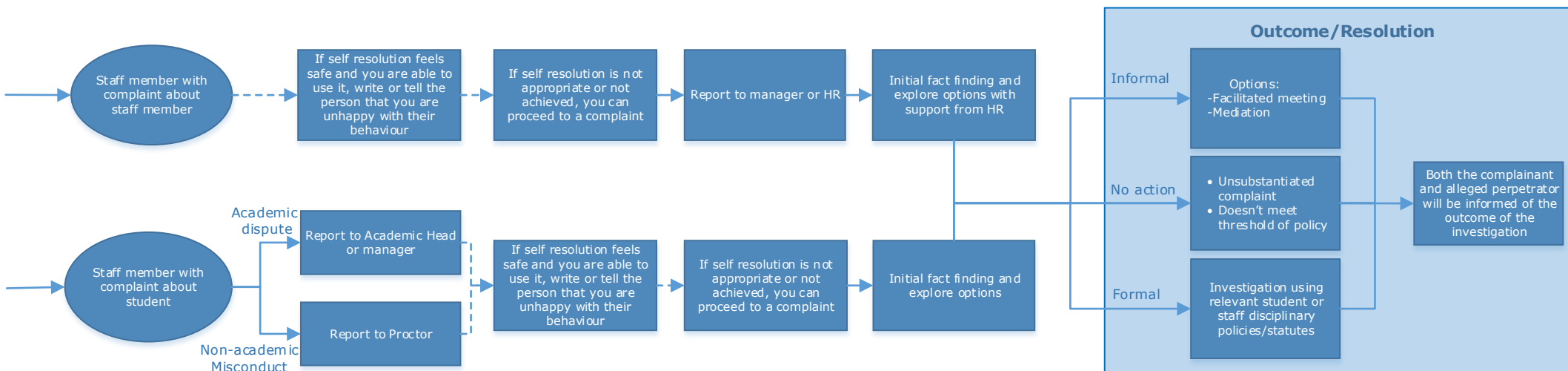


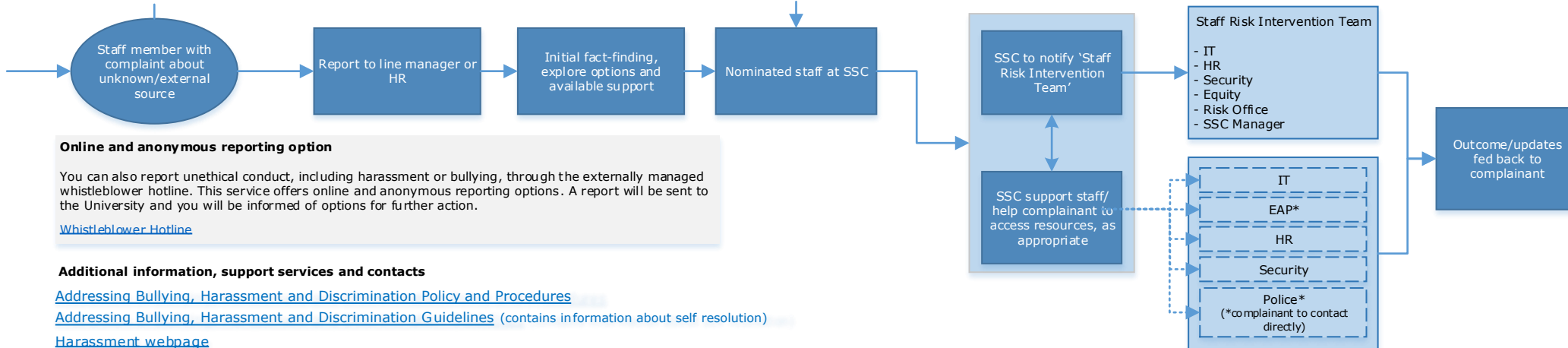
# Staff Complaint Process

**In case of immediate danger or threat to safety, call the Police on 111 and then Security on extn. 966 or 0800 373 7550**

Students who are considering making a complaint should refer to the [student flowchart](#). If you are both staff and a student, please select the process support that is appropriate to your complaint.



Staff can also contact SSC directly on extn. 86000 or 09 923 6000



### Online and anonymous reporting option

You can also report unethical conduct, including harassment or bullying, through the externally managed whistleblower hotline. This service offers online and anonymous reporting options. A report will be sent to the University and you will be informed of options for further action.

[Whistleblower Hotline](#)

### Additional information, support services and contacts

- [Addressing Bullying, Harassment and Discrimination Policy and Procedures](#)
- [Addressing Bullying, Harassment and Discrimination Guidelines](#) (contains information about self resolution)
- [Harassment webpage](#)
- [Employee Assistance Programme \(EAP\)](#)
- [HR contacts](#)
- [Line manager contacts \(UoA staff directory\)](#)
- [Proctor \(to advise staff with a complaint against a student\)](#)
- [Staff Service Centre \(SSC\)](#)
- [University Security](#)
- [Equity info and support for staff](#)