

# Hospital performance in New Zealand

## Variations in productivity and efficiency

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# Productivity and efficiency of hospitals in NZ

- Conceptually
- Measurement(ally)
- Realistically

# Productivity - Conceptually

- Technically
  - Ratio of outputs to inputs
    - Multiple outputs, multiple inputs
    - So Output Index/Input Index
- Plain language
  - Amount of hospital services (output) produced with one unit of inputs
- Measurement
  - Combining multiple outputs & multiple inputs into single indices (for ratio)

# Efficiency - Conceptually

- Technically
  - Technical efficiency – best combination of resources (inputs) to produce each output
  - Allocative efficiency – lowest cost combination of resources (inputs) to produce given outputs (in NZ context)
- Plain language
  - How efficiently are resources used to produce hospital services
- Measurement
  - Data envelopment analysis, Malmquist indices, stochastic frontier analysis

# Measurement - Productivity

- Productivity index  $Pi_{it}$ 
  - Productivity Index $_{it}$  = Output Index $_{it}$  / Input Index $_{it}$ 
    - $i$  = hospital (or DHB),  $t$  = time period (month, quarter, year)
- Output Index $_{it} = \sum_j q_{ijt} w_j$ 
  - $j$  = treatment types
  - $q_{ijt}$  treatments of type  $j$  provided by hospital  $i$  at time  $t$
  - $w_j$  (constant) weight for treatment type  $j$  (DRG)
- Input Index =  $\sum_k x_{ikt} w_{kt}$ 
  - $x_{ikt}$  resource  $k$  used in hospital  $i$  at time  $t$
  - $w_{kt}$  weight (price) of resource  $k$  at time  $t$

# Measurement – Outputs & Inputs

- Outputs - follow the flow
  - Day patient discharges
  - Length of stay
  - Inpatient discharges
    - Stats NZ & MoH weights
      - IP – casemix adj. 85.5%; ALOS (7.5%); DP (7%)
- Inputs
  - Labor – FTE by type
  - Capital - ??
  - Consumables (intermediate consumption)

# Productivity - Realistically

## DATA

- Output - **DETAILED**
  - National Minimum Data Set (NMDS) + Others
    - Discharges from all public (and private) hospitals
    - $Y_{ijt}$  - individual  $i$  discharged from hospital  $j$  at time  $t$ 
      - $j = 1$  to  $91$ ,  $t =$  dates from 2001 to 2009
    - $Y_i$  - discharges differ by..
      - Individual characteristics (age, sex, deprivation, etc.)
      - Cause of admission (ICD-9, 10)
      - Factors reflecting hospital experience – length of stay, mortality, post-OP sepsis, etc.
- Input data - **LIMITED**
  - Limited temporal dimension
    - Bed capacity of hospital  $j$  (derived from NMDS )
    - FTE (HWIP) – at best quarterly
    - Linked Employer-Employee Dataset (LEED) – for labor counts
    - Household Labour Force Survey (HLFS)
    - Census

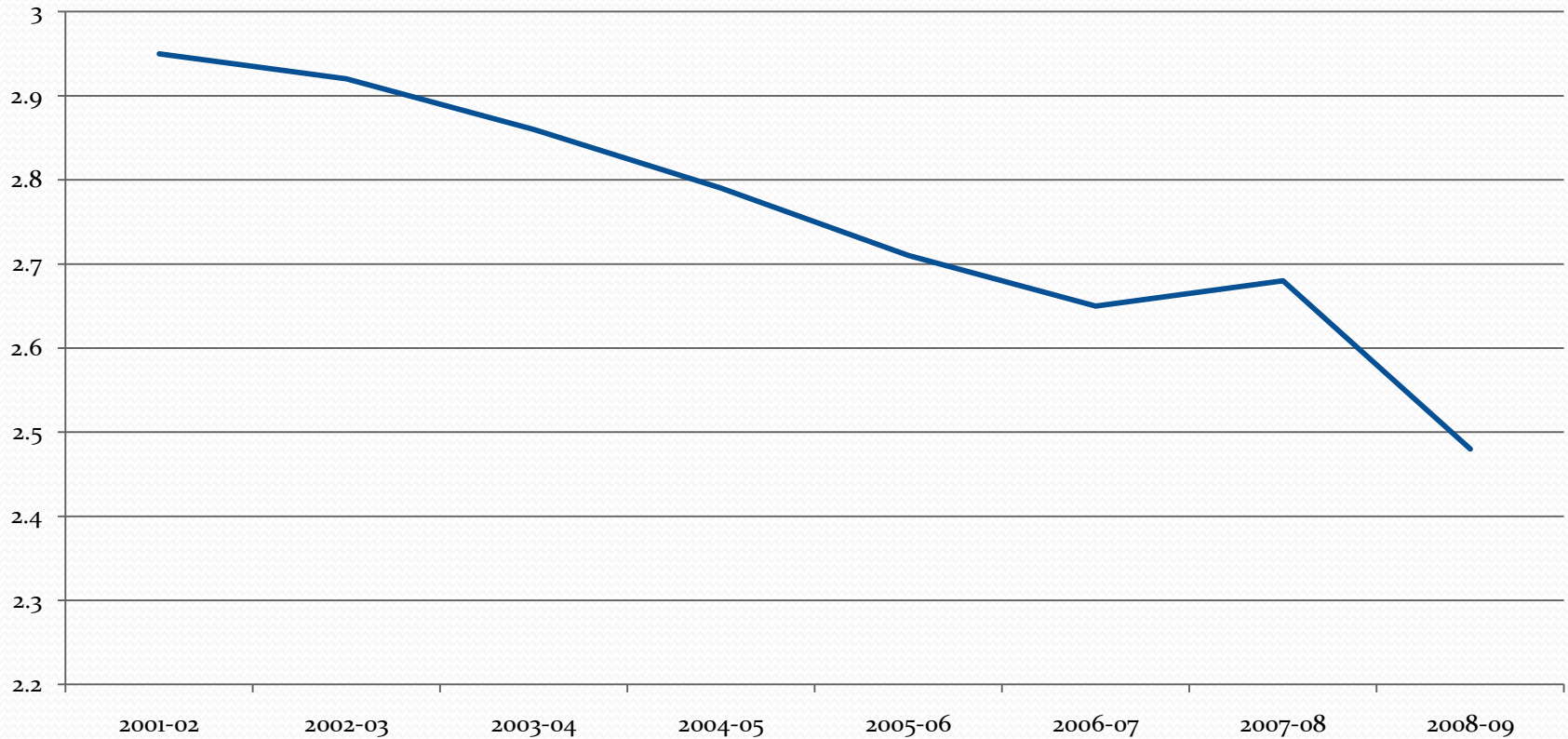
# Productivity – Possibilities

- Limited input data
  - Quarterly FTE + financial reports + bed capacity – available sources
    - At best quarterly productivity indices
      - More suited for temporal comparison than spatial differences
- Funding cycle's implications for resource allocation
  - Hard & soft constraints – what interpretational value?
  - Does within-financial year variation reveal anything about resource allocation differences?



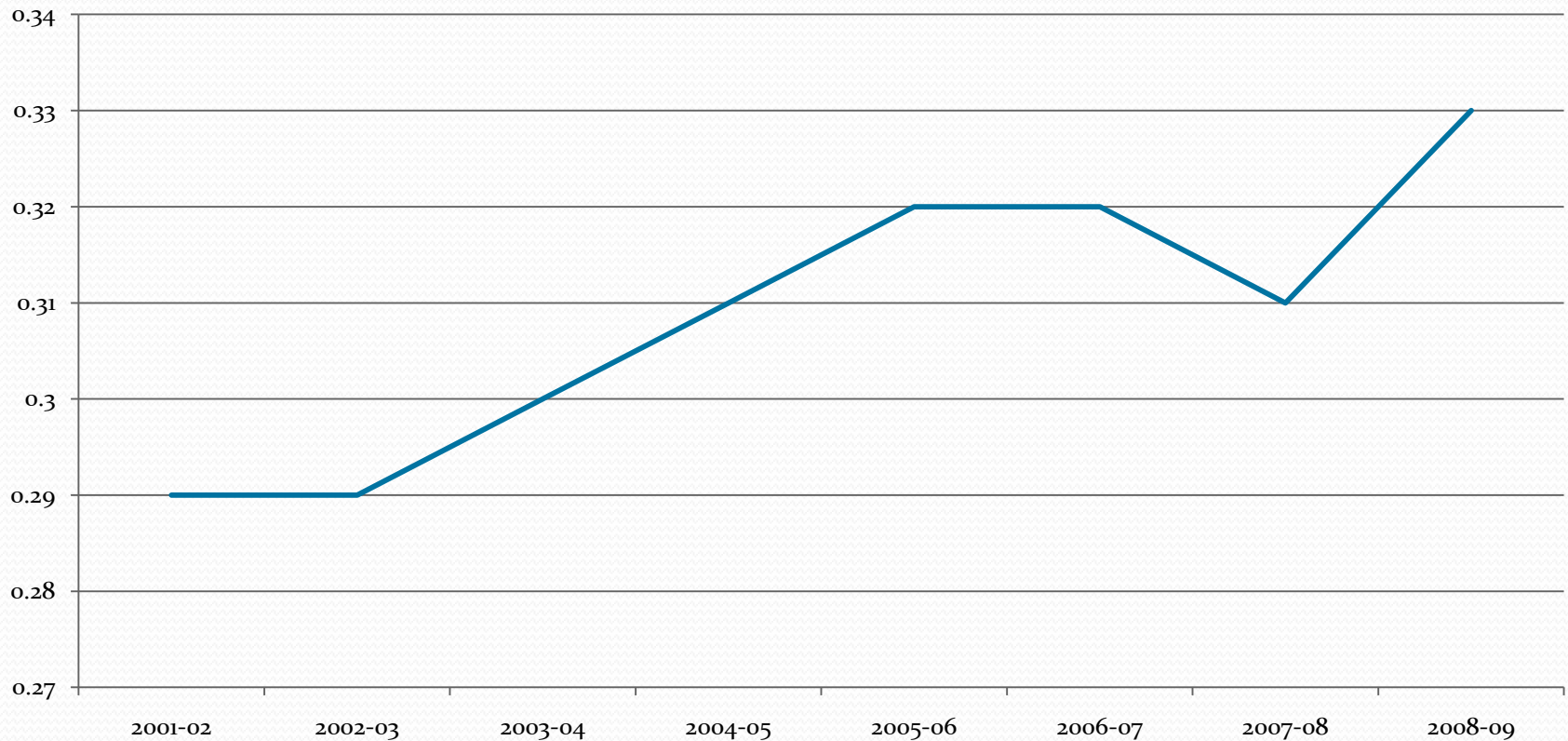
# Output Indicators - LOS

Mean length of stay



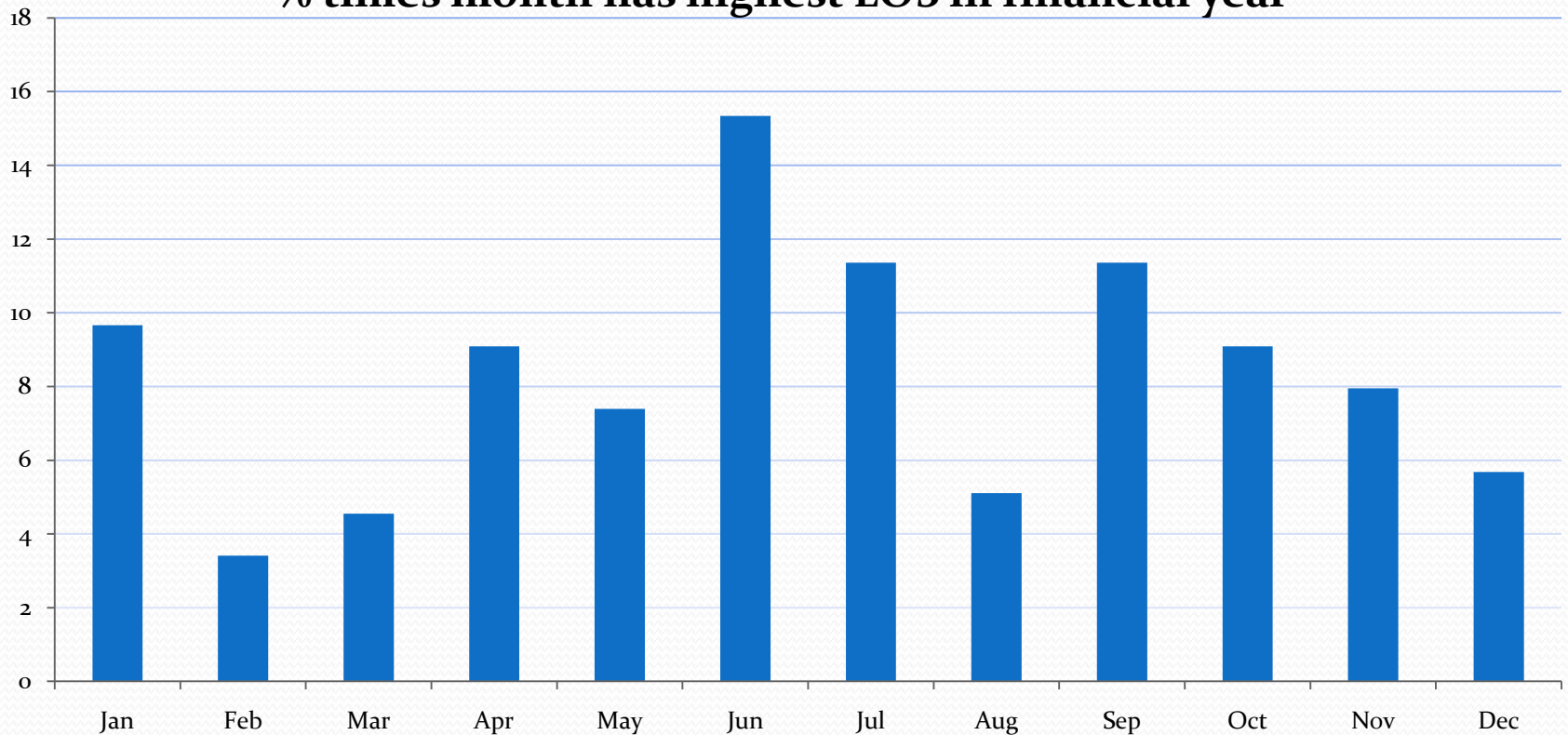
# Output Indicators – Day Cases

Proportion of day cases



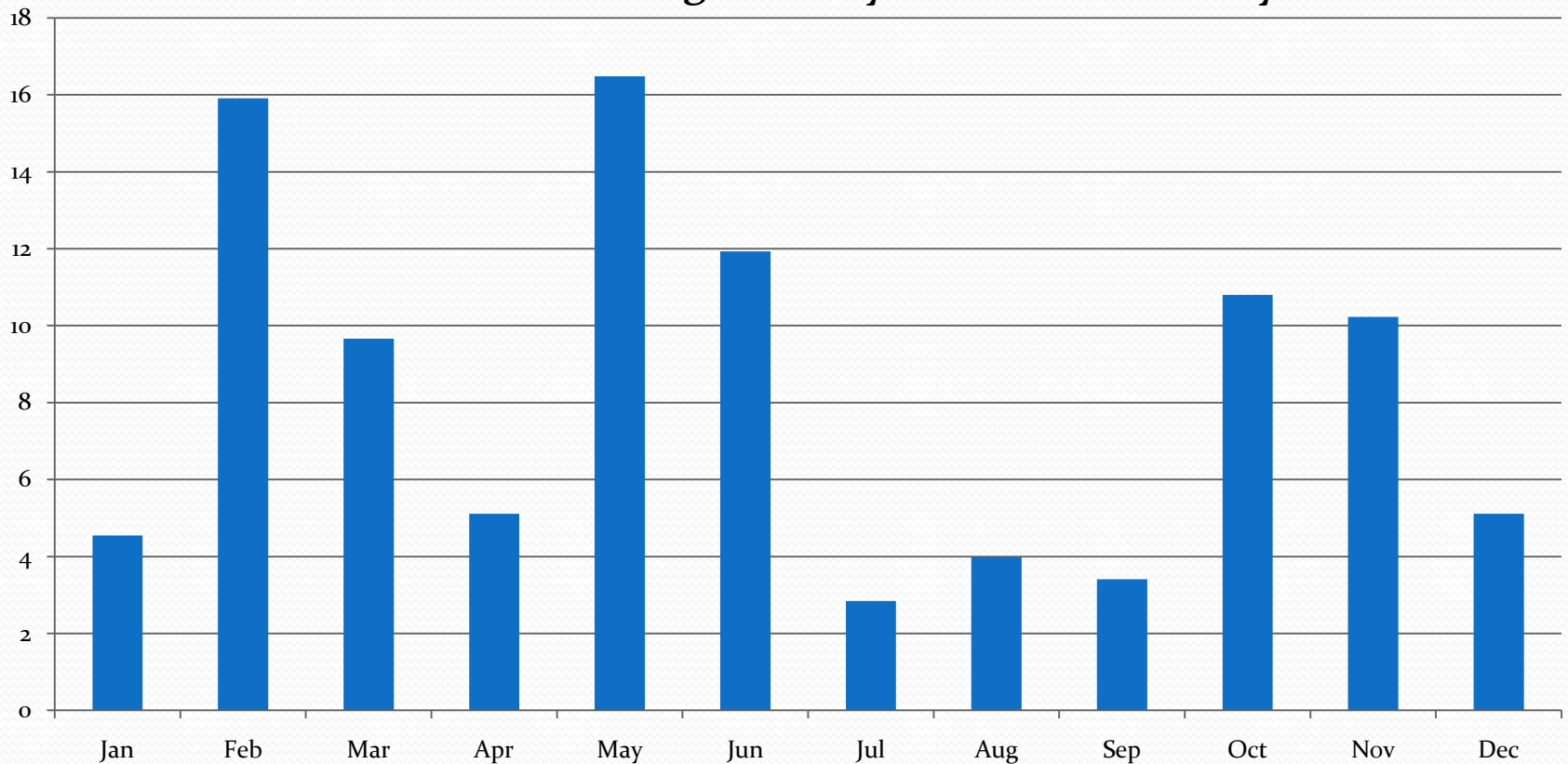
# Variation within a year - LOS

**% times month has highest LOS in financial year**



# Variation within a year - Daycases

**% times month has highest Daycases in financial year**



# Road ahead

- Quarterly productivity indices
  - Output index
    - Case-mix adjustment (DRG weights?)
    - Combining output indicators: day cases, EDs, length of stay, inpatient stays (#) using fixed weights
    - Quarterly (at best)
  - Input index
    - Bed capacity – based on NMDS (concurrent stays)
    - FTEs – quarterly from HWIP
- Quality adjustment
  - Possibly using Principal components – to combine Patient Safety indicators

# Variation in productivity

- Multi-level modelling (MLM) of variation in quarterly productivity indices
  - Controlling for client population characteristics
  - Primary focus
    - Temporal variation
    - Spatial differences (across DHBs)
- Functional form
  - Discharge-level analysis with MLM
    - more n, lower standard errors
  - Hospital-level
    - smaller n, more conservative standard errors