Kia Ora and Welcome

Orientation for International Students - Semester 1, 2021
Overview

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AUSA
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International Student Support
International Student Support

AskAuckland Central

Faculty Student Centres

International Student Advisers
AskAuckland Central

First point of enquiry for all students.
The team there can assist with most questions:
- General enquiries
- Campus cards
- Student visa questions and applications
- Fees and enrolment questions
- AT Student Concessions
Faculty Student Centres

Get in touch with your respective faculty student centre if you have any study-related/academic questions, such as:

• Degree planning
• Enrolment help,
• Course concessions
• Assignment drop-off
International Student Advisers

- Immigration
- Personal and emotional issues
- Adjusting to life in New Zealand
- Pastoral care support (health and wellbeing, finance, accommodation)
- Insurance questions/Insurance pre-approvals

Our team can support you through phone, email, Zoom or face-to-face!
Meet our team

Rebecca Walkinton
Business School
Faculty of Arts
Faculty of Law
Faculty of Creative Arts and Industries
Faculty of Medical and Health Sciences

Suriati Razman
New Zealand Scholars

Maxine Ma
New Zealand Scholars
Faculty of Education and Social Work

Moumita Subuddhi
Faculty of Science
Faculty of Engineering

Juliane Adamietz
International Student Experience

international.auckland.ac.nz → International student support
Visas and Insurance
Student Visas

• All international students must have a **valid visa to study** at the University of Auckland

• Student visa must state the correct programme and the University of Auckland as the education provider

• You need to provide evidence of your visa status by **first** day of semester

• Drop off at AskAuckland Central or upload [online](#)
Post-study work visa

• You may be able to apply for a post-study work visa for up to three years after you have completed your programme

• Current requirements for post-study work visa applications apply - **30 weeks minimum study** in New Zealand for qualifications at level 7 and above on the New Zealand Qualifications Framework

• If you choose to study online in your home country first a future post-study work visa application may be affected.

• For more information check the [Immigration New Zealand website](https://www.immigration.govt.nz)
Campus Card

Where do I get my Campus Card?

I have **enrolled** in my courses and supplied a passport photo:

- You will receive an email when your CampusCard is to be picked up

I have **not enrolled** in my courses or submitted a passport photo:

- Your Campus Card will not have been made and will not be available to collect

You need to do the following:

- Enrol in your courses
- Upload passport sized colour photo through Student Services Online (Admission page)
- You will receive an email when your CampusCard ready
Health & Travel Insurance

- Compulsory for all international students
- University of Auckland preferred policy: Studentsafe Inbound University
- Student ID number = Insurance number
- Enquiries and support with claims:

  Email: claims@insurancesafe.co.nz

Full policy wording
Health & Travel Insurance

Some important **exceptions** to be aware of:

- Pre-existing medical conditions are not covered
- Anything drug or alcohol related is not covered
- Pregnancy, contraception are not covered; limited sexual health cover
- If you leave your belongings unattended they will not be covered
- If you leave your belongings in a car overnight they will not be covered
- Fraudulent claims = loss of cover
How to make an insurance claim (Studentsafe Inbound University)

1. Complete a claim form online – Answer all relevant questions.
2. Upload all supporting documents, doctors consultation notes, payment receipts and referrals.
3. Submit all documents to the insurance company.

claims@insurancesafenz.co.nz
Health & Travel Insurance

Alternative insurance policies

• This must be a policy from the compliant list

• You will need to organise an insurance waiver

• Submit the insurance waiver form online by the second Friday of the semester (Semester One, 2021 = 12 March 2021), to avoid any additional charges
Important Deadlines for Semester 1, 2021

• 1 March (first day of semester)
  – Supply evidence of your valid student visa
  – Fee payment deadline

• 12 March (2nd Friday of Semester)
  – Deadline for adding or deleting courses with refund of fees
  – Submit insurance waivers

How to change your enrolment
Other Support Services
Student Health & Counselling

- Experienced doctors and nurses
- Register [here](#) then you are all set up if you need to see them
- Studentsafe policy holders: If covered by the policy, medical and counselling costs can be billed directly to the insurance company by the University Health Service
Student Health & Counselling

• Experienced counsellors
• Available to all students
• Confidential service
• Supports students with personal and emotional difficulties that can impact on their studies
• Test consideration, Compassionate Consideration and Aegrotat
Libraries and Learning Services

- Online resources and publications
- Academic skills workshops
- English Language Enrichment

www.library.auckland.ac.nz
Accommodation Solutions

• University accommodation
  – Contact your resident adviser if you have any problems in your residence

• Accommodation advisory service if you want to rent in Auckland

Email: accom@auckland.ac.nz
Careers Development and Employability Services

John Dorado | Careers Development Consultant
Career Development and Employability Services (CDES)
Level 1, Kate Edger Information Commons

Free for three years after graduation

Career Development and Employability Services

Plan and prepare for your future work and life with the help of our range of workshops, events and services.

- MyCDES job board
- Career Expos
- Recruitment & Career Events
- Workshops (online and in-person)
- Appointments & drop-in(online and in-person)
- Internships / International internships
- Work based learning opportunities

How can CDES help:

https://youtu.be/0Zzk0m5A4Wc.
Check out these initiatives designed with you in mind!

Jobs 101: A beginner’s job search series for international students

A four-part career series that will build your understanding of the NZ job market and increase your confidence to start your job search.

1st session:
9 March 2021, 5pm-6:30pm

NZ Workplace Insights Programme for international students

Learn about the NZ workplace and improve your understanding of Kiwi culture by participating in this semester long programme, where you will be partnered with UoA alumni from various industries.

Applications close:
7 March 2021, 5pm

Job Success for international students: Building a ‘future-fit’ career in changing times

An industry-led virtual career education series designed to help you better understand the realities and trends in our changing ‘world of work’ and identify the capabilities that you need to develop to effectively transition into full-time employment.

Date: TBC

Find out more: www.auckland.ac.nz
Safety Advice
Safety Advice

• In an emergency (crime, fire or accident) call **111**
• Phone **105** for non-urgent incidents

**Auckland Central Police**
(cnr Cook & Vincent Streets)
Phone: 09 302 6400
(Crime Reporting Line - 17 languages)

Emergencies on the University Campus:
University Security
**09 3737599 ext. 85000**
Alcohol

- Legal drinking age in New Zealand: 18 years
- Evidence of age documents
  - NZ or overseas passport (original)
  - NZ driver’s licence
  - Kiwi Access Card
- Liquor ban areas apply in some places or/and at certain times (watch out for signs)
- Socialise with your friends and watch out for each other
- Never leave your drink unattended
- Be careful not to drink to excess
- **Insurance does not cover any alcohol or drug related incidents**
- Your health is the priority
Water and beach safety

• Be prepared
• Watch out for yourself and others
• Be aware of the dangers
• Know your limits

www.watersafety.org.nz
www.surflifesaving.org.nz
Study Auckland

Tony An
AUSA

Temitope (Temi) Adelekan | International Buddies Manager
Kevin Guo | International Students Officer
AUSA BUDDY PROGRAMME

The University of Auckland
AUSA Buddies are here to support your transition to Auckland, New Zealand. AUSA Buddies are University of Auckland (UoA) students who are eager to show you the streets of Auckland or meet up with you over a coffee to explain the paperwork you need help with personally. This student support service is free of charge and brought to you by the Auckland University Students' Association (AUSA). This mentoring programme runs throughout the year at the University, and we welcome new students at any juncture! We also run free events throughout the semester to get you socialising and making friends!
Interested in Joining us? Need a Buddy? Scan the code on your left or use this link:

tinyurl.com/1sz9y2kh
Contact us and Resources
Useful resources for international students

The University of Auckland International Office

Pre-departure and arrival guide

International Student Handbook
Your guide to university life

Living in Auckland
A Students Guide / Accommodation Solutions

FINDING A PLACE TO LIVE
THE COST OF LIVING
PICKING THE PERFECT FLAT
TRAVEL
PLUS LOTS MORE
Chat with current students

Get insights from current students about how to get ready for the semester!

international.auckland.ac.nz
Useful Websites

- The University of Auckland
- Information for International Students
- Ask Auckland
- Student Health and Counselling Services
- AUSA
- Study Auckland
- New Zealand Police
- Immigration New Zealand
- NauMai NZ
- Auckland Transport
- Tourism Auckland
- Tourism New Zealand
- Drive Safe
- Water Safety New Zealand
Get in touch with us

Come and see us:
AskAuckland Central

Email us:
int-questions@auckland.ac.nz or find all our contact details on the website

Facebook:
https://www.facebook.com/InternationalOffice
THANK YOU
ngā mihi

Enjoy your studies at the University of Auckland

Questions?