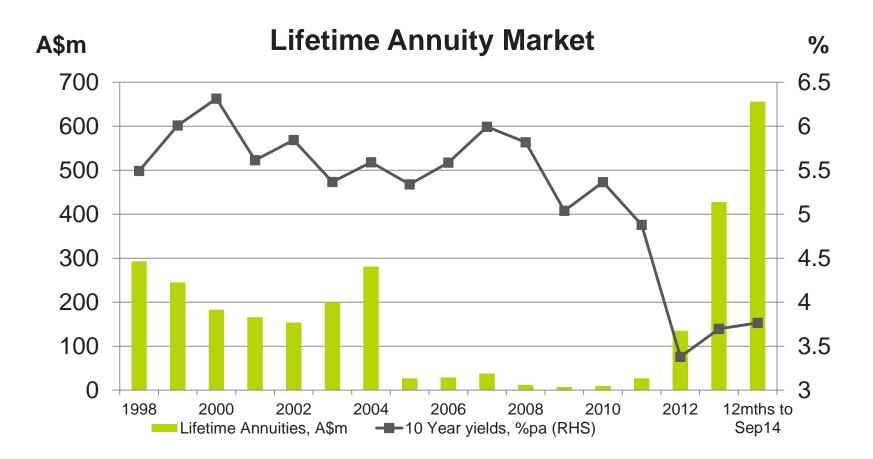




1. Source: Plan for Life

...and busted the 'expensive' myth

High sales growth during cyclical lows





1. Source: Plan for Life, RBA

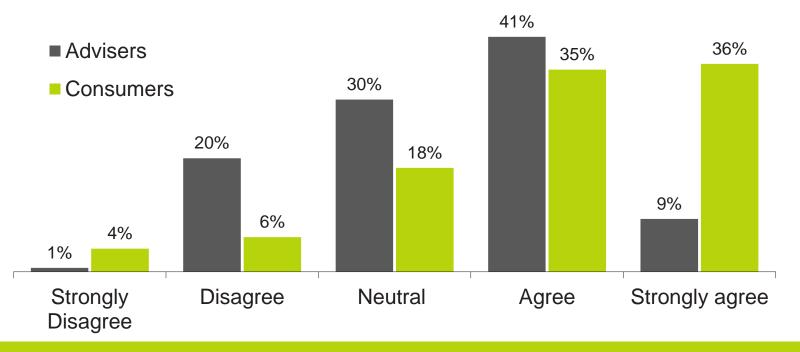
Divergent views – not everyone agreed

What retirees really want – capital preservation

Adviser: Retirees are mainly concerned that the value of their original investment doesn't decline

Retiree: These days I am mainly concerned that the value of my original investment does not decline

To what degree to you agree with this statement?



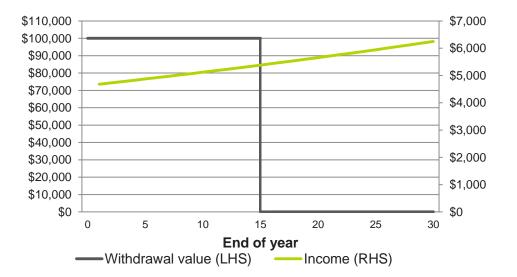


Sources: Marketing Pulse Adviser study 2011 Financial planners across Australia, n=295 Newspoll study 2011 Retired consumers aged 55-64 yrs, n=209

...and some disliked the traditional annuity

So we addressed 'What if I get hit by a bus tomorrow?'

- Challenger's innovation was a new annuity providing liquidity certainty
 - Liquid Lifetime offers up to 100% capital repayment in first 15 years
 - including in event of death or just the need for access to capital
 - while providing peace of mind security by protecting against retirees' longevity, market and inflation risks



Liquid Lifetime example Male aged 65, \$100,000 invested

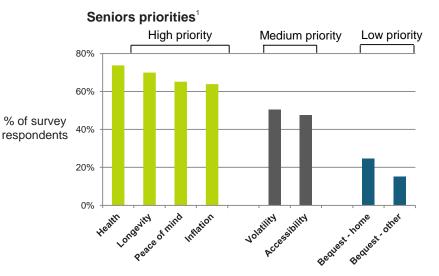


Illustration is indicative only, based on \$100,000 invested on 17 November 2014 for a single life. Male aged 65. Assumes partial indexation (change in CPI -2%). Assumes 3% inflation. Assumes yearly payments, in Illustration of withdrawal value assumes no movement in interest rates from time of investment.

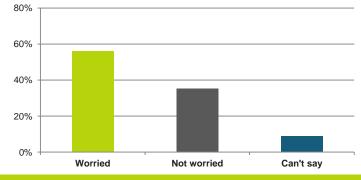
The customer is always right

2013 survey reaffirmed priorities and busted myths

- National Seniors Australia survey shows retirees focused on:
 - Health
 - Longevity risk
 - Peace of mind
 - Inflation protection
- Retiree priorities mapped to annuity attributes
- Most dramatic findings related to risk aversion



Percentage of seniors worried about outliving their saving – longevity risk





Source: National Seniors Australia - Retirees' Needs and Their (In)Tolerance for Risk - March 20132013.

The customer is always right...

And they are highly loss-averse

 Over 37% of over-50s say they cannot tolerate any losses and only 13% say they would tolerate more than 5% in any one year.

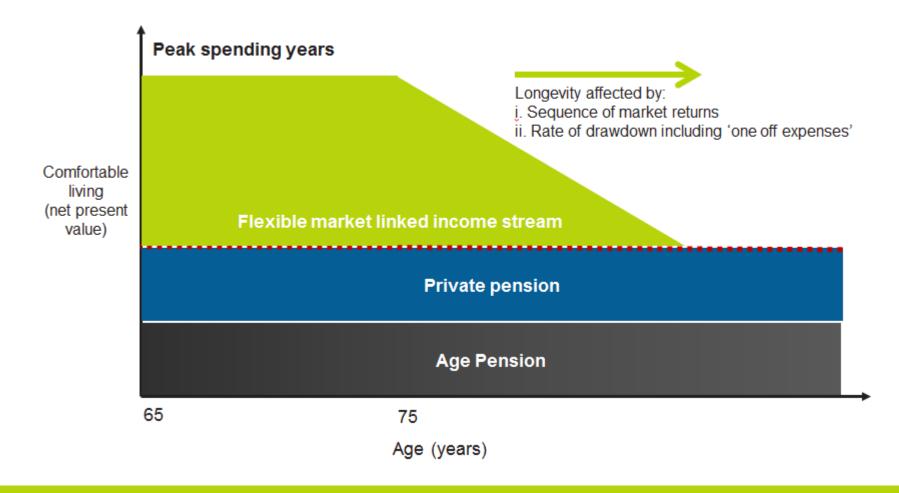




Source: National Seniors Australia - Retirees' Needs and Their (In)Tolerance for Risk - March 2013.

But what would advisers think?

Portfolio 'fit' crucial to adviser acceptance

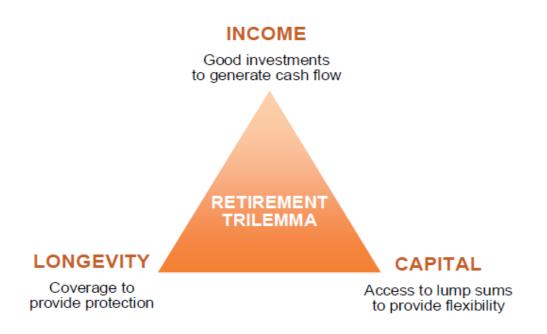




Partial annuitisation

Independent validation of role in portfolio construction

- Mercer developed retirement income portfolio construction guidelines
- Based around the retirement 'trilemma'

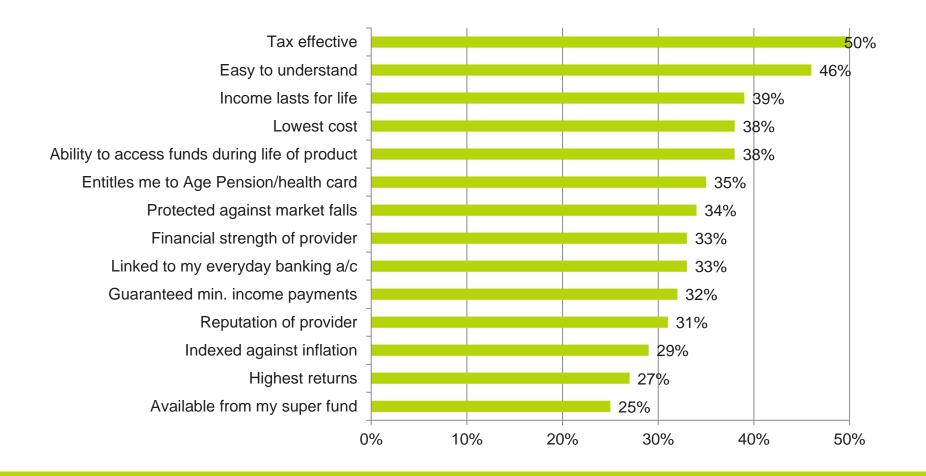




1. Source: Mercer, Partial Annuitisation: Retirement Income Portfolio Guidelines 2013

What pre-retirees want - 2013

'Very important' features of retirement income products

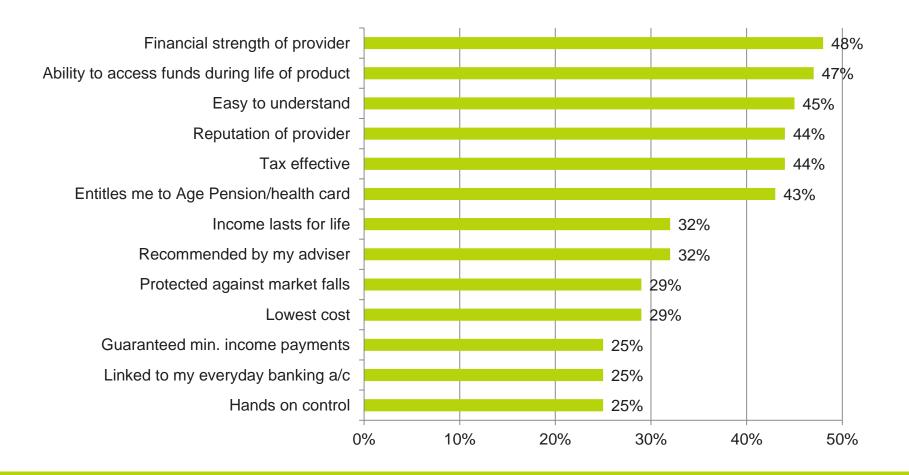




Source: 2014 Investment Trends Pty Ltd, 2013 Retirement Income Report, n=1483

What retirees want - 2013

'Very important' features of retirement income products





Source: 2014 Investment Trends Pty Ltd, 2013 Retirement Income & Planner Report, n=911

2012 'real stories' campaign



13



challenger 🚱





2014 'retirement on paper' campaign



Challenger 'Retirement on Paper' - Tree



Closing remarks

- There is no silver bullet
- 'New' lifetime annuities are experiencing exponential growth
- They meet members' guaranteed retirement income needs
 - Guaranteed income for life
 - Access to capital
 - Simple with no product fees
- One simple innovation allowed them to be evaluated on their merits
- This innovation was driven by listening to retirees/members
- Role and value of partial annuitisation not a binary equation



Questions from the floor

