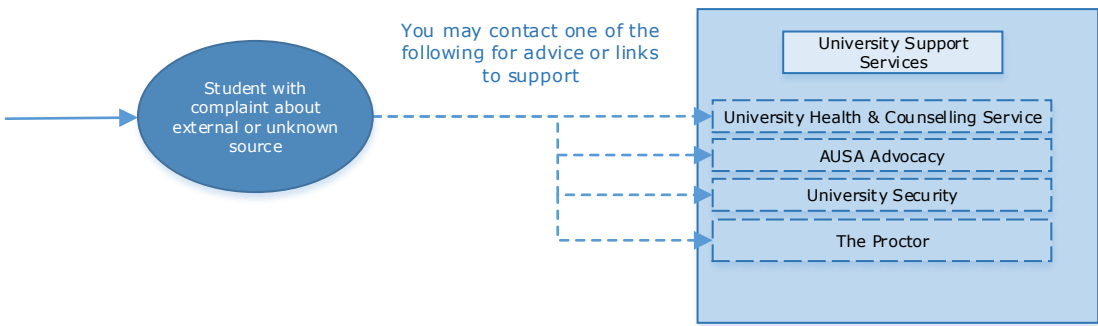
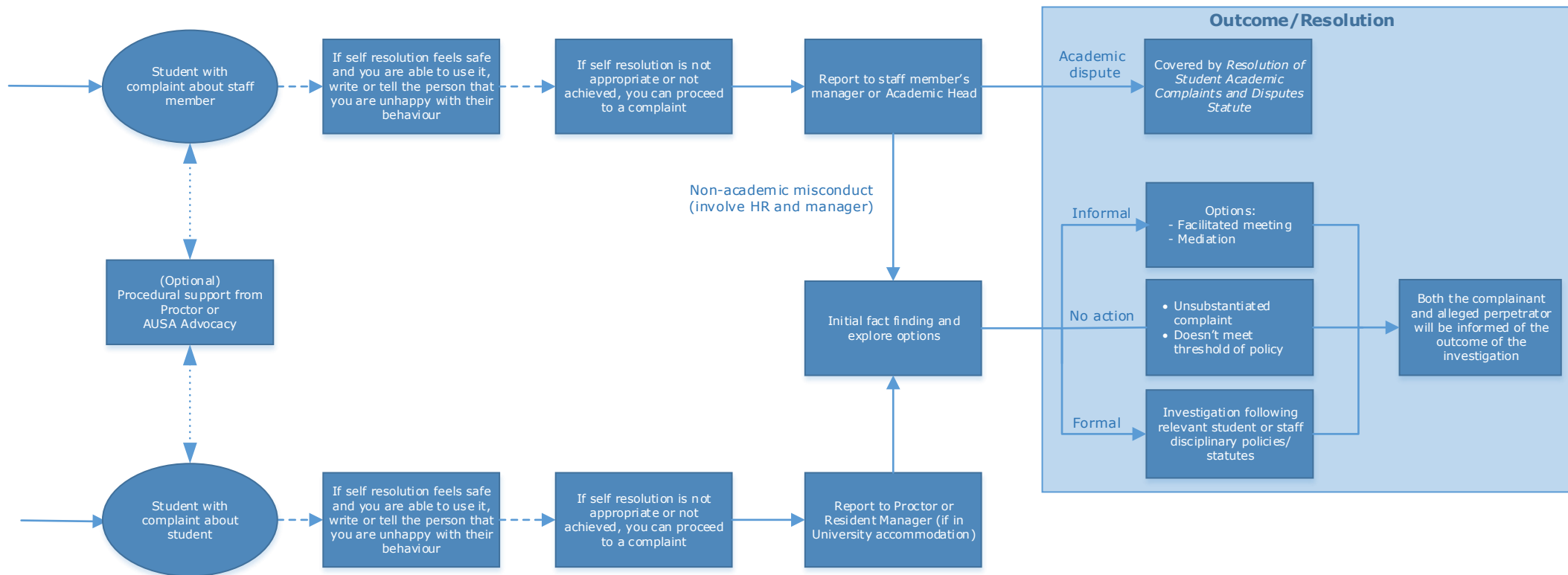


# Student Complaint Process

**In case of immediate danger or threat to safety, call the Police on 111 and then Security on extn. 966 or 0800 373 7550**

Staff who are considering making a complaint should refer to the staff flowchart. If you are both staff and a student, please select the process support that is appropriate to your complaint.



### Online and anonymous reporting option

You can also report unethical conduct, including harassment or bullying, through the externally managed whistleblower hotline. This service offers online and anonymous reporting options. A report will be sent to the University and you will be informed of options for further action.

[Whistleblower Hotline](#)

### Additional information, support services and contacts

- [Prevention of Bullying, Harassment and Discrimination Policy and Procedures](#)
- [Prevention of Bullying, Harassment and Discriminating Guidelines](#) (contains information about self resolution)
- [Harassment webpage](#)
- [AUSA Advocacy Office contacts](#)
- [Proctor contacts](#)
- [University Health and Counselling Service \(UHCS\)](#)
- [University Security](#)
- [Other personal support](#)