**Staff Complaint Process**

*In case of immediate danger or threat to safety, call the Police on 111 and then Security on extn. 966 or 0800 373 7550*

Students who are considering making a complaint should refer to the [student flowchart](#). If you are both staff and a student, please select the process support that is appropriate to your complaint.

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**Online and anonymous reporting option**

You can also report unethical conduct, including harassment or bullying, through the externally managed whistleblower hotline. This service offers online and anonymous reporting options. A report will be sent to the University and you will be informed of options for further action.

[Whistleblower Hotline](#)

**Additional information, support services and contacts**

[Prevention of Bullying, Harassment and Discrimination Policy and Procedures](#)
[Prevention of Bullying, Harassment and Discrimination Guidelines](#) (contains information about self resolution)
[Harassment webpage](#)
[Employee Assistance Programme (EAP)](#)
[HR contacts](#)
[Line manager contacts (UoA staff directory)](#)
[Proctor (to advise staff with a complaint against a student)](#)
[Staff Service Centre (SSC)](#)
[University Security](#)
[Equity info and support for staff](#)

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