WIN a weekend staycation in Auckland for two!

*Prize includes hotel accommodation, food and activities. Winner can choose their staycation from a selection of packages. Terms and conditions apply.

Follow us on Snapchat and keep an eye on our story for more details during the first week of Semester Two.

@SnapUoA
Welcome to the University of Auckland

We’re thrilled you’ve chosen to take the next step of your academic journey with us.

This booklet contains key information about:

- What to expect at your Faculty Orientation Day
- Student events and programmes
- Support services available on campus
- Where to turn if you need a little extra help or advice

Please read on for a preview into this new chapter of your life.

Your dean looks forward to officially welcoming you at your faculty pōwhiri. I wish you every success during your time with us, and look forward to meeting you as a student or as one of our many successful alumni.

STUART MCCUTCHEON
Vice-Chancellor
The University of Auckland

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**ONLINE ORIENTATION**

In order to help you prepare for your first semester at the University of Auckland, log on to your Online Orientation, which contains six useful modules. Each module will give you information you need as a first-year student in a fun, interactive and engaging way!

Topics covered:
- Academic preparation (eg, tips on managing your time and course readings)
- Accommodation
- Specific information for international students and students from outside Auckland
- Interactive campus maps
- Student essentials such as getting your Student ID, logging into Canvas and student email
- Budgeting and money matters, including information on StudyLink
- UniGuide programme and mentor support
- Tips from your faculty you won’t hear anywhere else

So look out for your Online Orientation modules. Info about these will be sent by email. You can also check out: [www.auckland.ac.nz/getstarted](http://www.auckland.ac.nz/getstarted)

---

**Get started**

**Faculty Orientation Day**

Each faculty holds its own Orientation Day. There you will receive vital information about your programme of study. You will also have the chance to complete your DELNA Screening (Diagnostic English Language Needs Assessment), which is compulsory for all first-year students. You will be introduced to your UniGuide and be taken on a tour of your campus. Please see your faculty page for more information on this.

**Faculty Orientation runs on the following days:**

<table>
<thead>
<tr>
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<tr>
<td>Wednesday</td>
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**CAMPUS TOURS**

**Monday 24 and Tuesday 25 July**

If you missed the campus tour during your Faculty Orientation Day, or want a refresher, hour-long tours also run on Monday 24 and Tuesday 25 July. They depart from the front steps (foyer if wet) of the ClockTower, 22 Princes Street, at midday and 2pm. Come along and explore our extensive range of facilities.

**Monday 24 July**

- Semester One starts

Student helpers wearing blue “ask me” t-shirts will be on hand at the ClockTower, 22 Princes Street, from 8.30am until 2pm, to answer your queries and direct you to your first lectures.

---

**KEY DATES**

**ONLINE ORIENTATION**

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Student helpers wearing blue “ask me” t-shirts will be on hand at the ClockTower, 22 Princes Street, from 8.30am until 2pm, to answer your queries and direct you to your first lectures.
Pōwhiri

Pōwhiri is the welcome ceremony onto a marae. In this case it will also be an official welcome for all new students to the University of Auckland. It removes the tapu (sacredness) of the manuhiri (visitors) to make them one with the tangata whenua (home people).

Student Ambassadors wearing blue t-shirts will be there on your Faculty Orientation Day to help guide you and prepare you.

If you are knowledgeable in Te Reo Māori or any language other than English, you might want to consider being a kaikōrero (speaker on behalf of the students)/kaiwhakahoki i te karanga (responder to the karanga). If you do wish to speak, please let one of the Student Ambassadors know well in advance.

Diagnostic English Language Needs Assessment (DELNA)

All first-year students, regardless of their language background, must have their academic English assessed at the beginning of their studies.

You’ll begin with the DELNA Screening and may be directed to the Diagnosis so that DELNA staff can advise you, if necessary, on further developing your academic English language skills.

Note that your faculty may require you to act on DELNA advice.

You will have the opportunity to complete your DELNA Screening during your Faculty Orientation Day.

www.delna.auckland.ac.nz

UniGuides

The UniGuide Programme aims to help make your first semester easier by connecting you with a senior student who can show you the ropes. You will meet your UniGuide at your Faculty Orientation Day, after the pōwhiri. Your UniGuide will take you to your faculty sessions and DELNA Screening and show you around the campus!

www.auckland.ac.nz/uniguide

Enrolment assistance

Saturday 22 July, 9am-3pm

The ClockTower Student Information Centre, Room 112, 22 Princes Street will be open to help you with all aspects of enrolment.
Get Involved

UNIM8S social sports leagues

Get a group of mates together and play in our popular UNIM8S Social Sports Leagues. Semester Two sports include basketball, futsal, indoor netball, ultimate and volleyball. To register your team, visit the Rec Centre or www.universitysport.auckland.ac.nz

Class representatives

Every class needs a voice, and that's what the AUSA Class Rep system provides. But we need you! Stand for election at the beginning of the semester to become your class's rep. You could be responsible for creating change that helps you and your classmates, all while learning more about the University, your fellow students and your lecturers. Plus, it's a great leadership opportunity for your CV!

Clubs Awards

Clubs are a huge part of University life and we hope to recognise those who have shown significant achievements. Be on the lookout for nominations for 2017 Club Awards in August. You can also vote for your favourite club in the People's Choice Award!

www.auckland.ac.nz/clubs

Volunteer Hub

Volunteer for a wide range of organisations and community projects as well as for various initiatives on campus. You can also get official University recognition for your volunteering through the Leadership and Service Award.

www.auckland.ac.nz/volunteer

Blues Awards

If you excel in sports, the arts and culture or service and leadership, you could be nominated for a Blues Award. For nomination criteria and to make your submission, visit www.auckland.ac.nz/bluesawards

Nominations close on Friday 28 July.

Student Leadership Programme

The Student Leadership Programme is for current students who want to grow their leadership capabilities and apply what they learn in a real-world context. There are a variety of opportunities to engage, from one-off interactive talks to two-day intensive workshops.

www.auckland.ac.nz/leadership

Tour de Gym

Recreation Centre

Tuesday July 25 - Thursday July 27

Clubs Expo

Recreation Centre

Saturday August 5

Ball

Monday July 31 - Friday August 4

Re-Orientation Week

Wednesday August 3

Comedy Night

Shadows Bar

Monday August 7 - Friday August 11

Womensfest

Tuesday July 25 - Friday July 28

Tour de Gym

Recreation Centre

Saturday August 11

Black Light Night

Recreation Centre

Monday August 21 - Friday August 25

Eco Fest

Wednesday August 23

Battle of the Bands

Wednesday August 30 - Thursday August 31

Stress Less Week

Monday September 18 - Friday September 22

Year in Review Quiz

Shadows Bar

Wednesday October 4

End of Daze

Friday October 27

Sign up to the What’s On events newsletter and you’ll go in the draw to win a UE BOOM 2.

www.auckland.ac.nz/whatson

YOUR CHANCE TO WIN A

UE BOOM 2

Wireless Bluetooth Speaker
Get Involved

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SnapUoA
UoAwhatson
auckland.ac.nz/whatson
Welcome to the Faculty of Arts and the start of an exciting new time in your life!
During Orientation there are a number of sessions to help ease you into University life. You will meet key people and get advice on how to make the most of your time here with us for the best possible start to your future.

**Arts Orientation Day**
**Thursday 20 July**

**Your day**
Your Orientation starts at 8.45am with a pōwhiri and welcome by Professor Robert Greenberg, the Dean of Arts. You are invited to assemble at John Hood Plaza, where you will be directed indoors by Student Ambassadors.

You will then be split into groups and take part in a range of programmes and sessions introducing you to the Faculty of Arts. There will be an opportunity for a tour of the campus with our UniGuides, and you will have a chance to complete your compulsory DELNA (Diagnostic English Language Needs Assessment) Screening.

**Need help?**
If you have any questions, visit AskAuckland [www.askauckland.ac.nz](http://www.askauckland.ac.nz), or visit the Arts Students’ Centre, Room 416-418 (Symonds Street level, to the right of the café), Human Sciences Building, 10 Symonds Street, City Campus.

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**UNDERGRADUATE PROGRAMME**

- **8.45am**
  - **Pōwhiri and welcome**
  - **John Hood Plaza, 12 Grafton Road**
  - Assemble at John Hood Plaza, where you will be directed indoors by Student Ambassadors for the welcome by your faculty dean.

- **Getting to know the Faculty of Arts**
  - Come and meet our friendly Arts Students’ Centre staff and our Tuākana, First Year Experience and International Student Support mentors.

- **Surviving University**
  - Learn from the best – how do you survive in a new environment?

- **Online tools**
  - Learn about the online tools and resources available to you.

- **Light lunch**
  - Join the faculty for a light lunch.

- **DELNA Screening and campus tour**
  - Complete the compulsory DELNA screening and take a tour of the City Campus with your UniGuide.

- **2.30pm**
  - Programme ends.

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*Join us on Facebook*

Connect with us on Facebook: [www.facebook.com/ArtsUoA](http://www.facebook.com/ArtsUoA)*
Your day
During the day you will be introduced to the different learning environments you will encounter as a Business School student, find out what is expected of you in your courses, learn how to manage your studies effectively and learn how to make the most of the opportunities that the Business School opens up to you. You will have the chance to meet other first-year students over lunch and receive plenty of tips about getting started in your business degree from Business School staff and current students.

There will be a tour of the campus with our UniGuides plus the opportunity to complete your compulsory DELNA (Diagnostic English Language Needs Assessment) Screening so you are all ready to start your studies.

Need help?
If you have any questions, visit AskAuckland www.askauckland.ac.nz or visit the Business Student Centre, Level 1, Owen G Glenn Building, 12 Grafton Road, City Campus.

Your day

8.45am
Pōwhiri and welcome
John Hood Plaza, 12 Grafton Road

A student’s perspective

Academic support

Managing your wellbeing

Making the most of it

Campus tour and DELNA Screening

2pm
Programme ends.
Welcome to the Faculty of Engineering, your home for at least the next four years. Attending the Faculty Orientation Day is your first step toward success. The Engineering Orientation will familiarise you with the faculty and support structures, provide you with an opportunity to meet other students (both new and old) and prepare you for your first week of lectures. During Orientation we have a number of activities and information sessions that will help prepare you for the challenges ahead, including tips and strategies for staying on top of your academic studies.

Your day

The day will start at 8.45am with a pōwhiri and welcome by key faculty staff and students. You are invited to assemble at John Hood Plaza, where you will be directed indoors by Student Ambassadors. The pōwhiri will be followed by presentations covering everything you need to know in order to succeed in the Faculty of Engineering.

Need help?

If you have any questions, visit AskAuckland www.askauckland.ac.nz or visit the Engineering Student Centre, Level 4, Faculty of Engineering, 20 Symonds Street, City Campus.

Join us on Facebook

Connect with us on Facebook: www.facebook.com/uoaengineering

UNDERGRADUATE PROGRAMME

8.45am
Pōwhiri and welcome
John Hood Plaza,
12 Grafton Road

Assemble at John Hood Plaza, where you will be directed indoors by Student Ambassadors for the welcome by your faculty dean.

Campus tour

Take a tour of the City Campus with your UniGuide, including an introduction to the Engineering facilities.

Academic requirements

Learn about the structure and requirements of your new degree.

How to succeed academically in Engineering

A presentation by current students, with helpful tips and advice for new students.

Help and support

A presentation about how to access the various support services offered by the Faculty of Engineering.

DELNA Screening

An opportunity for new students to take the Diagnostic English Language Needs Assessment.

2pm

Programme ends.
The Auckland Law School warmly welcomes new Part I students to the faculty. If at any time during Orientation or throughout the year you need assistance, we welcome you to visit our Law School Student Centre on Level 2, 1-11 Short Street, City Campus.

Part I Orientation

The first year LLB Part I Orientation will be held from 2-3.30pm in the F&P Auditorium, Owen G Glenn building, 12 Grafton Road.

International Students’ and Postgraduate Welcome

Wednesday 19 July, 4pm
Law Student Centre, Level 2, Building 810
All international and postgraduate students are welcome to attend.

Māori and Pacific Students’ Welcome

Each year the Pouāwhina Māori and Pasifika Academic Coordinators welcome new and returning students to the Law School. We host orientation evenings for Part I students and their whanau/aiga to introduce you to the Law School.

Undergraduate Programme

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>2-2.05pm</td>
<td>Introduction</td>
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<tr>
<td>2.05-2.30pm</td>
<td>Studying Law – the details</td>
</tr>
<tr>
<td>2.30-2.55pm</td>
<td>Mock moot by students</td>
</tr>
<tr>
<td>2.55-3.15pm</td>
<td>Alternative career pathways</td>
</tr>
<tr>
<td>3.15-3.30pm</td>
<td>The Law students’ perspective</td>
</tr>
</tbody>
</table>

Need help?

If you have any questions, visit AskAuckland www.askauckland.ac.nz or visit the Law School Student Centre, Level 2, 1-11 Short Street, City Campus.

Join us on Facebook

Connect with us on Facebook: www.facebook.com/akllawschool

Shaky Isles is just one of a wide range of fantastic food and beverage options across all campuses.
Creative Arts and Industries
Creative Arts and Industries Orientation Day
Thursday 20 July

Your day

The day will start at 8.45am with a pōwhiri and welcome. All new students are invited to assemble at John Hood Plaza, where you will be directed indoors by Student Ambassadors. There will be a facilities and support information session to help you settle into life at the Faculty of Creative Arts and Industries. A light lunch will be provided.

Need help?

If you have any questions, visit AskAuckland www.askauckland.ac.nz or visit the Creative Arts and Industries Student Centre, Level 2, Building 421 (Architecture and Planning Building), 26 Symonds Street, City Campus.

8.45am
Pōwhiri and welcome
John Hood Plaza, 12 Grafton Road

Meet your UniGuide

Facilities and support information session to help you settle into study at the Faculty of Creative Arts and Industries, followed by a light lunch.

Getting to know the Faculty of Creative Arts and Industries

UniGuides are current students who can help you navigate University life.

Faculty tour

Visit the specialised learning and creative spaces for your discipline, such as studios, workshops and libraries.

12.30pm
Programme ends.

UNDERGRADUATE AND POSTGRADUATE PROGRAMME

Join us online

Connect with us on:
www.facebook.com/UoACreatives
www.instagram.com/UoACreatives
www.twitter.com/UoACreatives
The Faculty of Science welcomes all BSc and conjoint students. Give yourself a head start on life at University with our Orientation Welcome Programme.

Science Orientation Day
Friday 21 July

The programme commences at 8.45am with a pōwhiri and welcome by Professor John Hosking, your faculty dean. You are invited to assemble at John Hood Plaza, where you will be directed indoors by Student Ambassadors.

Meet your UniGuides! Your Uniguides will escort you to Owen G Glenn Building, where there will be a welcome session held, followed by a campus and Science area tour. This is followed by your compulsory DELNA (Diagnosis English Language Needs Assessment) screening, and then a Faculty Expo, including lunch.

After this is the Faculty and Student Q&A panel featuring your questions from over the day. Be sure to connect with your Science Students’ Association for additional Orientation activities.

Need help?
If you are running late or are unsure where to go, don’t panic - check in with our Student Ambassadors at the help desks on Symonds Street or outside Owen G Glenn Building.

If you have any questions, visit AskAuckland www.askauckland.ac.nz or visit the Science Student Centre, G20, B301, 23 Symonds Street, City Campus.

8.45am
Pōwhiri and welcome
John Hood Plaza, 12 Grafton Road

Faculty welcome and general information session

Campus Tour and DELNA Screening

Lunch and expo: faculty, departments, student clubs and social networks

Departmental information sessions

Faculty and Student Panel Q&A Session

3.30pm

Programme ends.

Assemble at John Hood Plaza, where you will be directed indoors by Student Ambassadors for the welcome by your faculty dean.

Hear from a few lecturers in Science about how to prepare for and get the most out of your studies.

Take a tour of the City Campus with your UniGuide and complete the compulsory DELNA Screening.

Come along to the ground floor foyer of building 302 to meet the staff and students in your faculty. Browse the departments, join a club and get to know some of your classmates. Lunch will be provided.

Some departments will be hosting information and welcome sessions alongside the faculty expo. A detailed schedule of these sessions will be available in the foyer and throughout the expo.

Incoming students will have the opportunity to ask questions throughout the day. These questions will be collated, and answers will be delivered by staff and current students during this fun, interactive and informative session.

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Postgraduate Orientation

City Campus

**Wednesday 19 July**

**12.30-1pm**

**Postgraduate lunch**

Level 0 Foyer, Owen G Glenn Building, 12 Grafton Road.

Postgraduate students, both international and domestic, are warmly invited to a light lunch and a chance to meet fellow postgraduate students.

**1-2.30pm**

**Postgraduate welcome and support services**

OGGB5, Level 0, Owen G Glenn Building, 12 Grafton Road.

Hosted by the School of Graduate Studies, this session includes a welcome by the Deputy Dean of Graduate Studies, Dr Jan Cronin and a brief overview of how the Graduate Centre offers support. This is followed by introductions to the services available to all postgraduate students and advice about where to go for more information throughout their studies.

There will be members of staff from the following key support areas:

- AUSA Student Advice Hub
- Career Development and Employability Services
- DELNA (Diagnostic English Language Needs Assessment)
- ELE (English Language Enrichment)
- Graduate Centre
- Libraries and Learning Services
- Scholarships
- Student events
- Accommodation Solutions

Come and meet the staff who can help you with your studies, ask questions and take away important information. All postgraduate students are welcome to attend this, even if they are not new students.

**2.30-3pm**

**Campus tour**

**Faculty sessions**

**Wednesday 19 July**

**3-4.15pm**

**Arts**

OGGB4, Level 0, Owen G Glenn Building, 12 Grafton Road, City Campus.

Faculty of Arts postgraduate students, both international and domestic, are warmly invited to a faculty information session.

We will introduce the services and support available to Arts postgraduate students.

You can also meet with the Associate Dean (Postgraduate), the Associate Dean (International), our School Directors (Postgraduate) and fellow postgraduate students.

**Business School**

Case Room 3, Level 0, Owen G Glenn Building, 12 Grafton Road, City Campus.

The Business School welcomes new postgraduate students to the faculty.

Meet the Associate Dean (Postgraduate) and other key staff from the Business Student Centre.

The session will be followed by a light afternoon tea and an optional tour of the postgraduate facilities for new students.

**Creative Arts and Industries**

Postgraduate students are invited to attend the joint undergraduate and postgraduate Orientation on Thursday 20 July. For further details, please see page 17 of this booklet.

**Law**

Please see page 15 of this booklet for further information about the Faculty of Law’s postgraduate session.

**Science**

B302, Ground Floor Foyer, 23 Symonds Street, City Campus.

The Faculty of Science welcomes postgraduate students of all levels to an afternoon tea and information session. In attendance will be the Deputy Dean and Associate Dean (Postgraduate) along with key faculty and departmental staff.

Some departments will follow this with a more specific programme content session. Please visit the Science events page for more up-to-date departmental information: [www.auckland.ac.nz/science](http://www.auckland.ac.nz/science)

Students in the Postgraduate Certificate in Information Technology and Masters in Information Technology are invited to attend an additional welcome on Tuesday 25 July, 6pm in 303-G20.

**Engineering**

OGGB3, Owen G Glenn Building, 12 Grafton Road, City Campus.

This event will comprise a number of informative presentations covering academic expectations, information about facilities, and advice on accessing help and support.

This is an essential event, covering important information about your degree and the faculty support services for postgraduate students.
City Campus

Wednesday 19 July
4.30-5.30pm
Student panel discussion – Postgrad at UoA, our journey
Lecture Theatre, OGGB5, Level 0, Owen G Glenn Building, 12 Grafton Road, City Campus.
Join us for this intriguing panel discussion in which masters and doctoral candidates from UoA will discuss their journey. They will share tips and ideas as well as answering questions about various topics related to their personal journey through postgrad study. Come along to hear what they have to say and join in with questions during this interactive session. Please register to attend at https://pg-panel-s2-orientation.eventbrite.co.nz

Wednesday 19 July
5.30pm
Postgraduate Students’ Association (PGSA) Orientation
Strata Café, Level 4, Kate Edger Information Commons.
The PGSA invites all postgraduate students to a get-together to welcome new and returning postgraduates. Come and chat over delicious finger foods. This will be an excellent opportunity to make new friends, mix and mingle with your peers, as well as chat with your friendly representatives of the PGSA. This is a limited-entry event, so register now. Spot prizes are up for grabs on the night! For full event information and to book your ticket, check out www.pgsa.org.nz

Thursday 20 July
10-11am
Doctoral Morning Tea
iSpace, Level 4, Kate Edger Information Commons, 2 Alfred Street, City Campus.
A monthly event for all doctoral students, the doctoral morning tea allows you to meet and mingle with other doctoral students. This is a relaxed environment in which to keep up-to-date on applicable information. There are also informative guest speakers presenting on topics relevant to the life of a doctoral student. For catering purposes, please register at https://dmt-july-2017.eventbrite.co.nz

Epsom Campus

Wednesday 19 July
5-6.30pm
Orientation evening for Faculty of Education and Social Work postgraduate students and doctoral candidates
Faculty of Education and Social Work, Tūtahi Toru Marae, ‘74 Epsom Avenue, Epsom. (Parking is available at the Student/Visitor Car Park, Gate 2, 76 Epsom Avenue, Epsom.)
Faculty of Education and Social Work postgraduate students and doctoral candidates are invited to attend this orientation evening and:
- Meet other Faculty of Education and Social Work postgraduate students and talk with postgraduate student representatives.
- Meet the Associate Dean (Postgraduate) and Postgraduate Advisors.
- Find out about postgraduate pathways.
- Learn about the range of student support opportunities on the Epsom and City Campuses.
To attend, please register at: https://s2-pg-orientation2017.eventbrite.co.nz

Tamaki Innovation Campus

Friday 21 July
10am-3.30pm
Postgraduate Induction Day for Faculty of Medical and Health Sciences international students
Room 730-220, Tamaki Innovation Campus.
Our new international students will be welcomed and introduced to key staff. We will provide advice on adjusting to life in New Zealand, a campus tour and information on courses and University services. This will be followed by lunch and the opportunity to network with other international students. We look forward to meeting you!

Postgraduate Students’ Association (PGSA)
The Postgraduate Students’ Association organises academic and social events, and promotes the professional interests of all postgraduate students at the University.
For more information regarding PGSA events and how to join, visit www.pgsa.org.nz
International Students’ Orientation

Wednesday 19 July

10am-12.30pm
International Office welcome and essential information
Fisher & Paykel Appliances Auditorium, Owen G Glenn Building, 12 Grafton Road.
This session is strongly recommended for all new international students. You will be introduced to the International Student Support Team who will present you with essential information about being an international student at the University of Auckland and living in Auckland/New Zealand. Morning tea will be served, where you will get a chance to meet other new international students.

12.30-1.30pm
US Federal Financial Aid counselling session
iSPACE, Level 4, Kate Edger Information Commons, 2 Alfred Street.
If you are a borrower of a US Federal loan (Federal Stafford Subsidised, Unsubsidised and PLUS loans), you are advised to attend this information session with Anyuan Wang, US Federal Loan Coordinator. Discussion will include the US Federal loan process, procedures and other requirements relating to the loan programme once on campus.

12.30-1.30pm
Study Abroad and Exchange students only
Fisher & Paykel Appliances Auditorium, Owen G Glenn Building, 12 Grafton Road.
If you are a Study Abroad or Exchange student, you are encouraged to attend this informal chat with the Auckland Abroad team.

2-3.30pm
Accommodation advice
iSPACE, Level 4, Kate Edger Information Commons, 2 Alfred Street.
Choosing the right accommodation can impact on your experience while in New Zealand. Come and meet with our Accommodation Adviser from Accommodation Solutions, with guest presenter from Tenancy Services. This session offers you an introduction to renting in Auckland. Learn about the types of accommodation, what to expect with contracts, fees, bond (deposits), costs, your rights as a tenant and much more – along with the opportunity for questions and answers with our experts.

Our popular Speed Flatting Event will be held on Thursday 20 July, 2pm at iSPACE.
Are you looking for a place to live but don’t want to live alone? Do you have a flat and are on the lookout for some flatmates?
You are welcome to participate in our Speed Flatting Event – an opportunity to match yourself up with potential housemates.
Nibbles and a free bus tour of available apartments around Auckland are provided after the session. Registration is essential to ensure a seat on the bus. To register, email d.perry@auckland.ac.nz

Need help?
If you have any questions, visit AskAuckland
www.askauckland.ac.nz
Finding food on campus
Opening hours in brackets apply to weekdays during semester.

City Campus
Arts
• Mojo (7.30am-6pm)

Student Quad Food Court
• Quad Café (8am-4.30pm)
• Moustache Cookies (10am-7pm)
• Hello Chinese (8am-7pm)
• Relax Café (6am-6pm)
• Uni Kebabs (8am-7pm)
• Uni Sushi (8am-7.30pm)
• La Pannetteria (7.30am-4.30pm)
• Jewel of India (8am-7pm)
• Tank (8am-7pm)

Kate Edger
• Munchy Mart convenience store (level 1, 8am-9pm)
• Strata Café (Level 4, 7.30am-4.30pm)

Kate Edger Precinct
• Shaky Isles café (7.30am-7pm)
• Taco Joint (10am-7pm)
• Indochine Express (10am-8pm)

Owen G Glenn Building
• Excel Café (7am-5pm)

Engineering
• Shaky Isles coffee cart (7.30am-6.30pm)

Law School
• Law Café (8am-4pm)

Grafton Campus
• Superfino (7.30am-6pm)

Tamaki Campus
• Café Aurora (7.30am-4pm)

Epsom Campus
• Epsom Café (7.30am-4pm)

Money machines
ANZ
• Level 1, Kate Edger Information Commons.
• Level 1, Student Commons, 2 Alfred Street.

ASB
• Level 1, Owen G Glenn Building.

BNZ
• Level 1, Student Commons, 2 Alfred Street.

Westpac
• Student Quad, between Campus Store and Quad Café.

Parking
Students can park on campus in the lower five levels of the Owen G Glenn Building car park for $5 an hour. Access is from Grafton Road (see map on pg. 28). There is pay and display parking within walking distance of the City Campus at Carlaw Park Avenue, Beach Road and Mahuhu Crescent as well as on Princes Street.

Toilets
• Basement, the ClockTower, 22 Princes Street.
• Basement, Student Union, 34 Princes Street.
• All levels, Kate Edger Information Commons and Student Commons, corner Symonds and Alfred Streets.
• Basement, General Library, 5 Alfred Street.

Lost property
Collect or drop off lost property from anywhere on campus at AUSA Reception at 4 Alfred Street. Opening hours: Mon-Thurs 8.30am-4.30pm, Fri 8.30am-4pm

AT Tertiary Travel discount stickers
Having a Tertiary Travel discount sticker on your ID card allows you to receive a discount on all public transport. To receive a sticker you must be enrolled as a full-time student and have a Student ID card.

Stickers are issued from the Go! Travel Ticket Office in the City Campus Quad between 8.30am and 5pm during semester.

To get your discount:
1. Take your AT Hop card and Student ID to the Go! Travel ticket office in the Quad.
2. Present your Student ID.
3. Get a Tertiary sticker placed on your Student ID.
4. Register your sticker with your AT Hop card online at ATHOP.co.nz/studentconcessions
5. Take your AT Hop card and Student ID to an Auckland Transport customer service centre to have your discount loaded.

Public transport
The Go! Transport Ticket Office is located in the Quad and can provide you with all of your transport needs. The office can top up your AT Hop cards, give you advice as to which buses and trains would suit you best and issue your Tertiary Travel discount sticker. Open from 8.30am-5pm during semester.
Get connected

MyAucklandUni
This one-stop-shop makes it easy to see your calendar and timetables, email notifications, course updates, library information, financial information, and personal details.
www.myaucklanduni.ac.nz

Student IT Essentials
Find everything you need to know about IT services and support at the University of Auckland.
www.auckland.ac.nz/it-essentials

Logging in
Log in using your username and password to gain access to University of Auckland electronic services. Your password is the one you created when you applied for admission. Your username is provided in an acknowledgement email that the University sends you after you submit your application for admission. You must keep your password confidential.
www.auckland.ac.nz/login-details
Your username and password allow you access to:
- Canvas
- MyAucklandUni
- The internet
- Student email
- Library databases, electronic journals and electronic books
- Student Services Online
- Copy and print service (CAPS)
- Computers
- Student file storage

Student Services Online
Student Services Online enables you to apply for admission, enrol in classes, plan your timetable, update your details and more.
www.studentservices.auckland.ac.nz

Student email
All students are provided with a free University student email account. Your email account is one of the University’s main ways of officially communicating with you; this means you must check your student email regularly.
www.auckland.ac.nz/email

Canvas
Canvas is the University’s learning management system. Find information about your courses, access readings and communicate with your lecturers, tutors and classmates.
https://canvas.auckland.ac.nz

Internet and wireless
Internet access is provided on all campuses using your username and password from desktop computers, laptops and mobile devices.
www.auckland.ac.nz/wireless

Copying and printing
Copiers and printers are available in all libraries, computer labs and information commons. There is a charge to copy and print. You can top up your copy and print balances by using one of the self-service ePOS stations in any information commons or other locations on each campus.
www.auckland.ac.nz/copy-print

Apps and tools
The University provides mobile apps. Use the University app to find out how to get around campus, stay up-to-date with the latest news, get answers to your questions, and more. Use the Library app to search the catalogue, check your account and book computers in the Kate Edger Information Commons. A range of Google apps are also available.
www.auckland.ac.nz/apps-tools

Software
Some software is available to students to download for free or for a fee, including Microsoft Office 365.
www.auckland.ac.nz/software

File saving and sharing
All enrolled students are provided with free unlimited Google Drive and University file storage that is regularly backed up. You should regularly save your work and maintain multiple copies. The Web Dropoff Box allows easy sharing of executable files and/or large files which would be difficult to transfer via email.
www.auckland.ac.nz/file-storage
http://webdropoff.auckland.ac.nz

Computer facilities
The University provides computers for students’ academic use. Computer facilities are located on all campuses in faculty computer labs, libraries, and information commons. The courses you are enrolled in determine which computing facilities and additional software you will be able to access. Laptops are available to borrow from Information Commons Helpdesks.
www.auckland.ac.nz/computers

Lecture and TV recordings
Some lectures are recorded so you can review them in your own time, or catch-up if you have missed one. The University provides access to recorded digital television content from a range of sources.
www.auckland.ac.nz/recordings

Safe computing
The University aims to provide a safe and secure computing experience and has policies, standards and guidelines for computer use. You are expected to follow policy and advice that protects devices, information, and identity. It is prohibited to use, download or copy unlicensed digital files in any format, or to plagiarise material accessed from the internet.
www.auckland.ac.nz/safe-computing

IT help
You can get computer assistance and training from a number of places, including computer labs and resource centres in faculties, and Libraries and Learning Services. Information Commons Helpdesks are located on the City, Grafton, Epsom and Tāmaki campuses.
www.auckland.ac.nz/it-help
Don’t have your ID card yet?

Have you:

• Submitted a suitable passport-sized photo to us?
• Provided us with your current New Zealand mailing address on Student Services Online?
• Enrolled in your courses?

It is only when these steps are completed that your ID card will be sent to you in the mail.

For more information or if you are a returning student and need a new ID card please go to:
www.auckland.ac.nz/oua/cs-id-cards

International students need to collect their student ID cards from the International Student Information Centre (Room G23, Old Choral Hall). Please have your passport and valid student visa with you.

Student Information Centre

For general student enquiries.
Room 112, The ClockTower, 22 Princes Street, City Campus
Phone 0800 61 62 63

General enquiries

Phone 0800 61 62 63 or email us at studentinfo@auckland.ac.nz

Need help?

If you have any questions, visit AskAuckland. www.askauckland.ac.nz

Lost?

Go to a Student Helpdesk (marked H on map) or approach a student helper in a blue “ask me” t-shirt. Or come to the Student Information Centre, The ClockTower, 22 Princes Street. You can also visit AskAuckland. www.askauckland.ac.nz

Emergencies

Call UniSafe on ext 85000 from any University telephone or an emergency telephone. Direct dial 09 373 7550.

Academic support

English Language Enrichment (ELE)

ELE provides English language development opportunities for students at the University of Auckland. Visit ELE, speak to the staff, access resources online or take part in a discussion group to help develop your academic English.
www.library.auckland.ac.nz/ele

Libraries

Visit a library to locate articles and course readings, learn how to reference, access print and multimedia resources, find a quiet place to study or to ask for help. Most electronic resources (eg, databases, e-journals, e-books) can be accessed via the website anywhere, anytime, with your username and password. Use the online subject guides to start finding information for assignments or keep up-to-date with current research.
www.library.auckland.ac.nz

Information Commons and IC Helpdesks

Whether it be with study spaces, computers, laptops for loan, photocopiers, printers or scanners, IC Helpdesk staff can help with student computing resources and services, including:
• Username and password
• Student email
• Internet access
• Canvas
• MyAucklandUni
• Wireless network
• Copy And Print Service (CAPS)
• Student Services Online
• Student file storage
www.auckland.ac.nz/information-commons

Student Learning Services

Make the most of opportunities to develop your academic skills. Student Learning Services offers workshops, advice and online resources related to academic reading and writing, communicating and presenting, study skills and exam preparation.
www.library.auckland.ac.nz/student-learning

Tuākana Learning Community

A University-wide tutoring and mentoring programme to help Māori and Pacific students achieve the best possible grades through tutorials, whakawhanaungatanga, wānanga, fonotaga and study groups led by student mentors (tuākana).
www.auckland.ac.nz/tuakana

Workshops

Studying at the University requires a wide set of academic skills. If you want to enhance your skills, then attend relevant workshops offered by Libraries and Learning Services. These cover a variety of topics, including; searching for information, note-taking, academic reading and writing, and exam preparation. To find times and book workshops, visit:
www.library.auckland.ac.nz/workshops
360° Auckland Abroad exchange programme
You may be eligible to complete part of your degree overseas. Options include semester exchange, field trips, short courses, volunteering or internships. There are 360° of exciting possibilities. Where will you go?
www.auckland.ac.nz/360

Accommodation Solutions
The team offers a range of accommodation options to New Zealand and international students in University-managed catered halls of residence and self-catered flats and apartments. For those interested in private accommodation, the advisory service can assist you in your search.
www.accommodation.ac.nz

Auckland University Students’ Association (AUSA)
AUSA represents and advocates for all students at the University of Auckland. Join for free online or in person at AUSA House.
www.ausa.org.nz
www.facebook.com/AUSAStudents

AUSA Student Advice Hub
This free, confidential and independent service helps advocate for individual students.
www.ausa.org.nz/support/student-advice-hub

AUSA Welfare
Available welfare support includes food parcels, financial hardship grants, and grants for textbooks, child care, and optometry. Check out what’s available or apply online.
www.ausa.org.nz/support/welfare

Career Development and Employability Services (CDES)
CDES assists current students and recent graduates with all aspects of career development. We offer workshops and personal support from our career development consultants, and bring employers on campus to connect with students at career education events, expos, recruitment events and more.
www.cdes.auckland.ac.nz

Centre for Innovation and Entrepreneurship
Whether you have an idea for a venture or business or are just curious to learn more about innovation and entrepreneurship, we have a range of free programmes to support you on the path to unleashing your true potential!
www.cie.auckland.ac.nz

Clubs, societies and associations
With more than 200 clubs on campus there is something for everyone! Check out Clubs Expo at the start of each semester.
Clubs Expo
Tuesday 25–Thursday 27 July
Recreation Centre, City Campus
www.auckland.ac.nz/clubs

Early Childhood Centres
There are six University-managed early childhood centres at our City, Epsom and Grafton campuses for children of students and staff and, if space allows, children of our local community members.
www.auckland.ac.nz/ECEcentres

Equity Office – Te Ara Tautika
The Equity Office leads the University’s commitment to be safe, inclusive and equitable, and to ensure everyone who has the potential to succeed here can do so. The University has zero tolerance for discrimination.
www.equity.auckland.ac.nz
www.equity.auckland.ac.nz/zerotolerance
www.equity.auckland.ac.nz/itsnotok

Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) students
The University is committed to a study and work environment in which lesbian, gay, bisexual, transgender and intersex (LGBTI) students and staff are respected and supported to succeed.
www.equity.auckland.ac.nz/lgbti

Māori and Pacific Equity Advisers
Our Māori and Pacific Equity Advisers offer programme, enrolment, scholarship, financial and pastoral advice.
Jonaan McLeod,
Kaitakawaenga Māori – Māori Liaison Officer
Email: j.mcleod@auckland.ac.nz
Phone: +64 9 923 2141
Lynn Su’a,
Pacific Equity Adviser
Email: lynn.sua@auckland.ac.nz
Phone: +64 9 923 4309

Optometry Clinic
All current students can receive a comprehensive eye examination, free of charge.
www.clinics.auckland.ac.nz/optometry

Parenting support
Parenting support includes Parent Space, for students who are parents. Bring your child and study.
www.auckland.ac.nz/parentingsupport

Sport and Recreation Centre
With a wide range of both social and competitive sports, fitness classes and affordable gym memberships on offer, there is something for everyone at the Sport and Recreation Centre.
www.universitysport.auckland.ac.nz

Velocity
Velocity is a student-led innovation and entrepreneurship programme with free talks, events and challenges. Sign up to take part online.
www.velocity.auckland.ac.nz

International Student Information Centre
The first point of contact for all international students at the University of Auckland.
www.auckland.ac.nz/international

www.campusstore.auckland.ac.nz
Meningococcal disease is a serious infection which can be transferred from person to person through contact with saliva, such as kissing, sharing drink bottles, sharing cigarettes, or coughing. It's important to be aware of meningococcal disease, especially if you're flatting, living in a hall of residence or staying in a hostel.

For more information go to:
www.auckland.ac.nz/healthandcounselling