1. Password resets

A. From the University of Auckland internet page click on **About us**
B. In the **About the University** list, click on **Identity and access management**
C. Click on **Password management** link
D. Click on the **Change or reset your password** link
E. Work through the **Password Reset** wizard

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**NB** If you do not have a username, refer to the Onboarding for external users guide