

2023

# Wharenoho Horakai Kore **Self-Catered Accommodation**



UNIVERSITY OF  
**AUCKLAND**  
Waipapa Taumata Rau  
NEW ZEALAND

NGĀ WHARENOHO | ACCOMMODATION



# Ngā Ihirangi

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# *Nau mai, haere mai ki* *Ngā Wharenoho* **Welcome to** **Accommodation**

One of the more important decisions you will need to make when planning to study at the University of Auckland is where to live. Living in a community of your peers, in quality accommodation, with undoubtedly strong support services and easy access to campus, makes academic success more likely.

No matter if you're in your first or final year, living in university accommodation is a unique opportunity for you to immerse yourself into your university experience alongside your peers navigating this academic journey. We are very proud of our friendly and supportive communities in both our wharenoho horakai (catered) and wharenoho horakai kore (self-catered) accommodation that over 4000 new and returning residents call home.

The University of Auckland has employed an owner operated business model for most of our Self-Catered Residences which allows us to provide a higher level of care and support to our students, encouraging their growth, both academically and as individuals, throughout their time in our accommodation. To ensure success and evolution of our services, we consult and engage with our kainoho (residents) regularly in the continuous development and monitoring of the experience. This practice builds upon our commitment to the code of practice for pastoral care for tertiary students.

Each of our residences offer a unique living experience to suit students at all stages of their

academic careers, whether that be in a flat, studio, or co-living style apartment, and so that you can focus on what is important, our accommodation is furnished with all utilities packaged into your room rate, and we provide a range of activities, events and pastoral care designed to connect, engage and support you while you live with us. Many of the people you meet living in accommodation will become friends for life.

This guide provides detailed information on all of our self-catered residences to assist you in making your decision about which residence to apply for. However, if you do require more information please email, call or visit our Accommodation Solutions Office.

On behalf of the Ngā Wharenoho whānau, we look forward to welcoming you into our accommodation and wish you every success at the University of Auckland in 2023.

**Aimee MacAskill** (She/Her)

Kaitaki, Campus Life (Wharenoho)  
**Associate Director, Campus Life**  
**(Accommodation)**



# *Wheako Wharenoho*

## **Residential Experience**

At the University of Auckland our residences offer easy access to both life on campus and the city's vibrant social scene.

### **So why live on campus?**

All our residences are within walking distance of the City, Grafton and Newmarket Campuses, and Auckland's CBD. Lively inner-city districts Ponsonby, Parnell and Mission Bay are just a walk or quick bus ride away. Plus, you can head over to nearby campuses for events, sports, clubs activities and more. With over 200 clubs on offer, living this close to our campuses makes it easy to try something new.

Visit Auckland's range of delicious eateries, enjoy a night out at one of the many bars and clubs, or explore the creative side of the city with live music gigs, boutique shops and art galleries. For your nature fix, Auckland is surrounded by beautiful harbours, islands, beaches and forests. Stroll along Mission Bay, ferry over to Waiheke Island and hike through the Waitākere Ranges.

### **A supportive and engaging environment**

University accommodation enhances the student experience by providing support systems and an engaging campus environment that helps students achieve academically, socially, and personally. Accommodation takes an intentional approach to our resident support through our waka of wellbeing framework which utilises student demographics and learning outcomes to be a transformative housing experience. The University of Auckland is the only university in NZ that has this approach.

### **Academic success**

Students who live in University accommodation have more opportunity to connect with their peers outside of the classroom environment.

Research has shown that students living in University Accommodation remain more engaged as 'university citizens', enriching their experiences in active learning environments and with interactions with their peers, staff, and their perceptions of support.

University of Auckland accommodation offers you an enjoyable and fulfilling living and learning environment to compliment your study experience. Our accommodation staff provide support for you to thrive academically, while the social atmosphere and convenient city locations allows for easy networking opportunities and build friendships that can last a lifetime.



As part of our Accommodation whānau, you will have access to:



#### Whakawhanaungatanga Wharenoho

##### **Accommodation Engagement**

Our engagement programmes give students the opportunity to connect with others, have fun and build on their personal development.



#### Hauora Wharenoho **Accommodation Wellbeing**

In living and learning environments, authentic partnerships and collaboration is important. We take an intentional wellbeing – hauora outcomes approach to support our residents and create a community that enables all to reach their full potential.



#### Kaitohutohu Wharenoho **Resident Advisers**

Resident Advisers (RAs) live in our University accommodation and serve as a student staff member, leader and resource person for students living in accommodation.



#### **PASS Mentoring**

Peer Assisted Study Sessions (PASS) are weekly interactive study sessions aimed at supporting student success. They are facilitated by senior students who have done well in that subject area.



#### **Recreation Centre**

Exercise is an important part of staying well whilst studying. Living in University of Auckland accommodation includes a membership to the Recreation Centre, which provides unlimited access to fitness equipment, group fitness classes and personal training sessions.



#### **Security**

Our properties have staff members onsite 24/7 and swipe cards for extra security.







# Tautoko Kainoho **Resident Support**

At the University of Auckland,  
we aim to provide an engaging and  
supportive living-learning environment.

Our accommodation communities have robust academic and pastoral care support programmes to ensure our kainoho achieve, grow and develop lifelong skills and connections. Our dedicated team works closely with services across the University campuses to ensure that our kainoho have access to support, creating a positive experience and a solid platform for success.

## Urumatua Whakahaere **Head of Operations**

The Head of Operations – Accommodation provides operational management to the Accommodation department and is accountable for the overall delivery of an effective student accommodation service. The role includes overseeing staff, the residential experience and customer care programme. The HO is also responsible for the effective operation of Accommodation, policy and procedure development and ensuring services align with the strategic goals and visions of the university.





## Poutaki Wharenoho and Kairuruku Wharenoho **Resident Manager and Resident Coordinator**

Resident Managers live onsite or near the residence. This ensures a high level of support and connection to University services. The RMs provide onsite support for kainoho and ensure that the accommodation community is safe, comfortable, supportive, conducive to academic success and personal growth, and is responsive to the needs of kainoho. They are on call to support kainoho in case of emergencies.

Resident Coordinators support Resident Managers and Resident Advisers in the evening management of Accommodation. Resident Coordinators are onsite in the afternoon and evening. They are onsite to deliver key engagement and support programmes and provide emergency on call support to kainoho.

## Kaitohutohu Wharenoho **Resident Advisers (RAs)**

RAs live onsite and are the first port of call for students needing assistance or support as they navigate the challenges of being a tertiary student living away from home.

Our RAs are specifically selected and trained high-achieving senior students employed by the University. They act as academic role models and provide support to our kainoho. They support kainoho by connecting them to leadership, social and academic development opportunities on campus and in the community.

## **Campus Life**

Accommodation is part of the Campus Life service division at the University. Campus Life operates a range of wellbeing services, such as Accommodation, Campus Care, Counselling and Health Services, and Sport and Recreation, that are aimed at removing personal barriers to academic success. It also operates engagement services such as support for student organisations, social and sporting events, volunteering and leadership support that is aimed at helping students maximise the non-classroom dimensions of their University experience.



# Me Pēhea Te Tono

## How to Apply

Perhaps you have lived in a University of Auckland residence previously; or maybe you're considering university accommodation for the first time. In either case, we have a range of options to suit your personal and academic lifestyle.

**i** [www.auckland.ac.nz/accommodation-how-to-apply](http://www.auckland.ac.nz/accommodation-how-to-apply)

### Applications open on 1 August 2022

To apply for 2023 accommodation, complete the accommodation application online through your Tomokanga Wharenoho | Accommodation Portal: [www.accommodation.ac.nz](http://www.accommodation.ac.nz)

### Select the correct application type

For the purposes of applying for accommodation, only students currently undertaking a Masters or PhD should select the postgraduate application type. If you are undertaking a diploma or postgraduate diploma, please complete the undergraduate application.

### Apply by 30 September 2022 to be considered for a first offer

There is no closing date for applications. However, you're strongly encouraged to apply by 30 September 2022 to make sure your application is considered for a first offer. First offers are sent in early October. For students looking for accommodation in Semester Two, applications open online on 1 April 2023.

We recommend that you apply even before being accepted into your programme of study at the University of Auckland. If you wait until you have confirmation about programme entry, which may be as late as February, it may be too late for you to be offered a place in residence.

### Check your term session and preference

Some residences only offer accommodation for 52 week residential periods, where others may allow for a variety. Make sure to note the residential periods available for your preferred residence and room type before you apply.

### Think carefully about your answers to the questions in the 'About You' section

The 'About You' section of the application form plays an important part in the selection process as it provides an insight into who you are and what you can add to the residential community. Aim for at least three sentences for each question where possible.

### Please advise us if you have any special requirements

Whether it's a health, medical, dietary or religious requirement, please note these on your application so we can ensure you are applying for a residence that meets your needs.

Certain residences offer facilities suitable for kainoho with disabilities. Please see our website for more information, or contact Accommodation Solutions.







### **You can only submit one application**

You can only apply for, and be considered for, one residence at a time. Your application will be considered from the date it was submitted – not the date it was started.

If you wish to change your preference during the application process, email Accommodation Solutions [accom@auckland.ac.nz](mailto:accom@auckland.ac.nz) with your full name, student ID number and the name of the residence and room type you wish to change your preference to. We'll update your application accordingly.

### **Missed a section or made a mistake – no problem!**

If you make a mistake on your application, simply email the Accommodation Solutions team to have your application updated: [accom@auckland.ac.nz](mailto:accom@auckland.ac.nz)

We strongly advise you to limit the changes you make once an application has been submitted as it can affect the processing of your application.





## **How to apply** *continued*

# **Selection and first offers**

Applications far outnumber the places available, so offers are based on a selection process.

**If you were a school leaver resident in 2022** who is reapplying for 2023, we will be taking into consideration the following:

Your desire to achieve academic excellence as demonstrated by sitting all of your exams, and your desire to improve your academic standing by utilising tutorials and academic mentoring offered in the halls.

Your financial history and behavioural record from your previous residence is considered. Students with a history of debt or high level of incidents may not be considered for a place.

Based on previous years' experience it is likely that there will be more applications than beds available for certain residences. For students meeting all of the above criteria, offers will first be made to international students. Thereafter, all things being equal, students meeting the criteria will have their names added to a room lottery to determine the order of offers.

**If you were an undergraduate or postgraduate resident in 2022** who is reapplying for 2023, we take into consideration:

Your financial history and behavioural record from your previous residence. Students with a history of debt or high level of incidents may not be considered for a place.

As an undergraduate, if you have lived in University accommodation for four years or more you may not be considered for a place again.

**If you are a new student to the University of Auckland**, your application will be assessed based on the answers you provide in the 'About You' section.

Priority is given to postgraduate applicants and international students applying for a full year.

If we are not able to offer you accommodation in your preferred choice of residence, we may offer you a place in an alternative residence. You can choose to accept this guaranteed place (which we strongly advise) or remain on the waitlist for your preferred residence.



First offers for the Self-Catered Residences are sent out during mid to late October. Students who have been selected to receive a first offer will be notified via email, and will have until the specified due date to accept the residential agreement online and pay the required deposit. Both must be completed in order for the accommodation offer to be confirmed. There will be no extensions given for first offers.

## **Couples and Families**

While there is a limited number of couple and family accommodation, we cannot guarantee the availability of these spaces to offer during each application cycle as this will vary.

### **Guidelines for family accommodation:**

A one-bedroom apartment can accommodate a couple or a couple and a newborn (Waikohanga House only).

A two-bedroom family apartment, can accommodate up to 2 adults and 1 child under 15; or 2 adults and 1 child under 5, and an infant.

A three bedroom apartment can accommodate up to 2 adults and 2 children under 15; or 2 adults and 2 children under 5, and an infant under 12 months.

**Couple accommodation:** Postgraduate students will have priority in the first instance for any available couple accommodation.

Only one application is permitted per couple.





## Waitlist and ongoing offers

After first offers are made in October, applicants who have not received an offer of a place will be waitlisted for on-going offers.

As offers are declined or withdrawn between October and the beginning of Semester One, offers will then be made to applicants on the waitlist. If you receive an offer for a residence that you had not originally applied for, to ensure your place in accommodation, we strongly recommend that you accept that offer. If you decline the offer and stay on the waitlist for your preferred residence it is unlikely that you will be placed there.

To ensure the waitlists operate as efficiently as possible, we will email you regularly to confirm you would like to remain on the waitlist. If we don't hear from you within an appropriate timeframe, your application will become inactive and will be withdrawn. In addition, please let us know if you are no longer coming to the University of Auckland to study so that we can make offers to waitlisted students.

**i** [www.auckland.ac.nz/accommodation-selection-process](http://www.auckland.ac.nz/accommodation-selection-process)

### Important dates for 2023 accommodation applications

Applications open for the Full Year and Semester One 2023	1 August 2022
Last date for completed applications to be received for first offer consideration	30 September 2022
First offers sent	Early October 2022
First offers response due date	Late October 2022
Last date for withdrawal to receive a partial deposit refund for all residences	17 January 2023
Move in period begins for Semester One	8 February 2023
Applications open for Semester Two	1 April 2023
Last date for withdrawal for deposit refunds for Semester Two for all residences	10 June 2023
Move in day Semester Two	6 July 2023









# *Putea Wharenoho*

## **Accommodation Fees**

### **Deposit**

If you're made an offer, a payment of \$900 is required to secure your place. This payment is made up of:

#### **Accommodation Deposit: \$650**

- This amount forms part of your overall accommodation fees, and is credited to your room account before you move in.

#### **Administration Fee: \$250**

- This fee is only refundable under certain conditions.

Your \$900 payment can be made online via credit card, Visa/MasterCard debit card, Union Pay, or internet banking through our secure payment portal at the time of accepting your Residential Agreement, or by Eftpos at our office.

Please note that credit card and debit card payments made online will incur a 1.9% Convenience Fee. This will be added automatically when you make your payment. We do not accept cash or cheque payments.

Current residents who are offered a place for another year are required to pay a new deposit and administration fee for the new residential period offered.

If you withdraw before 17 January 2023, as specified in the Residential Agreement, you can apply for a partial refund of the deposit and administration fee (\$450). If you withdraw after this date, you are ineligible for any refund unless you are declined admission into a programme and will no longer be studying at The University of Auckland.

### **Fees**

The current accommodation fees for all residences are published on our website: [www.accommodation.ac.nz](http://www.accommodation.ac.nz)

The accommodation fees are calculated for the full residential agreement period and cover utilities such as water and electricity, access to the University's broadband system and a one-off residential services fee.

If you withdraw after taking up residence:

- The deposit will not be refunded.
- There may be a further charge for breaking your Residential Agreement.
- You will remain responsible for the accommodation fees and any withdrawal penalties as per your residential agreement.

### **Paying your fees**

We strongly suggest that you set up a fortnightly automatic payment with your bank, but it is also possible to make one-time fee payments online through the 'My Account' section on your Accommodation Portal. One-time fee payments (only viewable if you have a confirmed place in accommodation) can be made by credit card, Visa/MasterCard debit card, Union Pay or via A2A bank transfer. Credit and debit card payments made online will incur a 1.9% Convenience Fee.

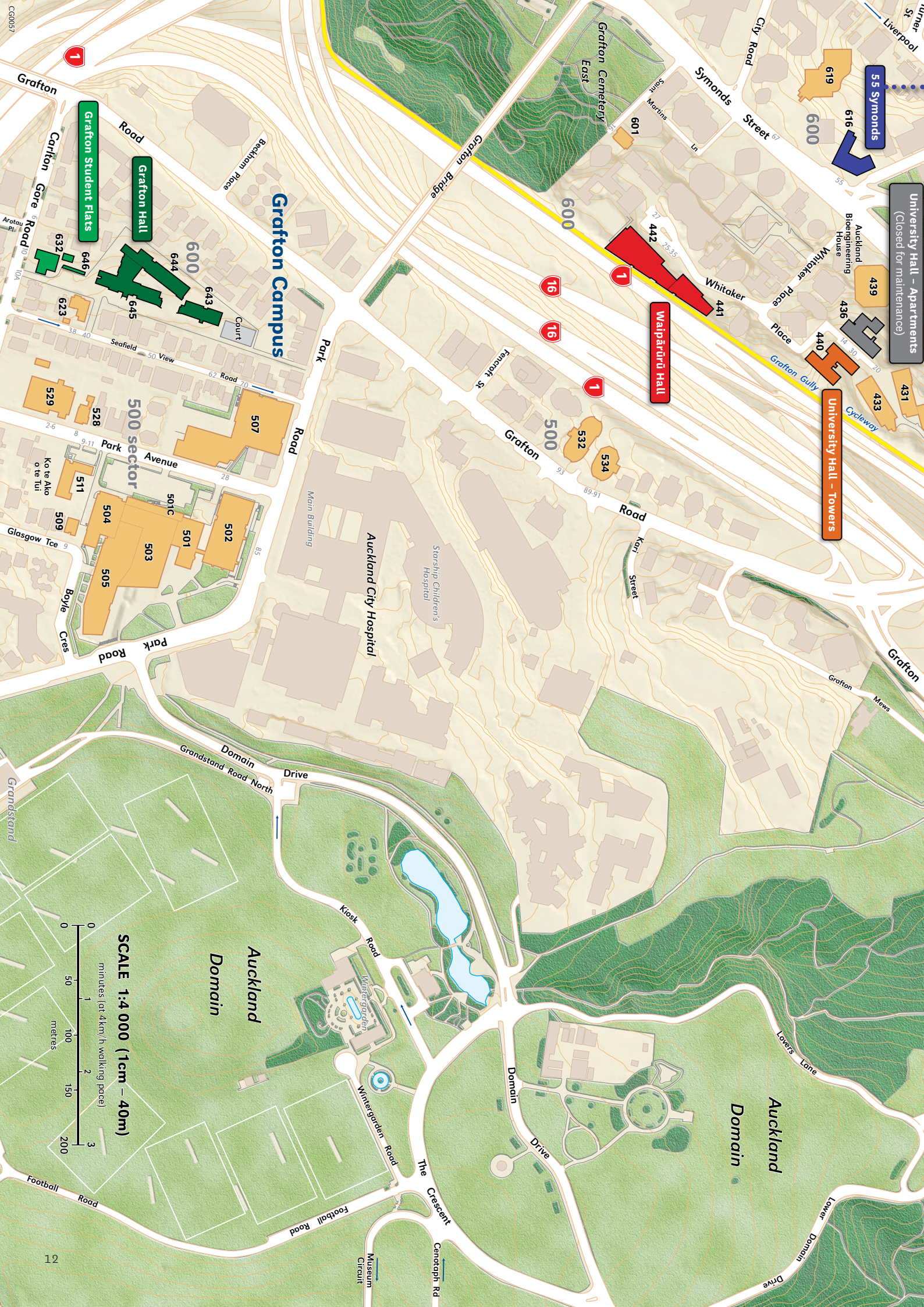
For detailed information on the accommodation costs, payment dates, and our bank account details, please refer to the accommodation fees section of our website.

### **Before you move in**

You are required to pay your residential services fee and the first installment of your accommodation fees prior to moving into residence. \$650 of your initial deposit goes towards this first installment charge.

 [www.auckland.ac.nz/  
accommodation-fees](http://www.auckland.ac.nz/accommodation-fees)





University Hall - Apartments  
(Closed for maintenance)

55 Symonds

616  
619  
600

Auckland Bioengineering House  
Whitaker Place  
439  
436  
440  
433  
431

University Hall - Towers

Symonds Street  
City Road

Grafton Cemetery East  
Sculpture  
Martins Ln

442  
441  
600

Waiparuru Hall

16  
16  
1

500  
532  
534

Grafton Road

Auckland City Hospital

Starship Children's Hospital

Main Building

Grafton Campus

Grafton Hall

Grafton Student Flats

500 sector

Park Avenue

Park Road

Domain Drive  
Grandstand Road North

Auckland Domain

SCALE 1:4 000 (1cm - 40m)

minutes (at 4km/h walking pace)

0 50 100 150 200  
metres

Museum Circuit

Canotaph Rd

The Crescent

Football Road

Kiosk Road

Winter Garden

Winter Garden Road

Auckland Domain

Domain

Lovers Lane

Lower Domain Drive

Grafton Mews

Grafton

Grafton

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O'Rourke Hall

Waihoukanga House

Accommodation Solutions

City Campus

Carlisle Park Student Village







Te Tirohanga o te Toangaroa



# Wharenoho Horakai Kore

## Self-Catered Accommodation

### COMPARISON CHART

	 	No. of beds					Age range	RA Ratio
<b>55 Symonds</b> See more on <a href="#">Page 17</a>	Studio-style high-rise residence Deluxe studios: 315 Deluxe double studios: 28	343	✓	✓		✓	18+	1 : 50
<b>Carlaw Park Student Village</b> See more on <a href="#">Page 18</a>	Apartment-style high-rise residence Single room - Nicholls: 665 Single room - Stanley: 907 Family apartment: 16	1604	✓		✓	✓	18+	1 : 50
<b>Te Tirohanga o te Tōangaroa</b> See more on <a href="#">Page 22</a>	Dorm-style high-rise residence Single rooms: 488	488	✓			✓	18+	1 : 50
<b>Waikohanga House</b> See more on <a href="#">Page 29</a>	Apartment-style low-rise residence One Bedroom apartment: 26 Two bedroom apartment: 18 Three bedroom apartment: 5	49		✓	✓	✓	Post-grad	1 : 40

### Facilities and services key



Property features



Bathroom configurations



Accommodates couples



Mobility impairment access



Room configurations



Accommodates single students









Accommodates couples and families



Cleaning and linen services

\* Utilities (power, water and access to university WiFi) are included in fees for all residences.



	Room type	42 week rate*	52 week rate*						
	Deluxe studio Deluxe double studio (couple)	\$415 \$440	\$400 \$415	SC	Study room Musix room	TV/ theatre room Games room Communal lounge Communal kitchen/ dining Barbecue area	✓		8 mins
	Single room - Nicholls Single room - Stanley Two bedroom apartment (family)	\$320 \$330 \$565	\$300 \$310 \$540	SC	Study room Music room	Barbecue area Games room Communal lounge Communal vege garden Basketball area	✓	✓	10 mins
	Single room	\$299	\$290	SC	Study room Music room	Barbecue area Sky deck TV/ theatre room Communal lounge	✓		5 mins
	One bedroom apartment (couple) Two bedroom apartment (family) Three bedroom apartment (family)		\$455 \$540 \$625	SC		Common room Barbecue area			7 mins



Car parks – at additional cost



Catering options:  
SC = Self-catered  
PC = Part-catered  
FC = Fully catered



Academic facilities available



Recreation facilities available



Sports facilities available



Walking distance to the main University Library







# 55 Symonds

## Building 616, 53–55 Symonds Street, Auckland Central

Facility provided by UniLodge, operated by University of Auckland

Only a short walk from the City Campus. 55 Symonds offers modern, comfortably furnished, air-conditioned studio apartments suitable for individuals and couples. Residents of 55 Symonds can enjoy an independent lifestyle with the benefit of being part of a cosmopolitan community in the heart of Auckland City.

 [www.auckland.ac.nz/55-symonds](http://www.auckland.ac.nz/55-symonds)

### Residence features



- High-rise apartment complex with your own private studio
- Houses 343 residents each year
- Security access system
- Responsible use of alcohol allowed in studios
- Internet access through the University's wifi network



- Self-catered residence
- Kitchenette with mini fridge, cooking hobs, microwave, toaster and kettle
- A large communal kitchen is also available for use
- Kitchen starter pack provided in each apartment including saucepans, frypans, cooking utensils, crockery and cutlery



- Fully furnished study bedrooms
- Studio Deluxe: single bed, desk and chair, wardrobe with shelving, wall-mounted air-conditioning unit, rubbish bin, mirror and noticeboard
- Studio Deluxe Double: double bed, desk and two chairs, wardrobe with shelving, wall-mounted air-conditioning unit, rubbish bin, mirror and noticeboard



- Residents provide their own pillow, blankets, linen and towels.
- Linen packs can be purchased through the online accommodation shop prior to arrival. The pack includes: pillow/pillowcase, two sheets and duvet/duvet cover, bath towel, face cloth and a laundry bag.
- Free laundry facilities are provided.
- Residents are responsible for cleaning their own rooms.
- Communal areas are serviced Monday to Friday.
- Grounds are attended to regularly.



- One en-suite bathroom per apartment, each with a shower, toilet, and hand basin/vanity





# Carlaw Park Student Village

## **Carlaw Park – Nicholls**

**Buildings 831–837  
19–26 Nicholls Lane  
Parnell, Auckland**

## **Carlaw Park – Stanley**

**Building 838  
28–38 Stanley Street  
Parnell, Auckland**

Facilities operated and pastoral care provided by The University of Auckland

Carlaw Park Student Village (CPSV) is a truly diverse community housing undergraduates, postgraduates, and students with families. Our apartments are modern and comfortable with a range of communal social and study spaces. In 2023 we are expanding the village with 907 beds and shared communal spaces. CPSV is a perfect fit for those seeking a 'flatting' style of living.

**i** [www.auckland.ac.nz/carlawpark](http://www.auckland.ac.nz/carlawpark)

## **Residence features**



- Apartment complex ranging from four to seven levels, with shared courtyard and communal areas
- Houses 1,604 residents each year in 3-6 bedroom apartments
- 16 two apartments allocated to students with small families (two adults and up to two children)
- Furnished lounge and kitchen
- Security access system
- Limited single gendered apartments available upon request
- Internet access through the University's wifi network



- Fully furnished single bedrooms, each with a single bed, desk and chair, wardrobe with shelving, wall-mounted heater, mirror and noticeboard



- Minimum one shared bathroom per apartment
- Each bathroom contains a lockable shower with hand basin and vanity, and a lockable toilet with hand basin.



- Self-catered residence
- Apartments with fully furnished kitchen with fridge, microwave, oven, toaster and kettle
- Kitchen starter pack provided in each apartment including saucepans, frypans, cooking utensils, crockery and cutlery
- A communal kitchen is also available for resident group events



- Residents provide their own pillow, blankets, linen and towels.
- Linen packs can be purchased through the online accommodation shop prior to arrival. The pack includes: pillow/pillowcase, two sheets and duvet/duvet cover, bath towel, face cloth and a laundry bag.
- Free laundry facilities are provided.
- Residents are responsible for cleaning their own apartments.
- Gardens and grounds are attended to regularly.









# Te Tirohanga o te Tōangaroa

## Building 818, 128 Anzac Avenue, Auckland Central

Facility provided by UniLodge, operated by University of Auckland

Located just a five-minute walk from the City Campus, Te Tirohanga opened for the first time in 2020. The name Te Tirohanga o te Tōangaroa was gifted to the University by Ngāti Whātua and translates to “The view of Tōangaroa” now known as Mechanics Bay, owing to its beautiful views of the surrounding harbour. Te Tirohanga offers a new style of affordable student accommodation with rooms designed to maximise on storage space, and modern, communal living levels which allows students to interact with neighbours and make friendships that last a lifetime

**i** [www.auckland.ac.nz/te-tirohanga](http://www.auckland.ac.nz/te-tirohanga)

### Residence features



- High-rise residence with 15 levels of bedrooms and 5 levels of shared communal living spaces
- Houses 488 residents each year
- Security access system
- Responsible use of alcohol allowed in designated areas
- Internet access through the University's Wifi network.



- Fully furnished single study bedrooms, each with a single bed, desk and chair, wardrobe, wall mounted heater and noticeboard



- Single occupant bathrooms throughout every floor, each with a shower, toilet, and hand basin/vanity



- Self-catered residence
- Two levels of shared kitchen and dining areas
- Kitchens include gas hobs, ovens, microwaves, toaster and kettle
- Individual lockable refrigerator drawers and dry goods lockers provided for every resident; residents must provide their own locks



- Residents provide their own pillow, blankets, linen and towels.
- Linen packs can be purchased through the online accommodation shop prior to arrival. The pack includes: pillow/pillowcase, two sheets and duvet/duvet cover, bath towel, face cloth and a laundry bag.
- Residents are responsible for cleaning their own bedrooms.
- Bathrooms and communal spaces are attended to regularly.
- Free laundry facilities are provided.















# Waikohanga House

## Building 434, 44 Symonds Street, Auckland Central

Owned and operated by the University of Auckland

This beautifully refurbished apartment building is the University's purpose built accommodation for couples and families. Only a short walk from the City Campus, residents enjoy the privacy of their own comfortably furnished apartment whilst also being part of a safe, and friendly community with easy access to the University.

 [www.auckland.ac.nz/waikohanga-house](http://www.auckland.ac.nz/waikohanga-house)

### Residence features



- Five-storey renovated historic building
- 49 furnished apartments in a combination of 26 one bedroom, 18 two bedroom and 5 three bedroom
- Accommodation is designated for postgraduate couples and families only
- Security access system
- Internet access through the University's Wifi network



- Self-catered residence
- Each apartment comes with its own kitchen, equipped with a stove, range hood, microwave, sinks, fridge/freezer and cupboards
- A kitchen starter pack is provided in all apartments, which includes cutlery, crockery, and cooking utensils



- Residents provide their own pillow, blankets, linen and towels.
- Linen packs can be purchased through the online accommodation shop prior to arrival. The pack includes: pillow/pillowcase, two sheets and duvet/duvet cover, bath towel, face cloth and a laundry bag.
- Free laundry facilities are provided.
- Residents are responsible for cleaning their own apartments.



- Fully furnished apartments
- One Bedroom: queen size bed, bedside stool, desk and chair, wardrobe with shelving, two 2-seater couches and coffee table, heater
- Two Bedroom: queen size bed, king single bed, two bedside stools, desk and chair, wardrobe with shelving, two 2-seater couches and coffee table, heater
- Three Bedroom: queen size bed, two king single beds, three bedside stools, desk and chair, wardrobe with shelving, two 2-seater couches and coffee table, heater



- One bathroom per apartment, each with a shower, toilet, and hand basin/vanity.





# Frequently asked questions

## What are my obligations?

Before you accept an offer of accommodation, you must first carefully read the residential agreement and residential rules. You will be signing a legally binding contract.

### Before you move in, you must:

- Pay your first instalment as indicated on the table of fees for your residence.

### Once you move in, you must:

- Pay your instalment when due, for the full term of your contract, unless the Head of Operations or Resident Manager agrees to release you from it.
- Show consideration towards your fellow residents and neighbours, and their property.
- Keep your room reasonably clean, tidy and free from damage. Inform the residence staff as soon as possible of any maintenance issues or repairs needed.
- Be a respectful member of the community.
- Abide by the rules set out in the resident handbook.

## Can I accept an offer and be waitlisted?

No. If you are made an offer for an alternative residence to the one you applied for, it is not possible to accept that offer and still be waitlisted for your preferred residence. When you receive an offer, you must decide whether to accept it, or decline and stay on a wait list. Please be aware that if you decline an offer in favour of the waitlist, we are unable to guarantee that another offer can be made to you.

## I have accessibility, cultural or other special needs – can the residences provide for me?

It depends on your requirements. Please contact us to discuss your circumstances so we can best advise you on the accommodation options suitable for you.

## Can I arrive early?

Some of our residences take bookings over the summer period and may be able to accommodate you early. If this is possible, you will be charged a nightly rate. If it is not possible, you may need to book temporary accommodation.

## If I arrive late/leave early do I pay less?

No. Our residential agreement dates are set. They're arranged to coincide with the academic semester. You are charged for the full period of your residential agreement regardless of whether you choose to move in late, or move out early.







### **What happens if I don't like living in my residence?**

We know that moving away from home, or moving into a big city can be a daunting experience. Most residents make new friends and settle in very quickly, while others take a little longer to get used to their new environment. You may need to talk through any difficulties with your Accommodation team or perhaps even a University Counsellor. It can take a few weeks to adjust to major moves like this, so give yourself some time before you make any decisions.

### **Can the residences accommodate me over summer?**

Yes – we offer Summer accommodation from mid-November to mid-February in some of our university residences. Refer to our website for more information or to make a booking.

### **Can I book an airport transfer to take me to my residence?**

If you are an international student arriving in New Zealand for the first time, you are eligible for the free Airport Transfer Service. Please use the airport pickup form link on your Offer of Admission email, which is sent to you by the International Office, so that you can be met at the airport and taken to your accommodation.



*\* Please note, the information provided in this guide is true at the time of publication, but may be subject to change. Please check our website [www.accommodation.ac.nz](http://www.accommodation.ac.nz) for up-to-date information.*





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