



THE UNIVERSITY OF  
**AUCKLAND**  
Te Whare Wānanga o Tāmaki Makaurau  
NEW ZEALAND

# Guide for Parents and Whānau



**No.1**  
New Zealand  
University<sup>1</sup>



**No.1**  
Global Impact  
Ranking<sup>2</sup>



**Top 50**  
in the world for  
13 subjects<sup>3</sup>

# *Nau mai, haere mai* *Welcome to the* *University of Auckland*



Moving from secondary school to university is one of life's major milestones. It's a key time of change as students transition not only into tertiary education, but also into adulthood.

As a parent or guardian, you want your son or daughter to earn a quality degree that will equip them for whatever life paths they choose. But you also want to know that during their time at university they're happy, safe and supported – and that they're making the most of the opportunities presented to them.

At the University of Auckland we want the same thing. We're committed to a safe and inclusive environment for all. While academic success is our cornerstone, we also offer all sorts of opportunities for students to get involved, to make friends, and to feel at home on our campuses and in our city. And if the transition proves challenging, we have support on hand.

Starting university is a big step for your son or daughter – and also for you. This guidebook will help you to make well-informed decisions.

We're glad you're considering the University of Auckland and look forward to welcoming your family into ours.

**DAWN FRESHWATER**

Vice-Chancellor

The University of Auckland



**Cover attributions:**

<sup>1</sup>Times Higher Education and QS World Rankings 2020; <sup>2</sup>Times Higher Education University Impact Rankings 2020;

<sup>3</sup>QS World Rankings by Subject 2020



# Contents

## About this guide

Students seek advice from many people when making decisions about what and where to study. This guidebook is designed for parents, guardians, whānau, and caregivers. The content is based on common parental enquiries and is an accompaniment to the University of Auckland *Undergraduate Prospectus*. Please refer to the prospectus for more detailed information about matters such as our range of programmes, entry criteria, fees and services. View it online or request a copy to be posted to you.

[www.auckland.ac.nz/prospectus](http://www.auckland.ac.nz/prospectus)

Why the University of Auckland?	4
Auckland City – a home away from home	5
Accommodation	6
Halls of Residence Comparison Chart	8
A solid foundation for employment	10
Student support and services	12
Tips for parents	18
Key information	22
Where to find more detailed information	28
Glossary	30
Useful contacts	31

*The University is committed to being safe, inclusive and equitable. In this publication, we often refer to you as the “parent” and the young adult you are supporting as “your son or daughter”, but we acknowledge that many people define themselves differently. To learn how the University supports gender diverse students visit [www.equity.auckland.ac.nz/lgbti](http://www.equity.auckland.ac.nz/lgbti)*

*Disclaimer: Although every reasonable effort is made to ensure accuracy, the information in this document dates from February 2021. It is provided only as a general guide and is subject to alteration. For the latest information, please refer to our website or the current Calendar of the University of Auckland.*

# *Why the University of Auckland?*

---

A student's choice of university is primarily influenced by the degree programme they wish to pursue, along with each prospective institution's reputation in that field.

But there are many other things to consider, including:

- City setting and accommodation, page 5
- Career planning, development and employability assistance, page 10
- Student support and services, page 12

You have strong reasons for choosing the University of Auckland.



# Auckland City – a home away from home

Students here enjoy all the lifestyle, experiences, amenities and other advantages of a vibrant city. The climate is warm and the cityscape is remarkable. The dramatic beauty of the land and harbours echoes out to sea by way of Rangitoto, Waiheke and the other islands of the Hauraki Gulf. On this crooked neck of land, natural splendour combines with urban vitality, and it's a great place to live!

## Where are the University of Auckland campuses?

City, Grafton and Newmarket are our inner-city campuses, where most students are based. Just a short bus ride away is Epsom Campus, our venue for Education (Teaching), Social Work, and Sport, Health and Physical Education. Epsom Campus is scheduled to close by the end of 2024, and its programmes will relocate to City Campus. We've balanced this with our new South Auckland Campus, Te Papa Ako o Tai Tonga, which is in Manukau. We're proud to continue our 20 year presence in the area, providing an alternative location for students in South and East Auckland. In Manukau we accommodate Education and two University preparation programmes, New Start and the Tertiary Foundation Certificate. Students can also undertake the first semester of a Commerce degree there.

The Tai Tokerau Campus Te Papa Ako o Tai Tokerau is located in the Whangārei city centre and is home to around 200 students who wish to live and study in the North. University preparation programmes New Start and the Tertiary Foundation Certificate are offered there

and the Faculty of Education and Social Work deliver a selection of teacher education and postgraduate study options so that students can complete their qualifications in Northland.

We also have campuses for postgraduate study at Leigh (Marine Science) and at the University's Goldie Wine Estate on Waiheke Island (Wine Science).

[www.auckland.ac.nz/campuslocations](http://www.auckland.ac.nz/campuslocations)

## Getting settled

Auckland might seem like a big place at first. It takes a few weeks to get orientated. Luckily our campuses and student accommodation are near the central city, so everyone quickly gets their bearings.

There's plenty of opportunity to ease into things. It's a short stroll to downtown Auckland, shopping precincts, cafés, live theatre, concerts, museums, galleries and sports venues.

\*QS World Rankings by Subject 2020

## Getting around

While Auckland's suburbs are spread out, the centre of the city is compact and walkable. Car parking can be expensive, so walking, cycling or taking public transport are good options.

For wider travel, the bus, train and ferry systems are comprehensive, affordable and reliable. Students get a discount too.



**Top 50**  
in the world for  
13 subjects\*

# Accommodation

A place to call home is central to a happy life. We understand that you might feel apprehensive about finding your son or daughter somewhere to live. So here's how we can help. We now offer more accommodation options than ever before, from catered Halls of Residence to self-catered flats and apartments. Across all our accommodation options, we have beds for over 4400 students.

Our first-year Halls of Residence are carefully crafted environments that promote students' academic, social and personal growth. We want everyone to enjoy all the fun of Hall life – whilst also benefitting from a quiet lifestyle when study is the priority!

Each Hall community is supported by a Resident Manager, Resident Coordinators and teams of Resident Advisers who live on site. They always have plenty of activities planned to ensure everyone gets to know each other. Most new residents make friends and settle in quickly, but some take a little longer to fully adjust. If this occurs, their Resident Manager will be happy to offer extra support. In this and many other ways, our staff place student safety and support amongst their most crucial duties.

Note also that some of our residences provide facilities such as wheelchair access and specially fitted bathrooms. Guide dogs can be accommodated in O'Rorke Hall.

## Catered accommodation

In our catered residences, accommodation fees go a long way! They cover room, meals, utilities such as water, internet and electricity and access to University recreation facilities.

Breakfast, lunch and dinner are served on weekdays, with brunch and dinner on the weekends. We offer meat, vegetarian, vegan and halal meals, as well as dairy- and gluten-free options. Packed lunches and late dinners are available by arrangement.

In all residences, the facilities include one or more communal lounges, a games room, solo and group study rooms, one or more TV lounges, a music room, free Wi-Fi and laundry services. We organise social and recreational events throughout the year, as well as academic mentoring and informal study groups.

### Grafton Hall

Reopened in 2019, Grafton Hall has been completely redeveloped, echoing the spirit of the original but offering modern communal facilities and spacious bedrooms. Nestled within the city fringe, we're close to the Grafton and Newmarket Campuses, and only a short walk from the City Campus.

[www.auckland.ac.nz/grafthonhall](http://www.auckland.ac.nz/grafthonhall)

### O'Rorke Hall

O'Rorke's unique layout is configured as pods of four to seven single bedrooms, each sharing a bathroom. There's a communal lounge on every floor. Residents can also enjoy the flood-lit basketball court, games room and BBQ patio. O'Rorke is just five minutes from the City Campus.

[www.auckland.ac.nz/ororkehall](http://www.auckland.ac.nz/ororkehall)

### University Hall – Towers

With comfortably furnished single rooms throughout a modern dual-tower complex, University Hall-Towers also offers ample study spaces, social lounges and an astro-turf half court. Just five minutes from the City Campus, this residence is right next to the Elam School of Fine Arts.

[www.auckland.ac.nz/unihalltowers](http://www.auckland.ac.nz/unihalltowers)

### Waipārūrū Hall

Opened in February 2020, Waipārūrū is our first Hall to offer a selection of meal options from multiple food stations. At each service, diners can choose from various cuisines. Single bedrooms are standard. Waipārūrū is just a five-minute walk from the heart of the City Campus.

[www.auckland.ac.nz/waiparuruhall](http://www.auckland.ac.nz/waiparuruhall)

## Applying for a place

Applications open on 1 August each year. We make our first offers in early October. So your son or daughter should apply for accommodation ahead of being offered a place in a programme. We strongly encourage them to complete their application before 15 September to be considered in the first offer selection process.

Applicants who are offered a place in this first round will be notified by email. To accept, residents must fill out the online residential agreement and pay a deposit, which will be credited to their account as an advance on rent. (It's not an additional fee.) In 2021, the deposit was \$650, plus \$100 administration.

Those who don't receive a first offer, or who apply after 15 September, will be waitlisted for later vacancies.

## Returning students

Following their first year, many students wish to continue in University accommodation. We welcome that. We have accommodation options available to suit all students throughout their time at University.

For those who'd prefer accommodation outside the University residences, we can assist with private accommodation options, short-term accommodation options, tenancy advice and up-to-date Auckland rental market information. We also offer flatting seminars each year to provide our students with relevant information, tips and tools to help them successfully navigate the rental market.

*All the fun of Hall life +  
quiet times for study  
→ academic, social and  
personal growth*



# Halls of Residence Comparison Chart

	  	No. of beds		Age range	Weekly rate*	Yearly rate*
<b>Grafton Hall</b>	Multi-storey corridor-style residence Standard single rooms across 3 buildings Multiple single occupant bathrooms located throughout each floor	324	✓	17-19	Single room: \$408	Single room: \$15,832.29
<b>O'Rorke Hall</b>	Pod-style high rise residence Single rooms: 311 Large single rooms: 55 Shared unisex bathroom facilities	366	✓	17-19	Single room: \$398 Large single: \$424	Single room: \$15,450.86 Large single: \$16,442.57
<b>University Hall – Towers</b>	Corridor-style high rise residence Single rooms Shared unisex bathroom facilities	442	✓	17-19	Single room: \$408	Single room: \$15,832.29
<b>Waipārūrū Hall</b>	Corridor-style high rise residence Standard single rooms across 2 towers Multiple single occupant bathrooms located throughout each floor	786	✓	17-19	Single room: \$412 Large single: \$435	Single room: \$15,984.86 Large single: \$16,619.14
<b>Self-catered residence with optional meal plans available</b>						
<b>Waipārūrū – Whitaker Block</b>	Corridor-style three-storey residence Single room: 146 Twinshare room: 14 Twinshare deluxe: 8 Shared unisex bathroom facilities. Ensuite bathrooms in deluxe rooms only.	168	✗	17-24	Single room: \$277 Twinshare: \$210 Twinshare deluxe: \$235	Single room: \$10,835.57 Twinshare: \$8,280.00 Twinshare deluxe: \$9,233.57

Utilities (power, water and gas) are included in fees for all Halls. Wireless internet is available throughout the Halls.

						
✓	Study room Music room Academic mentoring programme	TV lounge Common rooms Games room	Basketball court	✓	✗	10–15 mins
✓	Study room Music room Academic mentoring programme	TV lounge Common rooms BBQ area Games room	Astroturf sport court	✓	✓	5 mins
✓	Study room Study pods Music room Academic mentoring programme	TV lounge Common rooms Games room	Half-size astroturf sport court	✓	✓	5 mins
✓	Study room Music rooms Academic mentoring programme Meeting rooms	TV lounge Common areas BBQ area Games area	✗	✓	✗	5 mins
✗	All facilities available in Waipārūrū plus: Computer lab with printing facilities Study room	BBQ area Games area Communal lounge Communal kitchen Library	Astroturf sport court	✗	✓	8 mins

## Facilities and services key

-  Property features
-  Room configurations
-  Bathroom configurations
-  Mobility impairment access
-  Cleaning and linen services
-  Car parks – at additional cost
-  Lockable bike shed available
-  Academic facilities available
-  Full catering included in fees
-  Recreation facilities available
-  Sports facilities available
-  Walking distance to the main University Library

\* All fees quoted are for the 2021 Academic Year and are therefore indicative only.

# A solid foundation for employment

We're proud of our international rankings. We're the highest-ranked university in New Zealand and within the top 100 internationally.\* Our graduates are global citizens who can include a widely respected qualification with any job application.

Our bachelors degree programmes help students to sharpen their skills and knowledge in specific academic areas. They also instil broader, transferable skills that help graduates adapt well to the different roles they may take on during their career. Even more directly, some of our academic programmes include internship opportunities.

Auckland City abounds with fantastic work opportunities, both part-time work while the University is in session and full-time during holiday breaks. In these ways, students can earn some extra cash – and at the same time increase their employability by gathering experiences and absorbing workplace culture.

And eventually there's graduate employment to consider. The head offices of many large New Zealand companies and branches of international companies are located close to the University in the Auckland CBD.

Employers often field a great many applications for just one job. A respected qualification can really help your son or daughter to stand out. With the University of Auckland on their CV, they're showcasing a high quality education.

## Career Development and Employability Services (CDES)

As the University's award winning career service, we support students on their employability journey. Our services are available from a student's first year, right through to three years after they graduate.

We run regular workshops, career education events, and one-on-one sessions. We provide career support and interview preparation. We also deliver targeted programmes for specific groups of students, including international, Māori and Pacific, high performing athletes and postgraduate students. Through our career expos and recruitment events, we connect students with leading employers, both local and international.

[www.cdes.auckland.ac.nz](http://www.cdes.auckland.ac.nz)



\* Times Higher Education and QS World Rankings 2020



# Student support and services

When your son or daughter starts their journey with us, they'll enter a vibrant community of 40,000 students. That's obviously a large number, but life here is far from impersonal. It's a place where like minds meet, diversity abounds, friendships deepen, and networks thrive. There's a great sense of community. We have excellent facilities and support networks for students. And we're committed to ensuring that our University is safe and inclusive for everyone.

Our varied student services promote your son or daughter's academic success, personal wellbeing and enjoyment of life.

Our offerings include support groups and advocacy, health and counselling services, well-resourced libraries, information commons, computer rooms, clubs and student associations. A full list and information can be found online.

**[www.auckland.ac.nz/studentssupport](http://www.auckland.ac.nz/studentssupport)**

These facilities and services are available to all students of the University. Faculties may also offer additional services tailored to their students' needs. So check the faculty websites for information on what each offers.

## Orientation

Orientation events are held the week prior to and over the first few weeks of semester. Encourage your son or daughter to make a running start by attending Orientation events for their programme of study. These include a welcome pōwhiri and sessions that outline what they'll be studying and how we can look after them through our support services.

More generally, Orientation is a chance for first-year students to get their bearings; be introduced to their programme of study; meet other students; join clubs; sort out their transport discounts; and attend social events such as concerts, shows and parties.

An important part of Orientation is our annual Māori and Pacific students' welcome, which is also open to whānau, families and communities of support.

Visit our New Students webpages for information to supplement what your son or daughter will learn during Orientation.

**[www.auckland.ac.nz/newstudents](http://www.auckland.ac.nz/newstudents)**

## Academic support from Libraries and Learning Services

### Information for assignments

Students can go to the Libraries and Learning Services website to access subject guides and to search electronic resources such as databases, e-journals and e-books. Most electronic resources can be accessed via the website anywhere, anytime, with a University username and password. There's also the option to come into a library to ask for advice or to access short loan materials, books, journals and special collections.

**[www.library.auckland.ac.nz](http://www.library.auckland.ac.nz)**

### Learning essentials

Perhaps your son or daughter wishes to strengthen their essential academic and research capabilities. We offer online resources that will help with time management, note-taking, writing, presenting, exam preparation and more. Basic study skills questions can be answered at a library or information commons helpdesk, and in-depth queries may be referred to a Learning Adviser.

**[www.learningessentials.auckland.ac.nz](http://www.learningessentials.auckland.ac.nz)**

## UniGuides, mentors and support programmes

We aim to make your son or daughter's first semester easier by connecting them with a student mentor who can show them the ropes.

UniGuides are current students who volunteer their time to welcome new students and foster a positive transition to university life. Your son or daughter can sign up for a UniGuide mentor for their first semester. Their UniGuide will support them with tips and advice. They'll let them know about the different events and activities on campus, check in on them and answer questions.

[www.auckland.ac.nz/uniguide](http://www.auckland.ac.nz/uniguide)

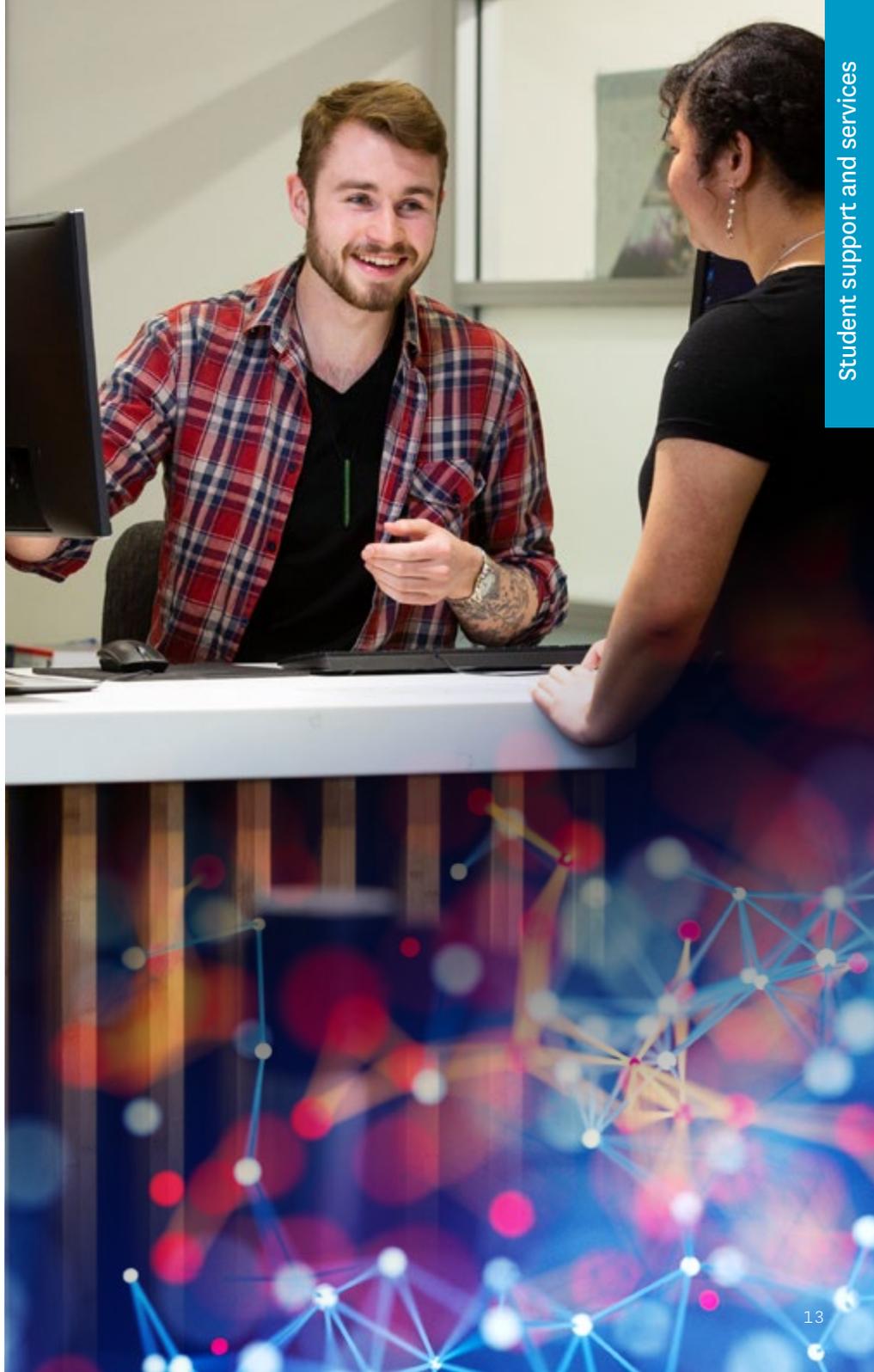
## AskAuckland Central

Our main information centre is in Alfred Nathan House, 24 Princes Street (entrance at rear of building). We provide information about general student life, all the degree programmes offered here, and application/enrolment. You can view FAQs online, call in to our office, email us, or phone in!

[www.askauckland.ac.nz](http://www.askauckland.ac.nz)

[studentinfo@auckland.ac.nz](mailto:studentinfo@auckland.ac.nz)

0800 61 62 63 or +64 9 923 1969



## Māori students

The role of Pro Vice-Chancellor (Māori) reflects our deep commitment to the ongoing welfare and increasing success of Māori students.



### **Ahorangi Professor Dame Cynthia (Cindy) Kiro** **Ngā Puhi, Ngāti Kahu, Ngāti Hine Ihonuku (Māori)** **Pro Vice-Chancellor (Māori)**

E ngā rau rangatira o ngā rohe o Aotearoa Niu Tīreni. Ngā mihi nui ki a koe me o koutou whānau. Nau mai ki Waipapa Taumata Rau

The office of the Pro Vice-Chancellor (Māori) focuses on strengthening the Māori profile within and of the University of Auckland. It currently includes our Kaiarataki, Michael Steedman (Ngāti Whātua Ōrākei, Ngāti Whātua ki Kaipara, Te Uri o Hau), Kaimanaaki, Te Amorangi Rikirangi-Thomas (Ngāti Pikiao, Ngāti Whakaue, Ngāti Ranginui), and Kaiāwhina Huarangi Cathrine Taylor (Ngāti Maniapoto, Ngāti Awa). We advise the Vice-Chancellor, University Council, Senior leadership team and executive, staff members and the wider University community on appropriate engagement strategies with the Māori community.

Our office supports Waipapa Marae, located on the City Campus and helps to maintain the connection to Te Aka Matua ki te Pou Hawaiki Marae located at Epsom Campus.

At the faculty level, I work with Deans, Academic leaders, Kaiārahi and others to support both academic and professional staff. I also maintain working relationships with Māori student groups, principally Ngā Tauira Māori (The Māori student association).

We work closely with the Centres of Research Excellence (CoREs), which include Ngā Pae o

te Māramatanga. Ngā Pae o te Māramatanga undertakes and invests in research concerning the needs and opportunities arising in Māori communities.

We also convene Rūnanga. Rūnanga is a Māori staff and student forum which reports to University Council. Rūnanga advises University management on operational matters relevant to the delivery of strategic directives for Māori.

Whāia te iti Kahurangi, kia piki ake ki ngā taumata pai ki a koe, kia mau ai ngā taonga i tuku iho mai i ngā mātua tūpuna.

Ihonuku Māori, Ahorangi Cindy Kiro

[www.auckland.ac.nz/maoristudents](http://www.auckland.ac.nz/maoristudents)

I whakawātea rā a Kahurangi Cindy Kiro i te tūranga Ihonuku Māori (Pro Vice-Chancellor Māori) ki te tūranga o Tumu whakarae ki Te Apārangi (The Royal Society of New Zealand) kei Whanganui-a-Tara. E te Kahurangi, e kore e mimiti ngā mihi nui me ngā whakaaro pai mōu mai i tōu whānau i konei.

In February 2021, Professor Kiro became the Chief Executive of The Royal Society of New Zealand Te Apārangi. Her successor here is yet to be appointed. We wish to acknowledge Dame Cynthia's extraordinary leadership, vision and achievements whilst at the University of Auckland – and congratulate her on her extremely significant new appointment.



## Pacific students

The role of Pro Vice-Chancellor (Pacific) reflects our deep commitment to the ongoing welfare and increasing success of Pacific students.

### The Fale Pasifika

The Fale Pasifika is an iconic building on campus. For the University's Pacific community, the Fale is our spiritual home.

Our Fale Pasifika plays an important role as the touch-point between the University and Pacific communities. For most Pacific communities, such a fale is more than just a physical structure: it is their point of reference for activities that are central to their cultural expression, and it gives them a sense of place and community. The University's Fale Pasifika plays a similar role in our outreach, engagements and relationship with the diverse Pacific communities.

[www.auckland.ac.nz/pacificstudents](http://www.auckland.ac.nz/pacificstudents)

### Tuākana programme

Tuākana is a University-wide mentoring and tutoring programme for Māori and Pacific students. Based on the concept of older siblings supporting younger ones, Tuākana helps students transition to University life and achieve academically. Tuākana will connect your son or daughter with senior Māori and Pacific students, academic teaching staff and key people across the University through tutoring, mentoring and workshops. Dedicated Tuākana staff and spaces are in every faculty. Students who engage with Tuākana are more likely than others to improve their grades.

[www.auckland.ac.nz/tuakana](http://www.auckland.ac.nz/tuakana)

### Toeolesulusulu Associate Professor Damon Salesa Satapuala and Falealupo, Samoa; Glen Innes Pro Vice-Chancellor (Pacific)

Kia ora, Talofa lava, Kia orana, Malo e lelei, Fakaalofa lahi atu, Bula Vinaka, Fakatalofa atu, Halo Oloketa, Ia Orana, Maui, Aloha, Malo ni, Hafa Adai and welcome to Aotearoa New Zealand's world-ranked University, Te Whare Wānanga o Tāmaki Makaurau.

I warmly welcome your interest in the University of Auckland, one of the Pacific's leading research universities. By studying with us, your son or daughter will be taking their first step towards academic excellence, and our many award-winning teachers and researchers can help them to reach their potential.

A qualification from the University of Auckland helps prepare students for a successful career in a vast range of fields and industries. Our Pacific graduates are leaders not only in their diverse Pacific communities but also in their respective fields and professions in New Zealand and internationally.

We have strong support networks to promote your son or daughter's success, and there are many generous scholarships available. My team and I are here to assist them in their journey, and we look forward to getting to know them better. Soifua ma ia manuia!

Toeolesulusulu Associate Professor Damon Salesa

[www.auckland.ac.nz/pacificstudents](http://www.auckland.ac.nz/pacificstudents)



## Keeping healthy

We provide on-campus health, medical and counselling services for students. For domestic students, the costs of medical and health appointments at University Health and Counselling are lower if they register with us as their primary health organisation. Our great team of counsellors and psychologists also offer a confidential counselling service.

[www.auckland.ac.nz/health](http://www.auckland.ac.nz/health)

## Keeping fit

Students can also keep fit and healthy by joining the University Rec Centre. The Rec Centre offers group fitness classes, specialised programmes, and a large open plan gym with modern functional equipment. If your son or daughter is living in one of the University's Halls of Residence they will automatically receive membership.

[www.auckland.ac.nz/recreation](http://www.auckland.ac.nz/recreation)

## Student Disability Services

Student Disability Services can provide support for students with a wide range of impairments, both visible and invisible. Perhaps your son or daughter lives with an impairment that impacts their studies. They may have had special conditions for study and exams at school. If so, they should contact us for a confidential chat about how we may be able to help them succeed at University.

We recommend that students and their families get in contact with us early so we can ensure we have everything in place to best support them when they begin their studies with us.

[www.disability.auckland.ac.nz](http://www.disability.auckland.ac.nz)

## Clubs, sports and social events

Interests outside of study help busy students to create balance in their lives. Clubs, sports and social events are great ways to meet people while pursuing personal interests. We encourage students to keep up interests that they already love but also to try something unfamiliar.

Our 250 plus clubs and societies include tramping, canoeing, photography, politics, anime, faith, cultural groups and many more. By joining one of the sports clubs, students can continue with their interest from secondary school or else take up something new. They can also represent their faculty in sports tournaments or get a group of friends together to play in the social sport league. Information is on the website.

[www.auckland.ac.nz/clubs](http://www.auckland.ac.nz/clubs)

## Co-curricular Recognition Programme

The University offers a range of rich experiences beyond the classroom, including volunteering, leadership opportunities and innovation activities. In this way, the University actively encourages, and officially recognises, students' involvement in co-curricular activities that develop skills and knowledge in a meaningful way.

[www.auckland.ac.nz/cocurricular](http://www.auckland.ac.nz/cocurricular)

## International students

We offer specialist support for international students, aiming to ensure that their stay in New Zealand is as comfortable and enjoyable as possible. We provide a 24/7 emergency number, pastoral care, Student Visa assistance, an International Orientation, and English language assessment and support. We also offer every new international student a free airport pickup. Our driver will be there to meet and greet your son or daughter at the airport. They will take them to their accommodation and ensure they are handed over safely to the accommodation staff or host family.

[www.international.auckland.ac.nz](http://www.international.auckland.ac.nz)



# Tips for parents

In the previous sections, we've outlined some of the University's key benefits and offerings. Now that you know the general lay of the land, here are some ways to support your son or daughter's journey through it!

## What's it like at Uni?

Whether or not you've been to university yourself, you might be wondering how things are these days. Students learn through a mix of lectures, tutorials, laboratories, workshops, group work, individual study, assignments and studio work. The exact combination depends on the subjects they study.

### The Inside Word student blogsite

If you want to hear directly from a great bunch of current students, tap into The Inside Word. It's a University of Auckland blogsite where undergraduate students share their experiences. Our bloggers cover all sorts of topics – describing both the highs and lows of their University life, offering valuable advice, and answering readers' questions. The Inside Word is a great way for school students to engage directly with our crew of bloggers for a fun, vivid and highly authentic glimpse of what their own future may hold. And there's no reason why parents shouldn't click in for a look as well!

[www.auckland.ac.nz/theinsideword](http://www.auckland.ac.nz/theinsideword)

## Deciding what to study

### Subject Guide for School Students

Your son or daughter will benefit from talking with you about the subjects, topics and careers that interest them. They should research the school subjects they need to take in order to ensure they can apply for study in those areas at University. In our annually updated *Subject Guide for School Students*, we list both the required and the recommended school subjects that students should take at school as preparation for each of our programmes.

[www.auckland.ac.nz/school-subject-guide](http://www.auckland.ac.nz/school-subject-guide)

### Future Student Guide

Designed primarily for school leavers, the Future Student Guide helps readers to explore career pathways and study options. It offers personalised suggestions for what to study here. The suggestions are based on each individual's subject interests, career ideas, and personality. If your son or daughter has completed NCEA Level 2 study or above, they can also check if they're on track for meeting the requirements for a suggested study option. This indication is based on their results. All of this is saved to the student's profile so they can discuss their options with their careers adviser, family, or the University when they are ready.

<https://guide.auckland.ac.nz>

The Ministry for Business Innovation and Enterprise provides information on the present and projected demand for skills as well as current income expectations.

[www.mbie.govt.nz/occupation-outlook](http://www.mbie.govt.nz/occupation-outlook)

Remember too, that Schools Advisers from our Schools Partnership Office visit secondary schools across New Zealand to help students with their questions. They also hold information evenings for parents. Check for upcoming events online.

[www.auckland.ac.nz/parents](http://www.auckland.ac.nz/parents)

## Your World Your Way

Your World Your Way is a new interactive experience that aims to help future students feel at home. Students can answer a few simple questions before being presented with a tailored desktop that's just for them. It can help future students and their whānau to explore the University and what it offers.

<https://yourworld.auckland.ac.nz/>

## Timetabling

Students use the University's online Timetable Planner each semester. They enter all their details, and it creates the best possible fit. The Planner details the lectures, tutorials, lab work and any other classes they need to attend. Students usually have gaps between lectures and may even have days with no classes at all.

[www.auckland.ac.nz/timetableplanner](http://www.auckland.ac.nz/timetableplanner)

## Class time and study time

Students have great independence at university compared to what they experienced at secondary school. University students need to organise their own time for independent study, which includes readings, assignments and exam preparation. As a rule, they should allow two hours of independent work for each hour of class time. But this is not a hard and fast rule. Your son or daughter will learn how to manage their time depending on the requirements of their courses. Inevitably, there will be times when they feel under pressure with multiple deadlines to manage.

They need to be proactive by seeking out advice and direct help – as no one will be following up on their movements, checking whether they attend lectures, or making sure they understand what an assignment involves. There are lots of people willing and ready to help, but students need to make the initial contact.

A UniGuide or a Māori or Pacific Tuākana mentor can help your son or daughter transition through the freedoms and expectations of University life. Libraries and Learning Services are another great port of call. (See pages 12 and 13.)

Also, each faculty has a students' centre, where advisers are on hand with all sorts of advice about courses and programmes.

[www.auckland.ac.nz/uniguides](http://www.auckland.ac.nz/uniguides)

[www.auckland.ac.nz/tuakana](http://www.auckland.ac.nz/tuakana)

[www.library.auckland.ac.nz](http://www.library.auckland.ac.nz)



## Where does the year go?

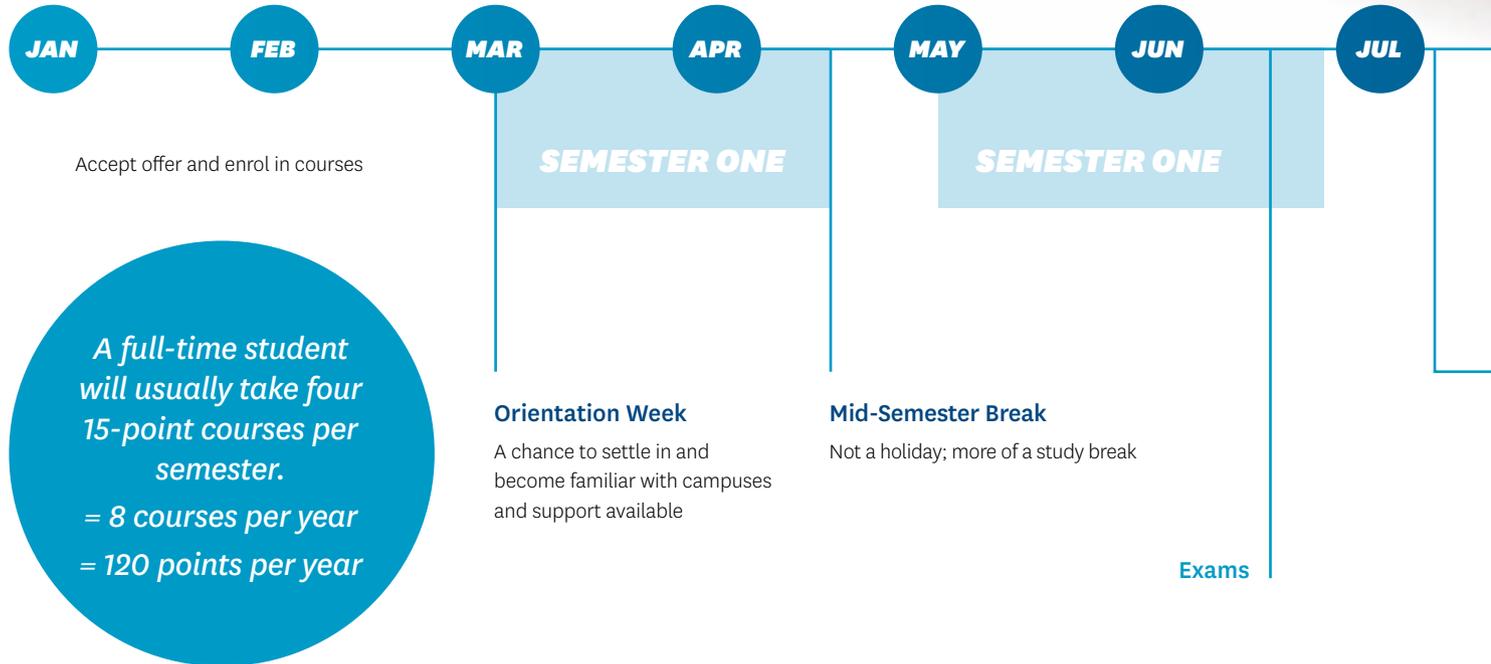
Life for first-years is often described as a rollercoaster ride: waiting, waiting; exciting but scary; slow then fast; up then down; and away we go again in Semester Two!

New students often experience times of celebration and exhilaration in the first few weeks. Everything is novel as they settle in after the whirlwind of Orientation Week – the fascination of academia, their new friends, a rapidly expanding social life and the thrill of independence.

So much for honeymoons! Next comes the famous week-five shockwave. Suddenly the first assignments for many courses fall due at around the same time, along with tests and other mid-

semester assessments. All the upbeat activity of the early weeks falls flat, and excitement easily turns to anxiety as multiple challenges bite in. Our staff in University accommodation, student health, support and counselling services are fully ready for this annual pressure point. They're experienced at guiding students through the thicket, and they have strategies for identifying and reaching out to those who need help. But do encourage your son or daughter to take the lead and access help early on if they feel their anxiety rising.

Your support will be invaluable for an extended and indefinite period as your son or daughter begins to navigate daily life on their own. Talk them through the transition. Their new-found autonomy is helping them learn to be self-sufficient, solve problems, manage emotional stress, and develop resilience. Their rapidly expanding life experience is helping to build their future.



## How you can support your son or daughter

One week your son or daughter is calling you every day, the next week they aren't even replying to your texts! They'll experience a complex range of emotions as they navigate University life. As a parent, you can help prepare, encourage and support them as they begin their journey at the University of Auckland.

**Support** your son or daughter but don't do everything for them. It's important they take responsibility for informing themselves and checking what they need to do.

**Prepare** them for financial success. Talk them through their expected expenses and discuss how to budget accordingly. This will help them to develop financial responsibility and decrease the stress of living on a student budget.

**Motivate** them to practise healthy habits while at University. Now is the time for them to take ownership of their health and wellbeing.

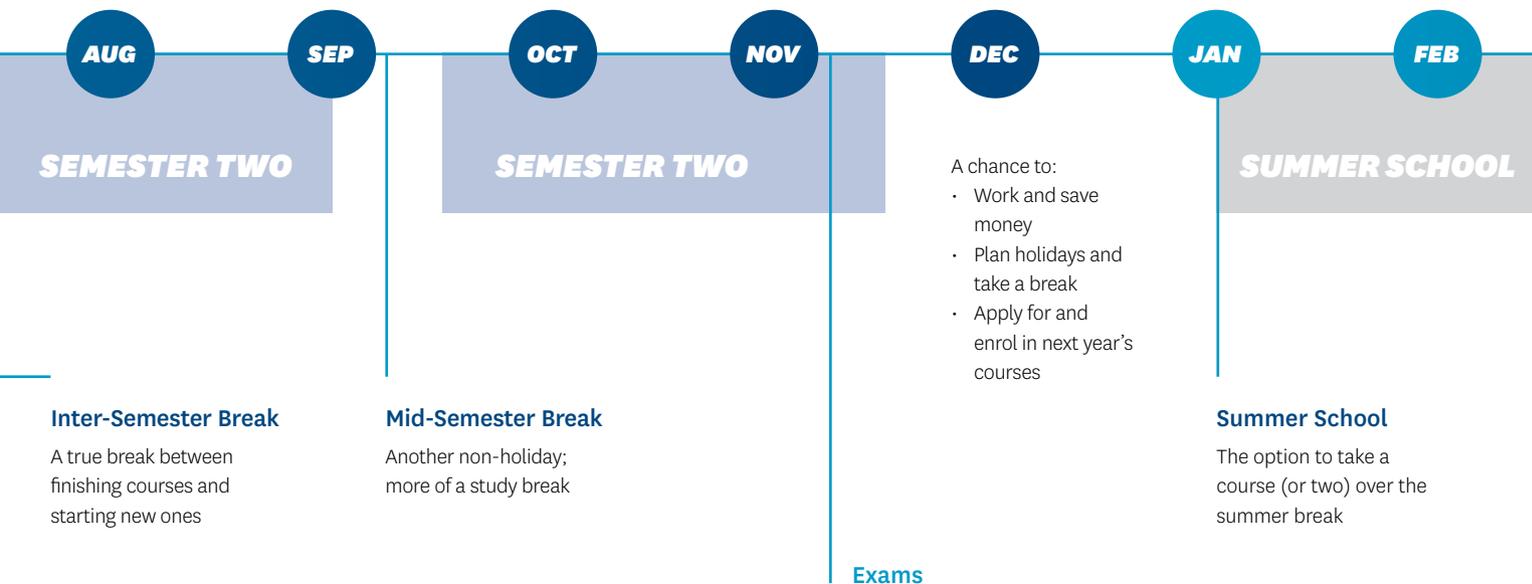
**Encourage** them to get involved with activities on campus. Not all learning takes place in the classroom, and research shows positive outcomes for those who actively engage in wider University life. There are many clubs, societies and communities to complement their academic experience.

**Familiarise yourself** with the resources available to students at the University of Auckland. Your son or daughter may turn to you with an issue or concern. You can empower them by discussing available services and encouraging them to access those that will be useful. We can help with many things, including academic skills, course planning, counselling and targeted support for students with disabilities.

**Take an interest** in their workload each semester and talk about the assignments and exams they have. Offer your proofreading skills if you think this may be helpful. Note exam dates so you know when they'll be busy studying and for what.

**Send a care package** every now and then if they're living away from home. Fill it with the treats you know they love and things you think they might need. Ideas include home baking to share, sweet or savoury treats, socks, toiletries and stationery.

**Reassure** them that they can ask for help from the University's support staff and services if you know they're in a rough patch!



# Key information

Here are the essentials. The following pages summarise application and enrolment so you can see everything at a glance. Follow the hyperlinks for more detailed information.

## Our undergraduate degree options

It's very exciting for school students to explore the opportunities available and decide what to study. The University of Auckland has more than 50 undergraduate programmes available, from certificates through to bachelors degrees. Your son or daughter may have a study path worked out, or maybe they're keen to explore several options. In either case, our varied programmes provide many opportunities for success.

Most degree programmes consist of 120 points of full-time study per academic year. A three-year degree involves 360 points of study, while a four year degree involves 480 points. Most full-time students will complete eight courses in an academic year, although the number can vary.

Once a student has decided on a degree programme, they need to choose their major or specialisation. This is the core subject they will study. It makes up around one third of the courses they will enrol in for their degree. Note that many programmes allow for a double major.

Not all decisions need to be made before students embark on their first year. Depending on the programme, some of these decisions can be made during the first year of study or even the second year. Consult the programme pages of the current Undergraduate Prospectus or visit our website for details.

[www.auckland.ac.nz/futureundergraduates](http://www.auckland.ac.nz/futureundergraduates)

Perhaps you'd prefer to talk with us in person about degree options and planning a programme of study. Please feel free to visit AskAuckland Central, at 24 Princes St. (See p 28.) Each of our eight faculties has its own student centre as well. Look on each faculty's webpages for details.

We also warmly welcome students and parents to our annual Open Day, usually held on a Saturday in late August or early September.

[www.auckland.ac.nz/openday](http://www.auckland.ac.nz/openday)

### Conjoint degrees

We offer conjoint degree options too. In a conjoint programme, such as a BA/BSc, a student studies for two qualifications at the same time. They can graduate in a shorter timeframe than would be the case if they completed the two programmes consecutively.

Conjoints also allow students to combine different interests and gain a greater breadth of knowledge for their chosen career.

[www.auckland.ac.nz/conjoints](http://www.auckland.ac.nz/conjoints)

## 360 International

Depending on the programme your son or daughter pursues, they may be able to participate in a learning abroad experience (border restrictions permitting) and earn credits toward their University of Auckland degree. Overseas experiences enhance participants' personal skills, academic potential and employability. Options include semester-long exchanges, or shorter opportunities such as summer and winter schools, internships, leadership workshops and virtual opportunities. Many of our programmes are partially or fully funded.

[www.auckland.ac.nz/360](http://www.auckland.ac.nz/360)

[www.auckland.ac.nz/globalinternships](http://www.auckland.ac.nz/globalinternships)

[www.auckland.ac.nz/summerwinterschools](http://www.auckland.ac.nz/summerwinterschools)

[www.auckland.ac.nz/semesterexchange](http://www.auckland.ac.nz/semesterexchange)

[www.auckland.ac.nz/internationalvirtual](http://www.auckland.ac.nz/internationalvirtual)

## Our undergraduate degree programmes at a glance



### Arts

Bachelor of Arts

Bachelor of Communication\*

Bachelor of Global Studies (inter-faculty but administered by Arts)



### Business School

Bachelor of Commerce

Bachelor of Property



### Creative Arts and Industries

Bachelor of Architectural Studies

Bachelor of Dance Studies

Bachelor of Design

Bachelor of Fine Arts

Bachelor of Music

Bachelor of Urban Planning (Honours)



### Education and Social Work

Bachelor of Early Childhood Studies\*

Bachelor of Education (Teaching and TESOL)

Bachelor of Social Work

Bachelor of Sport, Health and Physical Education



### Engineering

Bachelor of Engineering

Bachelor of Engineering (Honours)



### Law School

Bachelor of Laws

Bachelor of Laws (Honours)



### Medical and Health Sciences

Bachelor of Health Sciences

Bachelor of Medical Imaging (Honours)

Bachelor of Medicine and Bachelor of Surgery

Bachelor of Nursing

Bachelor of Optometry

Bachelor of Pharmacy



### Science

Bachelor of Science

Bachelor of Advanced Science (Honours)

*\*Available in 2022, subject to standard regulatory approval*

For more information on our undergraduate degrees visit [www.auckland.ac.nz/programmes](http://www.auckland.ac.nz/programmes)

## Application and enrolment

The application process is now fully online. For more information and to make an Application for Admission visit [www.auckland.ac.nz/apply](http://www.auckland.ac.nz/apply)

The application process is also explained in the University of Auckland Undergraduate Prospectus, along with annually updated entry requirements for all programmes.

It's possible to apply for up to six programmes. The outcome generally hinges on Year 13 school results, although some students may receive conditional offers in advance of their results becoming available. Note that the application for some programmes involves additional assessment. For instance, an interview, audition, and/or a police check may be required. All this will be explained during the application process.

Parents sometimes get concerned that things aren't progressing or wonder if the application has been received. Your son or daughter can check their application status online at any time by signing into their Application for Admission.

Remember that your son or daughter is the person applying to study at the University, and any application details, grades or other personal

information can only be shared between the University and them. This ensures we comply with the New Zealand Privacy Act but also affirms that they are the adult responsible for all aspects of their application, enrolment and study while at University.

### Offers and conditional offers

University Entrance results (NCEA, Cambridge International or IB) are released a month or more after our application closing dates. Your son or daughter should apply for admission before the published deadline, which is usually in early December. We'll contact them in January when school results have been released, either making an offer of place in a programme or giving other advice.

For some programmes, we may make a conditional offer before school results are available. Applicants need to accept this conditional offer at the time. Once school grades and all other conditions have been assessed as met, the offer will be confirmed. Note that the University is able to access NCEA, Cambridge International and IB results directly. Your son or daughter does not need to send these to us. The Application for Admission includes sections where the applicant gives the required permissions (eg, their NSN number for NCEA).

## Undergraduate Targeted Admission Schemes (UTAS)

At the University of Auckland we have a range of admission schemes to improve access to higher education for equity groups. If your son or daughter is Māori or Pacific, has a disability, is from a refugee or low socio-economic background, and has not met the guaranteed entry score they may be eligible for inclusion in a targeted admission scheme.

[www.auckland.ac.nz/utas](http://www.auckland.ac.nz/utas)

## Preparation programmes

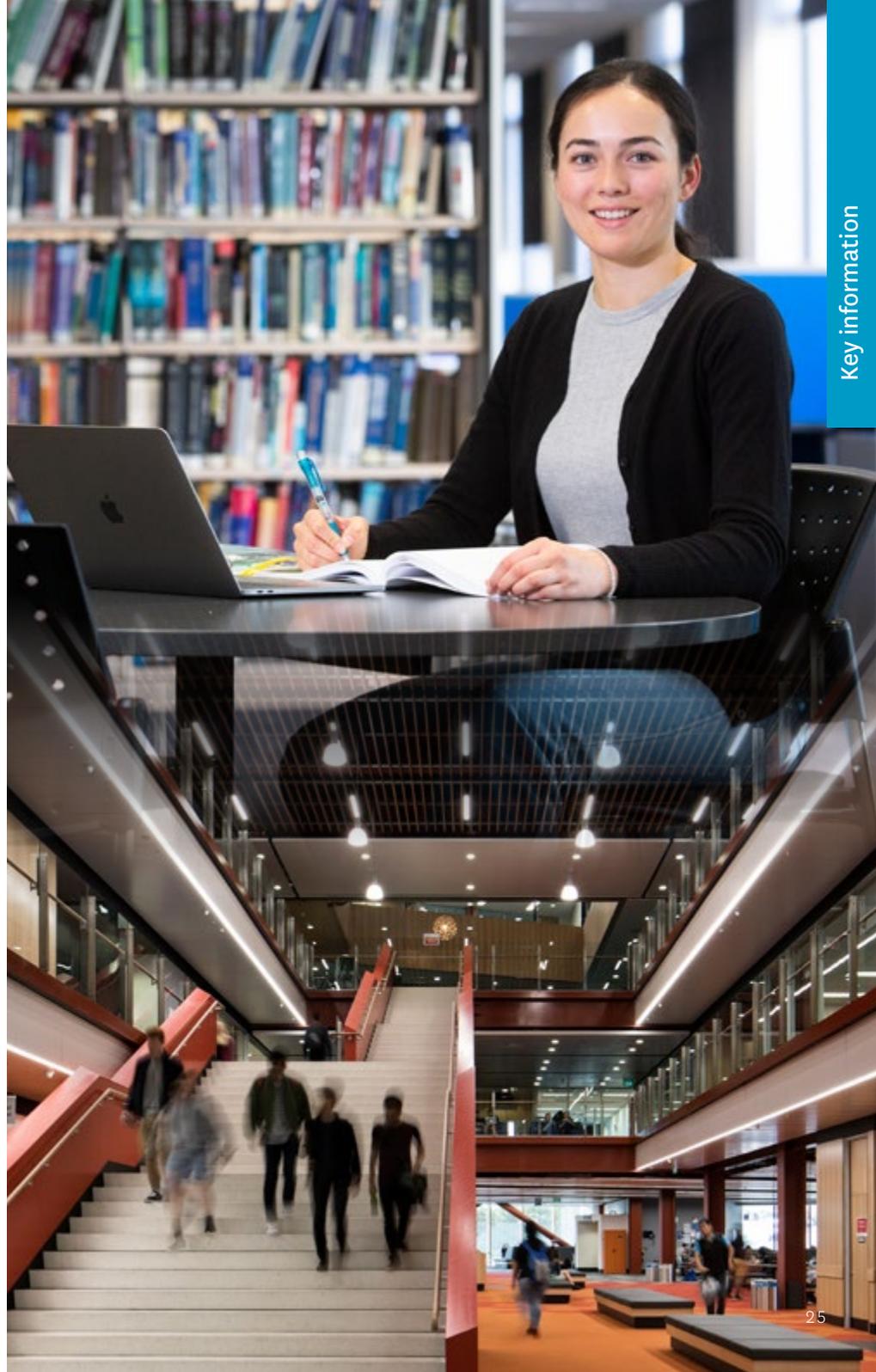
If your son or daughter attained University Entrance but didn't gain admission to their programme of choice, we'll send an email advising them to consider other options with us. For instance, the Bachelor of Arts and Bachelor of Science offer a wide range of courses they could consider. Good grades in these courses may provide an opportunity to reapply for the preferred programme(s) the following year.



If your son or daughter has not attained University Entrance, they may wish to complete one of our preparation programmes and then reapply. Options include the Tertiary Foundation Certificate (for school leavers), Tōia ki Waipapa and UniBound Summer (for Māori and Pacific school leavers), and the Certificate in Health Sciences (for students who wish to upskill for one of the programmes offered by the Faculty of Medical and Health Sciences). These programmes are all designed to help develop confidence and competence for studying at University.

The Tertiary Foundation Certificate is an accredited University Entrance qualification. It's built around pathways. If your son or daughter has gained University Entrance but not achieved a high enough rank score for their programme of choice, the TFC could be the answer. For instance, by completing the Engineering pathway with high enough grades, they could begin their Bachelor of Engineering degree the following Semester. A great many students have gained entry into a degree programme in this way.

[www.auckland.ac.nz/preparationprogrammes](http://www.auckland.ac.nz/preparationprogrammes)



## Fees and money matters

### Fees

Fees are divided into Tuition fees and Student Services fees.\* Both fees are charged on a per-point basis. A full-time student usually enrolls in eight 15-point courses each year – a total of 120 points. A part-time student takes fewer points and pays proportionally lower fees.

Fees are adjusted annually. You will usually find the previous year's fees noted in our Undergraduate Prospectus. These indicative fees are also posted online until the upcoming year's costs are confirmed.

[www.auckland.ac.nz/fees](http://www.auckland.ac.nz/fees)

\*Accommodation fees are additional to Tuition and Student Services fees.

### Fees Free study

The government's Fees Free initiative is administered by the Tertiary Education Commission. Visit their webpages to check your son or daughter's eligibility for fees-free study in their first year.

[www.feesfree.govt.nz](http://www.feesfree.govt.nz)

*Most students don't need to pay fees in their first year of study*

### University of Auckland scholarships and awards

It pays to look into scholarships! We have many school-leaver and first-year scholarships available, and there are also many scholarships available to students throughout their time at the University of Auckland. A scholarship reduces the recipient's need to take on part-time work or a large student loan. Scholarships are awarded for many reasons, including the need to overcome adversity or financial hardship. Other scholarships recognise academic success at secondary school. These scholarships for the first year of study assist with tuition fees, catered accommodation in a University of Auckland Hall of Residence, or direct payments to students.

[www.auckland.ac.nz/schoolleaverscholarships](http://www.auckland.ac.nz/schoolleaverscholarships)

### Student loans and allowances

Student loans and allowances are administered through StudyLink, a service of the Ministry of Social Development. The University's only involvement is to provide a student's enrolment and/or fee information so that StudyLink can assess their eligibility. It's important that applicants contact StudyLink well in advance of their University year as loans and allowances take time to organise. Students need to reapply each year.

[www.studylink.govt.nz](http://www.studylink.govt.nz)





# Where to find more detailed information

From our website and prospectuses to student information centres and our annual Open Day, there are many ways to find additional information, address your concerns, and satisfy your curiosity.

## Subject Guide for School Students

Each year we publish a *Subject Guide for School Students*. This outlines the Year 13 school subjects that are required or recommended for University of Auckland degree programmes.

[www.auckland.ac.nz/school-subject-guide](http://www.auckland.ac.nz/school-subject-guide)

## Schools advisers, parents' evenings and appointments

The Schools Partnership Office (SPO) offers advice and information about all aspects of the University of Auckland. We're always happy to talk with secondary school students, their parents and guardians, and school careers advisers.

Our schools advisers visit secondary schools throughout New Zealand. They also attend careers events, host parent information evenings and offer on-campus appointments for parents and students. Check the website for information on upcoming visits and events near you.

[www.auckland.ac.nz/parents](http://www.auckland.ac.nz/parents)

## Visit our Student Centres

You're welcome to make a family visit to discuss options with a student adviser. Each faculty has a Student Centre where you can come for assistance specific to that faculty's degrees. Staff can explain entry requirements and help with programme planning. Most centres offer both drop-in and appointment services.

## AskAuckland Central

Perhaps you haven't yet decided on a faculty. AskAuckland Central is our general information and contact centre. You're very welcome to visit, phone, or email us.

AskAuckland Central is also a place of instant answers online. You can visit our webpages to search with keywords, browse topics or view popular questions.

**Alfred Nathan House**  
**24 Princes Street, Auckland**  
**(Enter through rear of building.)**

**0800 61 62 63**  
**+64 9 923 1969**

[askauckland@auckland.ac.nz](mailto:askauckland@auckland.ac.nz)  
[www.askauckland.ac.nz](http://www.askauckland.ac.nz)

## University publications

The *University of Auckland Undergraduate Prospectus* is a detailed guidebook focusing on our eight faculties and their many programmes. It encompasses all the key topics that apply to undergraduate life. Main sections include programmes of study, accommodation, scholarships, international study opportunities, life in Auckland, school qualifications and entry regulations, fees, and the enrolment process.

But the *Prospectus* goes far beyond academic and regulatory content. Each year we showcase not only the vibrancy and momentum but also the steadfastness and security of both the University and the City of Auckland.

Because of its broad scope, the *Undergraduate Prospectus* is especially useful for helping students to identify their areas of interest. At that stage they'll need more specific guidance and knowledge. Each of our eight faculties also publishes its own annual prospectus. These provide greater detail for students who are ready to focus on a specific faculty or programme.

You can view the prospectuses online, or you can get printed copies by either visiting a Student Information Centre or by calling us.

[www.auckland.ac.nz/prospectus](http://www.auckland.ac.nz/prospectus)  
**0800 61 62 63**



*The University of Auckland Calendar* is our official online publication outlining all regulations and statutes.

[www.calendar.auckland.ac.nz](http://www.calendar.auckland.ac.nz)

## The University of Auckland website

The University website is a comprehensive source of the most up-to-date information available. We have a section especially for parents and family.

[www.auckland.ac.nz](http://www.auckland.ac.nz)

[www.auckland.ac.nz/futureundergraduates](http://www.auckland.ac.nz/futureundergraduates)

[www.auckland.ac.nz/parents](http://www.auckland.ac.nz/parents)

## Open Day on Campus

Held in late August or early September, Open Day is your annual opportunity to visit our City Campus. It's an action-packed day. You can speak with advisers, lecturers and current students, view stands and demonstrations, attend all sorts of information sessions and enjoy plenty of food and entertainment.

Open Day is very popular with parents, so come along and make it a family event. We've designed the day to reflect everyday life on campus. We're sure you'll enjoy this slice of the future!

The University usually provides free buses to and from Open Day both within Auckland and also from regions spanning Northland to the Bay of Plenty. We also offer a free Sky Bus service for visitors who are flying in for the day.

[www.auckland.ac.nz/openday](http://www.auckland.ac.nz/openday)

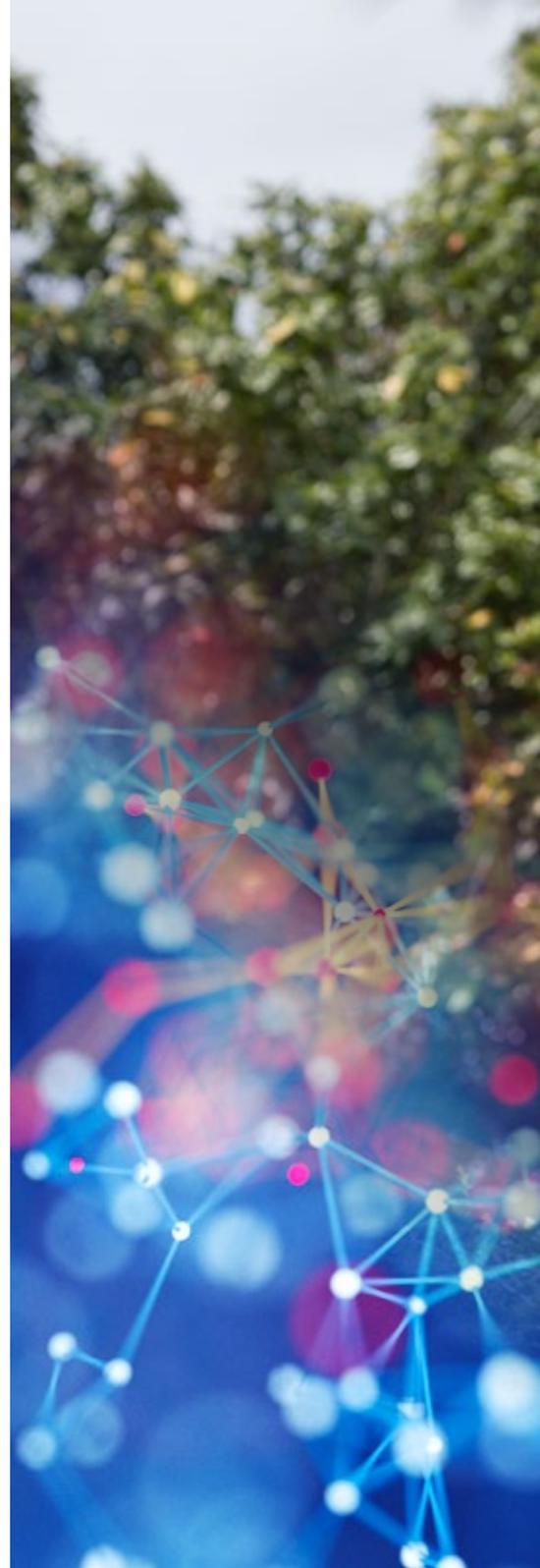
## Open Day Online

As well as coming to explore the University in person, we'd love you to join us for an inspiring digital experience – literally at the click of a button. Open Day Online is a carefully crafted programme of webinars, virtual tours and opportunities for interactivity. Don't miss this wonderfully vivid and informative University experience, all from the comfort of home!

[www.auckland.ac.nz/openday](http://www.auckland.ac.nz/openday)

# Glossary

<b>Course</b>	A basic unit of study, normally taught and assessed over one semester (Also known as a “paper”.)
<b>Faculty</b>	The generic term used to differentiate each broad area of study and the staff who teach in, research and manage that area (eg, the Faculty of Engineering)
<b>Laboratory (Lab)</b>	A teaching session of a practical nature
<b>Lecture</b>	A non-laboratory teaching session, traditionally delivered by an academic in front of an assembly of students in an auditorium (lecture theatre)
<b>Major/ specialisation</b>	A subject area that is the main focus of a programme
<b>Points</b>	A value that is assigned to each course to indicate its weighting within the programme (For example, the Bachelor of Arts degree requires 360 points, made up of 24 courses of 15 points each.)
<b>Programme</b>	A prescribed set of one or more courses or other work, which when satisfactorily completed leads to the award of a University of Auckland certificate, diploma or degree (eg, the Bachelor of Science)
<b>Semester</b>	A period of about 15 weeks, which includes about 12 teaching weeks and three weeks for study and examinations. (There are two semesters per year, with a midsemester break during each semester and an inter-semester break between semesters.)
<b>Stage</b>	The academic level of study in a subject (Most undergraduate subjects are taught at three stages. Stage I is the introductory level, Stage II is the intermediate level and Stage III is the advanced level.)
<b>Summer School</b>	A six-week period during which a selection of courses is taught and assessed (Students take Summer School courses to progress through their programme more quickly, to compensate for poor performance in a previous semester or to spread a heavy workload.)
<b>Tutorial</b>	A small group-learning session
<b>Undergraduate</b>	A student who is studying towards their first degree, or the courses that are part of their first (bachelors) degree





# Useful contacts

---

## The University of Auckland

0800 61 62 63  
studentinfo@auckland.ac.nz  
www.auckland.ac.nz

---

## Faculty of Arts

www.arts.auckland.ac.nz

---

## Business School

www.business.auckland.ac.nz

---

## Creative Arts and Industries

www.creative.auckland.ac.nz

---

## Faculty of Education and Social Work

www.education.auckland.ac.nz

---

## Schools Partnership Office

The Schools Partnership Office  
Alfred Nathan House  
Level 1, 24 Princes Street, Auckland  
0800 61 62 63  
spo@auckland.ac.nz

---

## Faculty of Engineering

www.engineering.auckland.ac.nz

---

## Faculty of Law

www.law.auckland.ac.nz

---

## Faculty of Medical and Health Sciences

www.fmhs.auckland.ac.nz

---

## Faculty of Science

www.science.auckland.ac.nz

---



**THE UNIVERSITY OF  
AUCKLAND**  
Te Whare Wānanga o Tamaki Makaurau  
NEW ZEALAND

**AskAuckland Central**  
Alfred Nathan House  
24 Princes St  
City Campus  
Entrance at rear of building  
Phone: 0800 61 62 63

Questions: [www.askauckland.ac.nz](http://www.askauckland.ac.nz)  
Email: [studentinfo@auckland.ac.nz](mailto:studentinfo@auckland.ac.nz)  
Web: [www.auckland.ac.nz](http://www.auckland.ac.nz)

**International Office**  
The University of Auckland  
Private Bag 92019  
Auckland Mail Centre  
Auckland 1142, New Zealand  
Phone: + 64 9 923 1969  
Questions: [www.askauckland.ac.nz](http://www.askauckland.ac.nz)  
Email: [int-questions@auckland.ac.nz](mailto:int-questions@auckland.ac.nz)  
Web: [www.international.auckland.ac.nz](http://www.international.auckland.ac.nz)



[auckland.ac.nz](http://auckland.ac.nz)